

Vol. 115 No. 9

**NORTHEAST OHIO REGION** 

**OCTOBER 2023** 

## Free Battery Wellness Clinics from AAA

October is Fall Car Care Month and AAA East Central is hosting Free Battery Wellness Clinics to celebrate. State-of-the-art diagnostic equipment will confirm whether your battery will hold a charge. If a new battery is needed, one can be installed on the spot. The high-quality, AAA-branded battery comes with a three-year, free-replacement warranty, and AAA members receive a discount. Battery checks will be available from 10 a.m. to 2 p.m. at these AAA office locations:

#### Tuesday, Oct. 10

Independence

• 5700 Brecksville Rd., 216-606-6300

#### Thursday, Oct. 19

Lyndhurst

• 2725 5356 Mayfield Rd., 440-473-0700

#### Tuesday, Oct. 24

Strongsville

• 17220 Royalton Rd., 440-783-3395

No appointment necessary. If your battery fails the test, new batteries will be available for purchase and installed on the spot at a special AAA Member price.

#### **Free Car Seat Roundup October 19**

Children deserve the best protection we can give them, so don't forget to check the expiration dates on your child safety and booster seats. Exposure to sun, cold and heat, as well as general wear and tear, degrade the plastic and foam in the seats, so they begin to lose their effectiveness. Many car seats in storage have also exceeded their "life span" and should be collected and destroyed. AAA will be hosting the following Free Car Seat Roundup: Thursday, October 19 from 10 a.m. to 1 p.m. at AAA Independence, 5700 Brecksville Road. For more information, call 216-606-6300.

#### **AAA Shred Event October 21**

AAA East Central is hosting a free event Saturday, October 21. Members are invited to bring up to five storage boxes (nonmembers, three boxes) filled with paperwork containing personally identifiable information for free-onsite shredding to reduce the risk of identity theft. All shredded materials will be recycled. The time is from 10 a.m. to 1 p.m. at the AAA Independence branch office (5700 Brecksville Road).

Travel | Insurance/Financial | Automotive | Member Savings | AAA.com



Your car battery supplies the electrical current that the starter motor needs to crank the engine. It powers components and accessories when the engine is not running and, when electrical loads temporarily exceed the car's charging system capacity, the battery supplies the needed extra current. The battery also acts as a voltage stabilizer for the entire electrical system. Today's vehicles have more electrical demands than ever before, and batteries play an essential role in meeting those demands.

While manufacturers are always working on improvements, today's car batteries generally fall into two basic design categories:

- Flooded lead acid (FLA), which has been the standard for decades.
  - · Absorbent glass mat (AGM),

a newer design that offers advantages in specific applications.

The flooded battery and glass mat battery serve the same basic function, but do not work interchangeably. It's important to consult your owner's manual before you purchase a replacement battery.

While most modern designs claim to be maintenance free, there are a few things you can do to get maximum life out of a battery. You can complete these steps yourself or ask your auto service tech when you bring your car in for routine maintenance.

- Check and clean the corrosion from each battery terminal.
- Check and tighten the mounting hardware so the battery does not move around when the car hits bumps in the road.

Even though the alternator

keeps it charged, there will come a time to replace the battery. Car batteries last three to five years typically depending on a few different factors, such as climate. If you live in a location where higher average temperatures are the norm, you can expect more frequent car battery replacements.

After the second year, it's a good practice to have your auto tech do an annual test to determine the battery's remaining energy capacity. It's far better to identify a weak battery in the service bay than to have a dead battery out on the road.

### Choose the right auto service professional

AAA makes it easy with open access to its network of more than 7,000 Approved Auto Repair facilities. Each AAR location meets AAA's high standards for tech

training and certification, customer satisfaction and more, taking the guesswork out of finding the right auto service professional. AAA also provides an easy-to-use online tool that calculates the estimated price including parts and labor and includes the AAA member discount.

#### AAA Mobile Battery Service

If your car won't start when you turn the key, turn to AAA for convenient mobile battery service. Whether you're stranded in your driveway, a parking lot or on the road, a professional car battery service tech will come to your location, conduct a free diagnostic test of your car's battery and starting and charging systems, and if needed, install a new battery on the spot. AAA also takes care of proper disposal and recycling of the replaced car battery. For more information, visit AAA.com/Battery.

# SAVE ON QUALITY MAINTENANCE AND REPAIRS TODAY





#### **AAA MEMBER BENEFITS:**

- ✓ 24-month/24,000 mile repair guarantee by the facility<sup>2</sup>
- ✓ Free 40-point AAA vehicle maintenance inspection³ (with any paid service), an \$80 value
- ✓ Worry-free repairs at AAA Approved Auto Repair facilities



TO FIND A PARTICIPATING AAA APPROVED AUTO REPAIR FACILITY NEAR YOU: CALL 800-441-5008 CLICK AAA.com/Save10

¹ Members save 10% (up to \$75) on regularly-priced parts and labor at AAA Approved Auto Repair facilities if discount is requested. Cannot be combined with any other discount or coupon. Valid AAA membership card must be presented at the facility at time of service. ² All repairs, both parts and labor, are guaranteed by the facility for 24 months or 24,000 miles, whichever occurs first, under normal operating conditions, unless otherwise stated in writing. Other restrictions may apply. See facility for details. ¹ Available with paid service upon request. Free inspection is limited to items identified on the AAA Vehicle Maintenance Inspection form only. Cost of any repairs not included. Most passenger cars and light trucks are eligible. An appointment may be required. Contact the facility in advance for details. Valid AAA membership card must be presented at a AAA Approved Auto Repair facility at the time of service. Other restrictions may apply.

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## **2023 AAA APPROVED AUTO REPAIR CENTERS**



#### **ASHTABULA COUNTY**

**ROUTE 20 AUTO ESSENTIALS** 3110 N RIDGE RD. W **ASHTABULA** OH 44004 (440) 998-0221

STATE STREET AUTO SERVICE **CENTER LLC** 

318 ORANGE ST CONNEAUT OH 44030 (440) 599-6886

#### **COLUMBIANA COUNTY**

**BRITTAIN MOTORS INC** 

**57 E MARTIN ST** 

**FAST PAI ESTINE** OH 44413 (330) 426-9449

**COLUMBIANA CHEVORLET BUICK CADILLAC INC** 

21 E RAILROAD ST

**COLUMBIANA** OH 44408 (330) 482-3331

**COLUMBIANA COLLISION CENTER** 

43399 COUNTY LINE RD.

COLUMBIANA OH 44408 (330) 892-0432

DONNELL FORD LINCOLN OF SALEM

152 CONTINENTAL DR

**SALEM** OH 44460 (330) 332-0031

JUST LIKE NEW COLLISION REPAIR LLC 13134 SALEM ALLIANCE RD

SALEM OH 44460 (330) 337-7030

**POWER GMC CHEVROLET BUICK** 

15482 STATE RT 170

**EAST LIVERPOOL** OH 43920 (330) 385-9100

**SALEM TIRE PROS & AUTO SERVICE** 

2300 E STATE ST

**SALEM** OH 44460 (330) 337-9993

#### **CUYAHOGA COUNTY**

**ADMIRAL AUTO CARE** 6709 PEARL RD.

PARMA HEIGHTS OH 44130 (440) 558-2748

AL'S AUTO SERVICE INC

6097 STATE RD **PARMA** OH 44134 (440) 885-8550

**AUDI BEDFORD** 

19400 ROCKSIDE RD

**BEDFORD** 44146 (440) 359-3600

**AUDI MENTOR** 8599 MARKET ST

**MENTOR** OH 44094 (440) 951-1040

**AUDI MIDDLEBURG HEIGHTS** 

7629 PEARL RD.

MIDDLEBURG HEIGHTS OH 44130 (440) 243-5588

**AUTO REPAIR INC** 

6601 SMITH RD

**BROOK PARK** OH 44130

(216) 676-4160

**AUTOMOTIVE EXCELLENCE INC** 

12950 YORK DELTA DR

NORTH ROYALTON OH 44133 (440) 582-2826

**AUTONATION FORD WESTLAKE** 

23775 CENTER RIDGE RD WESTLAKE OH 44145 (440) 296-3019

BEAULIEU AUTO CENTER

4380 E 71ST ST CLEVELAND OH 44105 (216) 441-1950

**BEDFORD AUTO CARE** 

803 BROADWAY AVE **BEDFORD** OH 44146

(440) 735-4600

**CENTRAL CADILLAC** 2801 CARNEGIE AVE

**CLEVELAND** OH 44115 (216) 861-5800

**CENTER HEIGHTS SERVICE INC** 

3884 WARRENSVILLE CENTER RD WARRENSVILLE OH 44122 (216) 751-3387

**CHRISTIAN BROTHERS AUTOMOTIVE BROADVIEW HEIGHTS** 

4965 E ROYALTON RD

**BROADVIEW HEIGHTS** OH 44147 (440) 627-6133

CONRADS/BEREA

450 W BAGLEY RD OH 44017 **BFRFA** 

(440) 239-2200 CONRAD'S/BROOK PARK

14960 SNOW RD **BROOK PARK** OH 44142

(216) 362-7300 CONRAD'S/CLEVELAND

14577 LORAIN AVE

**CLEVELAND** OH 44111 (216) 941-2062

CONRAD'S/CLEVELAND HEIGHTS

3971 MAYFIELD RD

**CLEVELAND HEIGHTS** OH 44121 (216) 291-9860

CONRAD'S/DOWNTOWN

1715 CHESTER AVE

**CLEVELAND** OH 44114 (216) 771-7750

CONRAD'S/LAKEWOOD

12629 DETROIT AVE

**LAKEWOOD** OH 44107

(216) 228-6100

CONRAD'S/MAYFIELD HEIGHTS 5739 MAYFIELD RD

**MAYFIELD HEIGHTS** 

OH 44124 (440) 461-1220

CONRAD'S/NORTH OLMSTED 4799 GREAT NORTHERN BLVD

NORTH OLMSTED OH 44070 (440) 779-6700

CONRAD'S/NORTH RANDALL

4740 WARRENSVILLE CENTER RD **NORTH RANDALL** OH 44128

CONRAD'S/NROYALTON

(216) 581-7087

5118 ROYALTON RD NORTH ROYALTON OH 44133 (440) 582-2300

CONRAD'S/PEARL RD

17572 PEARL RD STRONGSVILLE OH 44136 (440) 238-6312

CONRAD'S/ROCKY RIVER

21399 CENTER RIDGE RD **ROCKY RIVER** OH 44116

(440) 333-8400

CONRAD'S/SEVEN HILLS 7821 BROADVIEW RD

**SEVEN HILLS** OH 44131 (216) 573-9800

CONRAD'S/SNOW RD 1942 SNOW RD

**PARMA** OH 44134 (216) 398-4200

CONRAD'S/SOLON

33111 STATION ST **SOLON** OH 44139 (440) 248-7042

CONRAD'S/WESTLAKE

1325 DOVER CENTER RD OH 44145 WFSTI AKF

(440) 871-2800 CONRAD'S/YORK RD

7500 YORK RD PARMA OH 44130 (440) 886-6116

FRIEND-LEE AUTOMOTIVE COMPANY 7437 ROYALTON RD

NORTH ROYALTON OH 44133 (440) 582-7190

**GANLEY LINCOLN OF MIDDLEBURG HEIGHTS** 

6930 PEARL RD

MIDDLEBURG HEIGHTS OH 44130 (440) 845-6000

HAASZ AUTOMALL 4886 STATE ROUTE 59

**RAVFNNA** OH 44266 (330) 296-2866

HARB'S AUTO SERVICE 5806 PEARL RD

**PARMA** OH 44130 (440) 845-8488

HASEK AUTOMOTIVE SERVICE 18410 NOTTINGHAM RD

CLEVEL AND OH 44119 (216) 692-2400 HEISLEY TIRE & BRAKE, INC 5893 HEISLEY RD

**MENTOR** OH 44060 (440) 357-9797

I & A AUTOMOTIVE SERVICE CENTER LLC 24850 AURORA RD. **BEDFORD HEIGHTS** OH 44146

(440) 252-5493 LONGSTREET AUTO BODY 472 RICHMOND RD.

RICHMOND HEIGHTS ОН 44143 (216) 381-7300

**MADISON AVENUE AUTO SERVICE** 14588 MADISON AVE

**LAKEWOOD** OH 44107 (216) 226-4100

**MERCEDES BENZ OF BEDFORD** 18122 ROCKSIDE RD

OH 44146 **BFDFORD** (440 359-3000

**NICK MAYER FORD LINCOLN** 6180 MAYFIELD RD

**MAYFIELD HEIGHTS** OH 44124 (440) 442-8000 **NICK MAYER LINCOLN** 

24400 CENTER RIDGE RD OH 44145 WESTI AKE (440) 835-3700

**OLMSTED AUTO CARE** 

27098 COOK RD **OLMSTED** OH 44138 (440) 427-9310

**PORSCHE BEACHWOOD** 

25855 CHAGRIN BLVD **BFACHWOOD** OH 44122

(216) 763-6800 RAD AIR COMPLETE CAR CARE/CLEVELAND

1277 HAMILTON AVE **CLEVELAND** OH 44114 (216) 344-0145

**RAD AIR COMPLETE** CAR CARE/GARFIELD HTS

5266 TURNEY RD **GARFIELD HEIGHTS** OH 44125

(216) 663-0663 RAD AIR COMPLETE CAR CARE/PEARL RD

6565 PEARL RD

PARMA HEIGHTS OH 44130 (440) 842-5152

**RAD AIR COMPLETE CAR CARE/SEVEN** HILLS

7893 BROADVIEW RD SEVEN HILLS OH 44131 (440) 740-0700

RAD AIR COMPLETE CAR CARE/ **WESTLAKE** 

27051 DETROIT RD WESTLAKE OH 44145

(440) 871-1133 **SLAVIC VILLAGE AUTOMOTIVE** 

7772 BROADWAY AVE **CLEVELAND** OH 44105 (216) 341-1143

SPREMULLI/ROCKY RIVER GOODYEAR 19548 DETROIT AVE

**ROCKY RIVER** OH 44116 (440) 331-4647

OH 44103

TARGET AUTO SERVICE AND BODY 5201 CARNEGIE AVE

(216) 391-5858 THE SWEDISH SOLUTION INC

**CLEVELAND** 

27999 MILES RD

5288 PEARL RD

**ORANGE VILLAGE** OH 44022 (440) 248-1022 TOYOTA OF BEDFORD

18151 ROCKSIDE RD **BEDFORD** OH 44146

(440) 439-8600 TRANSMISSION ENGINE PROS

**PARMA** OH 44129 (216) 351-0488

**WASHINGTON & LEE SERVICE** 

**2080 LEE RD CLEVELAND HEIGHTS** OH 44118 (216) 371-2850

**WEBER & SON SERVICE & REPAIR** 

20720 WESTWOOD DR OH 44136 **STRONGSVILLE** 

(440) 238-7543 WEBER AUTOMOTIVE INC

28820 LORAIN RD

**NORTH OLMSTED** OH 44070

(440) 734-1413

#### **CUYAHOGA COUNTY**

YORKTOWN AUTOMOTIVE

6177 PEARL RD PARMA HEIGHTS OH 44130 (440) 885-2222

#### **GEAUGA COUNTY**

**CONSUMER TIRE CHARDON** 

216 CHERRY AVE

**CHARDON** OH 44024

(440) 285-8473

MIKE'S AUTOMOTIVE CENTER

14440 MADISON RD.

MIDDI FFIFI D OH 44062 (440) 632-0077

TRANS COLONIAL AUTO SERVICE

8228 E WASHINGTON ST

**CHAGRIN FALLS** OH 44023

(440) 543-3355

#### **HURON COUNTY**

**JAKE'S AUTOCARE** 

6 SIMPSON AVE **NORWALK** OH 44857

(419) 663-2831

WHITES AUTOMOTIVE SERVICES LLC 35 WHITTLESEY AVE

**NORWALK** OH 44857

(419) 668-3100

#### **JEFFERSON COUNTY**

FIRESTONE COMPLETE AUTO CARE

432 WASHINGTON ST

**STEUBENVILLE** OH 43952 (740) 283-4648

#### **LAKE COUNTY**

**AUTONATION FORD EAST** 

28825 EUCLID AVE

WICKLIFFE OH 44092

(440) 296-3020 **CHICK'S AUTOMOTIVE** 

29920 EUCLID AVE

OH 44092 WICKI IFFF

(440) 943-1400

**CLASSIC CHEVROLET BUICK GMC** 

6277 N RIDGE RD

**MADISON** OH 44057

(440) 428-1141

**CLASSIC CHRYSLER DODGE JEEP** 

6300 N RIDGE RD **MADISON** OH 44057

(440) 428-1141

**CLASSIC FORD OF MADISON** 6251 N RIDGE RD

**MADISON** OH 44057

(440) 417-1100

**CLASSIC FORD LINCOLN** 8540 TYLER BLVD

**MENTOR** OH 44060

(440) 266-3000

CONRAD'S/MENTOR 6099 HEISLEY RD

**MENTOR** 44060

(440) 354-5300

CONRAD'S/PAINESVILLE

123 N ST CLAIR ST

**PAINESVILLE** OH 44077

(440) 352-0673

CONRAD'S/WILLOUGHBY

35101 EUCLID AVE

WILLOUGHBY OH 44094 (440) 269-3737

**CONSUMER TIRE INC** 

8443 MENTOR AVE

**MENTOR** OH 44060

(440) 255-9154

FRANK'S AUTO BODY & RESTORATION

7279 N RIDGE RD

MADISON OH 44057

(440) 428-6259 HONDA OF MENTOR

8555 MARKET ST

**MENTOR** OH 44060

(440) 379-8639

**NICK BRUNNER AUTO SERVICE** 

**7121 HART ST MENTOR** 

OH 44060 (440) 255-7308

RAD AIR COMPLETE CAR CARE/WICKLIFFE 29257 ANDERSON ROAD

WICKLIFFE OH 44092

(440) 943-9666

WILLOUGHBY HILLS AUTO REPAIR

34801 CHARDON RD

WILLOUGHBY HILLS OH 44094 (440) 585-1691

**LORAIN COUNTY** 

**AUTOMOTIVE SPECIALTY SERVICES** 1049 CENTER RD

**AVON** OH 44011

(440) 937-2886

**AUTONATION FORD AMHERST** 

8000 LEAVITT RD

**AMHERST** OH 44001

(440) 296-3021

**CHRISTIAN BROTHERS AUTOMOTIVE** 

**AVON** 

1110 NAGEL RD

**AVON** OH 44011

(440) 937-0339

CONRAD'S /AVON 37537 COLORADO AVE

**AVON** OH 44011

(440) 937-8200 CONRAD'S/AMHERST

400 N LEAVITT RD

**AMHERST** OH 44055

(440) 984-6500

CONRAD'S/AVON LAKE

32954 WALKER RD

AVON I AKF OH 44012

(440) 933-6600

CONRAD'S/BROAD ST 264 BROAD ST

**ELYRIA** OH 44035

(440) 322-6364 CONRAD'S/MIDWAY MALL

1875 MIDWAY MALL BLVD

OH 44035 **ELYRIA** 

(440) 324-2731

CONRAD'S/NORTH RIDGEVILLE

34043 CENTER RIDGE RD

NORTH RIDGEVILLE OH 44039

(440) 327-5100

MS PRECISION AUTOMOTIVE 1611 COOPER FOSTER PARK RD

**AMHERST** 44001 OH

(440) 989-2886

**NICK MAYER FORD WEST** 33450 LAKE RD

**AVON LAKE** OH 44012

(440) 933-3291

**PALLENS AUTO CONCEPTS** 

2360 BROADWAY AVE

**LORAIN** OH 44052

(440) 244-2886

**RAY'S AUTO & TRUCK SERVICE INC** 38219 COLORADO AVE

**AVON** 

OH 44011 (440) 934-4318

#### MAHONING COUNTY

**DONNELL FORD** 

7955 MARKET ST

(330) 726-8181

**BOARDMAN** OH 44512

OH 44406

OH 44240

OH 44718

**HAUS AUTO GROUP** 4141 BOARDMAN CANFIELD RD

**CANFIELD** 

(330) 702-0000 KEN GANLEY KIA BOARDMAN

7870 MARKET ST

**BOARDMAN** OH 44512 (330) 758-7281

THE HONDA STORE

448 BOARDMAN CANFIELD RD **BOARDMAN** OH 44512

**PORTAGE COUNTY** 

KLABEN FORD LINCOLN INC

1089 W MAIN ST **KFNT** 

(330) 673-3139 **TIRE SOURCE** 

(330) 726-2300

955 SINGLETARY DR

**STREETSBORO** OH 44241 (330) 626-5295

**STARK COUNTY** 

CONRADS/ALLIANCE

1570 W STATE ST ALLIANCE OH 44601

(330) 821-4122 CONRADS/CANTON

(330) 680-4507

7244 FULTON DR NW

CANTON (330) 481-2200

KEN GANLEY KIA ALLIANCE 2010 WEST STATE ST **ALLIANCE** OH 44601 **LAVERY AUTOMOTIVE SALES &** SERVICE LLC

1096 W STATE ST

ALLIANCE OH 44601

(330) 823-1100

**RON'S AUTOMOTIVE SERVICE INC** 

72 S SAWBURG AVE

**ALLIANCE** OH 44601 (330) 821-9872

**UPTOWN AUTO SERVICE LLC** 

2075 W STATE ST ALLIANCE OH 44601

(330) 821-3065

TRUMBULL COUNTY

**AUTOSMITH LLC** 117 N MILTON BLVD

**NEWTON FALLS** OH 44444

(330) 872-5855

**TUSCARAWAS COUNTY** 

FERRIS CHEVROLET BUICK CADILLAC **TOYOTA** 

634 WABASH AVE NW

**NEW PHILADELPHIA** OH 44663

(330) 343-7761 **GREG'S TOWING & TRANSMISSION INC** 

2228 STATE RT 39 NW **DOVER** OH 44622

(330) 343-8282

**HILL VALLEY AUTO** 700 E STATE ST

**NEWCOMERSTOWN** OH 43832 (740) 492-5006

OH 44622

PARKWAY FORD LINCOLN CHRYSLER **DODGE JEEP** 

311 COMMERCIAL PKY

**DOVER** (330) 343-6681

## AAA's Mobile Battery Service... the Battery Service That Drives to You

AAA Battery Service drives convenience and quality to you, wherever you are.

### MEMBERS RECEIVE:

 FREE testing of your battery and charging

system

- Batteries specially designed to withstand climate
- 3 Year Free **Replacement Warranty**
- Disposal and recycling of your old battery



Get an instant Battery Quote right from Call 800-AAA-HELP App. To download go to AAA.com/app

(222 - 4357)

Consult your local AAA club regarding road service policies. The member discount is off the manufacturer's suggested retail price.

## **AAA EMERGENCY ROAD SERVICE RULES**

AAA's 24-hour Emergency Road Service means there is always a person to call in case of an automotive emergency. We'll rescue you and your vehicle to get you back on the road as quickly as possible with a dedicated network of more than 13,000 Emergency Road Service facilities across the U.S.A. and Canada.

AAA assistance includes changing a flat tire, jumping a dead battery or mobile battery testing and replacement service, delivering emergency gasoline or fuel, lockout and key service, or when all else fails, towing your car. We'll provide the assistance to help you get behind the wheel again as quickly and safely as possible. No one provides better roadside assistance than AAA.

AAA Emergency Road Service is available 24 hours a day, 7 days a week, and is designed to assist you in an emergency when your vehicle, or the vehicle in which you are a passenger, becomes disabled. Your membership coverage applies only to those emergency and towing services listed in this guide. AAA coverage entitles each AAA member in the Primary Member's household up to 4 calls per membership year. After 4 calls, members will be charged for service.

#### Your AAA Membership Card is Your Key to Service

To receive emergency road service, you must present your AAA membership card or dues receipt and a matching driver's license, or other state or federally issued photo identification to the independent-service provider when the service vehicle arrives. Your identification may be scanned or swiped to verify your identity and authenticity of identification.

Service is available only to the person named on the membership card, who is the driver of or a passenger in the vehicle at the time of the vehicle disablement. AAA memberships are not transferable, and membership service is not provided to nonmembers. Other members of your household who want emergency road service must have their own membership cards, in their own names, to obtain service.

Unless a valid AAA membership card and matching valid driver's license or other state or federally issued photo identification are presented at the time of service, you will be required to pay for the service provided at commercial rates. A non-refundable service fee applies each time you use roadside assistance for the first three days of your membership. See AAA.com/servicefee for fee amount.

#### To Obtain Service

AAA is only a phone call or click away! In the case of an automotive emergency, call the AAA number listed on your AAA membership card. You'll be connected to our 24-hour dispatch center or the AAA club in the area from where you are calling. You can also request emergency-road service online at AAA.com, or via the Auto Club App, which can be downloaded free of charge. To help speed our response, be prepared to:

- Provide your name, membership number and your club code listed on your membership card.
- Give the exact location of your disabled vehicle and the nature of the trouble.
- Provide the vehicle's year, make, color and license plate number.
- If possible, provide a telephone number where you can be reached.

#### Allowable Roadside Assistance Calls

Each AAA cardholder is entitled to four (4) emergency-road service calls or reimbursements for personal, non-commercial use per membership year at no charge, provided the calls meet the conditions described in this guide. There will be a service charge for each additional service call after the fourth call or reimbursement. AAA may require immediate payment of a service charge by credit or debit card for Classic benefit level service before providing emergency-road service on the fifth or subsequent service request in a membership year.

Additional charges for emergency-road service beyond the Classic benefit level, such as towing beyond 3 miles, the cost of emergency fuel and excess vehicle locksmith services, will be payable by the member at the time of service. If the member is unable to provide a valid credit or debit card to AAA at the time-of-service request or the charge is not approved by the credit or debit card company, AAA may send service on a C.O.D. basis, meaning all charges payable by the member will be paid directly to the independent-service provider at the time of service. If a cardholder has an unpaid service-charge balance and contacts AAA for emergency road service, AAA may require immediate payment of both the unpaid balance and the service charge for the current service call before providing service. The nonpayment of a service charge may result in cancellation of membership.

#### **Mechanical First Aid**

The AAA emergency service representative will make minor mechanical repairs or adjustments to place a vehicle in safe-driving condition. If needed and available, parts and the labor cost to install them are to be paid by the member. If the vehicle cannot be put into condition to proceed under its own power, towing service, as described in Towing Services, will be provided.

#### Flat Tire Service

If the vehicle's spare tire is inflated and serviceable, it will be installed in place of the vehicle's flat tire. If not, towing provisions will apply.

#### **AAA Battery Service**

AAA Battery Service is a mobile battery testing and replacement service. The AAA Battery Service technician will test and assess the vehicle's battery and electrical system. If the existing battery fails the test and the member would like to have the battery replaced, the member can purchase a AAA battery. The technician will install a new battery, if available, that meets or exceeds the vehicle's original specifications. Each AAA Premium battery is backed by a limited warranty that includes a 3-year free replacement guarantee. AAA Battery Service is generally provided by independent-service providers and is only available in select areas, during select hours. Batteries are available for most makes and models. Battery prices vary depending on vehicle make and model. Copies of the warranties are available for inspection from the technician at any time upon request. Membership emergency road service terms and conditions apply.

#### **Fuel Delivery Service**

An emergency supply of fuel will be delivered to a member's disabled vehicle enabling the member to reach the nearest service station. The member will be charged for the fuel at current pump prices. Specific quantities, brand, or octane ratings cannot be promised, nor can availability.

AAA Plus provides sufficient free emergency fuel to enable you to reach the nearest service station, when your vehicle runs out of fuel.

#### Towing Services

When your vehicle cannot be safely driven after attempting any of the listed emergency services, your vehicle will be towed (once per breakdown) to the facility rendering the service, or up to 3 miles in any direction from the point of disablement at no charge. Charges for service that exceed the benefits listed will be at the prevailing hourly or mileage rate for the region where service is provided. In instances when your vehicle becomes disabled while towing a light-duty trailer, service will be provided for the trailer. You will be required to pay for trailer towing. All vehicles must be free of snow and ice prior to towing.

AAA Plus provides up to 100 miles of free towing, in any direction from the point of disablement, to the repair facility of your choice.

AAA Premier increases one tow to a maximum 200 miles plus a free one-day rental car.

#### Extrication/Winching

Your vehicle will be pulled out of a ditch by being extricated/winched when it can be safely reached from a normally traveled or established thoroughfare (driveways must be cleared of snow or ice). If special equipment, additional service personnel or vehicles are required, the associated costs will be at your expense.

AAA Plus provides a second truck and second driver, for up to one hour, if your situation requires it.

#### **Emergency Check Acceptance**

Club and contract facilities will accept payment by check, credit or debit card for payment of emergency-road service charges up to \$250 per occurrence.

#### **Lockout Service**

If your keys are locked inside the vehicle, services will be sent to gain entrance. If your keys are lost, broken, or the service provider cannot gain entrance to your vehicle, locksmith services up to \$60 or, if a AAA locksmith is not available, reimbursement for locksmith service up to \$60, will be provided. In cases where the vehicle cannot be made operable, towing services will be provided according to our towing provision.

AAA Plus provides up to a total of \$100 in parts and labor to gain entry or make vehicle operable.

AAA Premier provides up to \$150 for Vehicle Locksmith, \$100 Home Lockout Service reimbursement.

#### Service Limitations

Emergency-road service will be limited to that which can be provided with equipment ordinarily used by the independent-service provider serving the area. Service will not be provided when the disabled vehicle cannot be safely reached or serviced without damage to the vehicle or servicing equipment.

#### SERVICE INCLUSIONS

Towing service is only provided for a covered vehicle disablement. Service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good operating condition. AAA cannot render service repeatedly to a vehicle in need of repair. Service is intended for personal, non-commercial use, and only provided for a covered vehicle disablement. An individual's AAA membership may not be used by a business or organization to provide roadside-assistance service for its customers, employees or vehicles, including, but not limited to taxicabs, limousines, shuttles and other commercial vehicles for hire.

The following services are not provided under the membership benefit:

- Servicing or extrication of vehicles on inaccessible streets, back roads, driveways, parking lots or alleys that become snowbound or flooded.
- Shoveling snow from around a vehicle or cleaning a road or driveway.
- Service to a vehicle located in an area not regularly traveled by private-passenger vehicles (such as beach, open field, creek bed, private logging or forest service road)
- Towing to or from auto dismantlers, salvage yards, repair facility to repair facility or from one storage location to another.
- Towing for the purpose of transporting vehicles due to a purchase, sale, renovation, auction transaction, car show exhibition, charitable donation, relocation or any other similar situation.
- Service to a vehicle that is loaded, altered or constructed in such a way as to cause damage or create a hazard while being serviced.
- Charges related to impound or stolen-vehicle recovery, towing or storage.
- Tire rotation, the installation or removal of snow tires or tire chains.
- Cost of vehicle locksmith services beyond what is necessary to place the vehicle in a condition to be safely driven (such as duplicating keys, nonemergency lock repairs and re-keying of vehicle locks).
- Service in situations where the membership card and matching valid driver's license or other state or federally issued photo identification is not provided to the service driver. You must provide a driver's license for identification if you are the driver.
- Use of two or more roadside-assistance service calls to extend the member tow-mileage benefit for the same breakdown.
- AAA Plus® members will be responsible for any additional mileage charges beyond 100 driving miles of towing per roadside-assistance call. AAA Premier® members will be responsible for any additional mileage charges beyond 200 driving miles of towing on one roadside-assistance service call per AAA Premier® household per membership year and beyond 100 driving miles of towing on the remaining allowable roadside-assistance service calls.
- Towing, extrication/winching and tire-change service for RVs and towing and extrication and winching services for motorcycles, unless the member has optional AAA Plus RV® or AAA Premier RV®
- AAA Plus RV\* members are entitled up to \$500 per allowable service call, and up to \$1,000 total per household per membership year on allowable RV/ Motorcycle service calls. Members will be responsible for all other costs of roadside service above that amount.
- AAA Plus®, AAA Premier®, AAA Plus RV® and AAA Premier RV® emergency-road service is available 7 calendar days after purchase date if paid in full.
- Without limiting any other rights or remedies it may have, AAA may seek reimbursement from a member or associate for roadside-assistance services fraudulently or wrongfully obtained by the member or associate. Primary members are responsible for the conduct and the service demands of their associates.

Extended Roadside Assistance services for AAA Plus®, AAA Plus® RV, AAA Premier® or AAA Premier® RV benefit levels, where available, and certain AAA Premier benefits are effective seven (7) calendar days after processing, and receipt of the full payment due.

#### Special Assistance

When your vehicle cannot be made operable upon providing the services listed in this guide, AAA will assist you in finding the nearest open place of repair. If a repair facility cannot be located, we will assist you in obtaining lodging or alternate transportation, which will be at your expense.

#### Eligible Vehicles

Service applies to 4-wheeled motor-driven vehicles of the passenger, pleasure or recreational type that

were in operation immediately prior to disablement - provided that services can be safely delivered. If specific towing equipment is requested, but not required to safely transport the vehicle, the associated cost will be at your expense.

Automobiles, pickup trucks, sport utility vehicles, vans and minivans are eligible for those services which can be safely performed with equipment available from the independent-service provider, including slings, wheel-lift devices, car carriers (flatbeds) and dolly wheels. Dual-wheel unloaded pickup trucks are eligible for all services except tire services.

Motorcycle coverage is available with optional AAA Plus RV® coverage. Motorcycles (as defined by registration) must be licensed for highway use.

Recreational Vehicles (RVs) are eligible for service, with the exception of towing, extrication/winching and tire-change service. Towing, extrication/winching and tire service for RVs is available with optional AAA Plus RV® and AAA Premier RV® coverage. RVs include dual-wheel motorhomes, camper vans and cabover campers, motorcycles, and recreational trailers including camping trailers, fifth- wheel trailers and empty horse trailers. Boat trailers, personal watercraft trailers and ATV trailers must be either empty or transporting recreational vehicles or equipment. Utility trailers must be carrying recreational equipment (for non-commercial use). Commercial trailers are excluded. Service does not include transportation of horses.

#### Unable to Locate the Vehicle

If a service provider does not appear within the time stated by the AAA customer service representative, please call AAA back to let us know. The service provider may not have been able to locate your vehicle.

#### **Cancel Unnecessary Calls**

If the requested service is no longer needed and the AAA service representative has not yet arrived, please call AAA immediately, as each service call is charged against the member's record.

#### Weather Emergencies

During severe weather conditions, AAA reserves the right to suspend service temporarily if the vehicle is already in a place of safety, such as a private or public garage, driveway, etc. AAA will provide service to the vehicle after the weather emergency is over.

#### Alternate Service

If you have followed the procedure outlined to obtain emergency-road service, and AAA service is not available, you may obtain your own service, pay for it and submit the original receipt to your AAA club within 60 days. Reimbursement will be based on the prevailing commercial rate for the region where the vehicle was disabled. In instances where the AAA contractor access is legally restricted (toll roads, limited-access highways), reimbursement will be provided for all covered services. If AAA service was available, but not requested, reimbursement may be limited to the amount the club would normally have paid for the covered service.

No reimbursements will be made by AAA on charges incurred when a member's vehicle is removed from the street or under direction of the police because of illegal parking, traffic violations, or other illegal activities. Storage charges and cleanup fees from the scene of a traffic accident are also not eligible for reimbursement.

Members having more than 4 road-service calls during their membership year are not eligible for alternate service reimbursement.

#### Member's Risk

Before servicing any vehicle when there is a possibility of damage to the vehicle or other property as a result of the service, a service representative will inform the member that the member must assume the risk of damage. Any such circumstances should be fully recorded on a release form.

While AAA-affiliated service providers are selected to provide the best emergency-road service to our members, such providers are independent contractors and are not agents of AAA. AAA assumes no responsibility for any injuries to persons or property, including damage to the member's vehicle, as a result of an emergency-road service request.

AAA will make every reasonable effort to work out a settlement between a member and an affiliated service provider of the member's claim for damages resulting from unsatisfactory emergency road service. Please contact AAA as soon as possible, and no longer than 10 days of the incident, and prior to repairs so that a prompt investigation can be made while all facts are available.

# Ship sends Celebrity Cruises to new heights

## About-to-launch Celebrity Ascent set rise above expectations

elebrity Cruises has a history of sitting near the top of the best cruise lines worldwide. Its detailed ships offer the finest amenities that create the ideal vacation at sea.

Its nearing the launch of its newest ship – a vessel that keeps Celebrity rising near the top of the cruise line ladder. It even has the perfect name: *Celebrity Ascent*.

Celebrity Ascent will debut in November. The Edge Series ship is a resort at sea. It shines brightly among the industry's newest vessels ready to set sail.

Guests will enjoy signature experiences, including a unique outward-facing design that maximizes views and outdoor areas, allowing guests to connect with the surrounding environment. A robust food-and-beverage program includes more than 30 choices from casual to fine dining, as well as spacious and sleek staterooms that cater to all travelers from solo and couples, to multigenerational family groups.

Incorporating all the features that made her sister ships in the *Edge Series*, *Celebrity Ascent* will offer favored signature experiences, like:

The Theatre – It takes entertainment at sea to a new level with state-of-the-art technology and experiential, imaginative performances.

The Rooftop Garden - The ultimate



**TAKE ME HIGHER** – *Celebrity Ascent* will set sail in November, taking the cruise line's Edge Series to a new level. *Image: Celebrity Cruises*.

outdoor haven, where guests can enjoy live music, movies, infinity float pools and even al fresco dining at the Rooftop Garden Grill.

The Spa – Holistic wellness takes center stage through 120 destination-inspired treatments, the SEA Thermal Suite features eight distinctive therapeutic experiences inspired by nature, plus specialty treatment beds, a full-service salon and barber.

*The sprawling Resort Deck* – It features a main pool lined with cabanas, two-story martini-glass-shaped hot tubs

and The Solarium, an adults-only, tranquil spa-inspired retreat.

The Sunset Bar designed by Nate Berkus – An international beach club ambiance meets fresh sea breezes and boundless views.

*The Magic Carpet* • The world's first cantilevered lounge and gathering space at sea sits on the edge of the ship, offering a new way to drink, dine and socialize.

*Inventive culinary experiences* – Like the three-story Eden Bar and Restaurant that features floor-to-ceiling views, or the fully immersive and animated Le Petit

Chef dinner.

The Grand Plaza and Martini Bar – Stun guests with an interactive chandelier and jaw-dropping Flair, Flash, Fusion bartender shows.

Modernized accommodation options – Like the Infinite Veranda® that transforms from window to terrace with the push of a button, and the AquaClass® staterooms built with thoughtful design and exclusive amenities.

*Celebrity Ascent* travelers also will enjoy enhanced entertaining offerings like:

*Nightly entertainment* – The ultimate nightlife experience treats guests to an open-air celebration with live performances, live music and a DJ.

New production shows – Three spectacular new productions shows in The Theatre, new interactive digital experiences and shows in The Club and new engaging immersive shows in the Eden Bar and Restaurant – all featuring world-class dances, vocalists, musicians and specialty artists.

Redesigned Casino floor and new games – It will feature a new gaming floor complete with a new layout, new design and new slot machines.

**Redesigned Art Gallery** – The space is thoughtfully reimagined, allowing guests to better experience priceless art pieces, and enjoy exclusive auctions and art events.

# Hennessey unveils Mustang Dark Horse

here is no limit to the impact of the Ford Mustang. It gets better – one generation at a time. Hennessey Performance recently unveiled the newest version of Ford's leading sports car.

It boasts high-performance, supercharged upgrades for the seventh-generation 2024 Ford S650 Mustang Dark Horse. The comprehensive turn-key package dramatically boosts engine output and enhances the appearance of the most recent iteration of America's iconic pony car.

Ford's redesigned "S650" Mustang Dark Horse is fitted with the automaker's naturally aspirated Gen-4 Coyote 5.0-liter V8. It upgrades the Dark Horse with GT500 connecting rods and a dual throttle body to earn a factory rating of 500 horsepower.

The vehicle can be ordered with a Tremec six-speed manual (3.73 gears) or Ford's 10-speed automatic (3.55 gearing). Regardless of the transmission choice, the track-focused Mustang features upgraded multi-piston Brembo performance brakes on both axles.

Hennessey's experienced technicians, who have been "making fast cars faster" for 32 years, fit the Mustang's V8 with a high-performance supercharger and a high-flow air-induction system, upgraded fuel injectors, and a new fuel pump. Calibrated with an HPE Engine Management software upgrade, the "H850" Dark Horse produces 850



**PONY EXPRESS** – The 2024 Mustang Dark Horse packs as much as 850 horsepower. *Image: NewsPress USA.* 

horsepower and 650 lb-ft of torque – a 70% increase in power.

To complement its potent powerplant, the Hennessey "H850" Ford Mustang Dark Horse is visually enhanced with a stylish carbon-fiber front splitter, carbon-fiber side skirts, and a carbon-fiber rear spoiler.

Completing the exterior cosmetic enhancements are a set of stunning forged aluminum alloy wheels. Hennessey's embroidered head restraints are fitted to the seats, while Hennessey's badging and script adorn the quarter panels and rear fascia. Unique "Heritage" graphics are optional.

"Our supercharged Mustang builds have continually been customer favorites over the years, and Ford's improved S650 platform will prove to be its most capable," said John Hennessey, company founder and CEO.

# **AAA Travel partners** with review platform

AA's recently launched Trip Canvas just got better. The Club is partnering with Feefo, the world's largest reviews platform, to enhance the Trip Canvas experience.

Trip Canvas is AAA's one-stop destination for users to plan their next vacation. Built-in travel savings, discounts and know-how can be found on the platform, and users will be able to see more than 18,000 reviews and ratings collected by verified AAA Members.

These reviews showcase feed-back from AAA Members for hotels across the nation at which they stayed. This complements AAA's Diamond designation – awarded to hotels and restaurants that pass rigorous onsite inspections conducted by trained experts who evaluate the guest experience by using consistent, objective criteria.

The unique combination of verified-traveler reviews and AAA's unbiased professional inspections provides an unparalleled one-stop shop. This effort will continue to expand with the addition of cruise and tour reviews later this year.

Feefo's verified ratings and reviews help AAA Members see what fellow consumers thought of their hotel experience from cleanliness, staff, room and location. These reviews, combined with AAA Inspector reviews, provide a holistic view of service-level expectations and cleanliness to travelers. AAA also will benefit from the business-building insights Feefo's artificial-intelligence technology and tools provide.

"We are delighted to support the exciting launch of Feefo's verified reviews and analytics platform on Trip Canvas," said Tony Wheble, Feefo CEO. "This is a great testament to the strong relationships we have been building over the past year with AAA and their fantastic team all across the U.S."

"We value the voice of our members and those who chose to travel with AAA," said Paula Twidale, senior vice president of travel for AAA. "Trip Canvas is a dreaming tool designed for planning vacations, and having the benefit of others' experiences will help travelers curate their perfect trip."

# New Cedar Point coaster is a rising star Top Thrill 2 world's best triple-launch ride; debuts next year

edar Point is synonymous with thrill rides – particularly roller coasters. It's arguably the No. 1 thrill-ride destination in the U.S. Heck, it's even called The Roller Coaster Capital of the World\*.

Located in Sandusky, the theme park boasts 17 roller coasters. They rank from death-defying to moderate; excitement is a given.

Cedar Point will add to its arsenal in 2024. Top Thrill 2 will debut. It will be the world's tallest and fastest triple-launch strata roller coaster. It redefines roller coaster innovation.

Cedar Point first pioneered the strata coaster – known as a roller coaster eclipsing a height of 400 feet – in 2003. Top Thrill 2 has not one but two 420-foot-tall towers – the equivalent of 39 stories – putting riders in the driver's seat an unparalleled theme-park experience.

Top Thrill 2's formula allows riders to immerse themselves as they join the CP Racing Team and climb one of three sleek, high-performance racing vehicles. Each of the coaster's trains will feature open-air seating, providing heart-palpitating views on the world's first and only dual-tower vertical speedway.

Fueled by an all-linear synchronous motor (LSM) launch system, riders will



**DROP IT** – Cedar Point's newest roller coaster, Top Thrill 2, includes a pair of 420-foot towers. It will debut in 2024. *Image: Cedar Point.* 

burst down the straightaway, reaching speeds of 74 mph, racing toward the sky on Top Thrill 2's original 420-foottall "top hat" tower. After experiencing weightlessness during the "rollback" – the coveted fan-favorite moment when the train's momentum isn't great enough to make it up and over the tower – the train shifts into reverse

and into its second launch, reaching speeds of 101 mph.

Riders will speed into a backward climb at a 90-degree angle on the track tower. Following a flash of weightlessness, the train shifts into drive and races forward into its third launch, clocking in at the ride's top speed of 120 mph.

It's an unprecedented experience that is only getting started.

Crossing over the top hat tower, the train decelerates momentarily before diving into a 270-degree spiral and crossing the finish line. It's the ultimate ride – but would you expect anything lesser from Cedar Point.

"Top Thrill 2 will be the boldest and most advanced roller coaster Cedar Point has ever introduced. It's another one-of-a-kind that could only be built at Cedar Point," said Carrie Boldman, vice president and general manager of Cedar Point. "Our stamp on the industry is in roller coaster innovation, and that's solidified as we redefine the strata coaster into a mega-thrill that our guests will come from far and wide to experience."

Cedar Point has spent decades setting the standard in roller coast innovation, having introduced many of the tallest and fastest rides worldwide. It's the first park to introduce the first roller coasters 200-feet tall (the Magnum XL-200 hyper coaster), more than 300-feet tall (the Millennium Force giga coaster) and more than 400-feet tall (the former Top Thrill Dragster strata coaster).

Seekers of the greatest thrill rides on the planet needn't look further than Sandusky. Their mecca awaits on the shores of Lake Erie.

## Thieves preying on catalytic converters Prized metals make vital vehicle part a prime target

By Peter Bohr

fter a day's work, Cathy Cobb switched on her Honda Element, only to be startled by a noise that could wake the dead. It was the second time in less than a year that a thief had ripped apart her car's exhaust system to steal its catalytic converter. The first time, the Honda had been in her driveway.

Catalytic converter theft has become an epidemic. From 2008 to 2015, vehicle owners reported 25,394 thefts, according to the National Insurance Crime Bureau (NICB). Since then, thefts have accelerated dramatically – 3,389 in 2019, 14,433 in 2020 and 52,206 in 2021. These numbers reflect thefts for which claims were filed with insurance companies.

Since the mid-1970s, nearly all gasoline-powered cars and trucks have been equipped with one or more catalytic converters, which are a part of a car's exhaust system. Catalytic converters scrub toxic gases and pollutants from the engine's exhaust using platinum, palladium, and rhodium.

Increased world demand has sent prices of these metals soaring tenfold from a decade or so ago. In early March 2022, rhodium was valued at nearly \$20,000 an ounce, palladium \$2,900 an ounce, and platinum \$1,100 an ounce.

Armed with little more than a wrench or a hacksaw, a thief can slither under a vehicle and remove a converter in minutes. Pickups and SUVs like Cobb's



**XX** – XX. Image: XX.

Element are popular targets because they sit higher off the ground, making it easier for thieves to get to the converter.

Scrapyards typically pay a couple of hundred dollars or more for converters. Some converters from hybrid vehicles can fetch as much as \$1,400 because they contain more precious metals and they degrade less because the hybrid's gasoline engine doesn't run continuously. In turn, scrapyards sell converters to recyclers, which extract the metals.

Replacing a converter isn't cheap, running anywhere from several hundred to several thousand dollars, depending on the vehicle and on how much damage a thief inflicts on the exhaust system

About half of U.S. states have proposed or enacted legislation to address catalytic converter theft. A federal bill — the bipartisan Preventing Auto Recycling Theft (PART) Act – is being considered by Congress.

Unfortunately, catalytic converters are likely to be stolen from anywhere cars are parked, according to the NICB. So, what's a car owner to do to discourage thieves from swiping their converter? Here are the best ways to prevent that

from happening:

- If you have a garage, always park your car there rather than leaving it in the driveway.
- If you have a carport or parking space, install motion-detector security lights and set a car alarm.
- During the day, when you drive to work or somewhere away from home, avoid parking in isolated areas.
- Buy an antitheft device. Converterprotection devices have been developed for many vehicles frequently targeted by thieves. Depending on the vehicle, the shields cost \$140 to \$340, plus installation, which takes about an hour. For many vehicles, muffler shops can bend and weld rebar to form a cage around the converter.
- Etch your license plate number or VIN number on your car's converter to make it more easily identifiable to the police.

Fortunately, Cathy Cobb's comprehensive auto insurance policy covered replacing a stolen converter – although she had to pay out-of-pocket deductibles. And even though she purchased a protective shield for her most recent converter, she's now extra vigilant, making sure she always parks her beloved Honda in her garage.

Veteran automotive journalist Peter Bohr has been writing about cars for more than four decades.