



Travel | Insurance/Financial | Automotive | Member Savings

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WESTMORELAND REGION

**OCTOBER 2023** 

#### **REAL ID Extended** to May 7, 2025

The Department of Homeland Security extended the REAL ID deadline to May 7, 2025. The REAL ID Act established minimum security standards for state-issued driver's licenses and identification cards and prohibits Federal agencies from accepting for official purposes licenses and identification cards from states that do not meet these standards. Beginning May 7, 2025, every state and territory resident will need to present a REAL ID compliant license/ID, or another

acceptable form of ID for boarding commercial aircraft, accessing Federal facilities and entering nuclear plants. The Transportation Security Administration (TSA) considers a current passport or military ID acceptable identification for boarding an aircraft. For more information on Pennsylvania's REAL ID compliant license, visit

dmv.pa.gov/REALID/Pages/default.aspx.

#### **Replace Peeling License Plate at Upcoming Event**

AAA East Central is partnering with the Pa. State Police Troop A on a peeling license plate event. According to PennDOT, a registration plate is deemed illegible when one or more numbers or letters cannot be recognized from 50 feet or if the registration plate shows any blistering, peeling, discoloration or loss of reflectivity. If necessary, AAA members can place orders for new license plates from 11 a.m. to 2 p.m. on October 17 at AAA Greensburg (5142 Route 30). We will be checking license plates and filling out PennDOT forms. If your license plate meets the criteria, you will receive a free plate in the mail from PennDOT. For more information, contact AAA East Central's Safety Department at 412-365-7211.

#### **Get Peace of Mind with Automatic Renewal**

AAA Auto Pay is the convenient way to pay your membership dues! There are no checks to write, no stamps to buy, no late payments and no risk of having your membership lapse. Choose AAA Auto Pay and your membership dues will be automatically charged to your credit card, debit card, or checking account each year. When you enroll using your credit or debit card, your account will be charged seven business days prior to the membership expiration date. Enroll by using your checking account and your account will be charged one day in advance of the expiration date. To learn more or enroll in AAA's Auto Pay Program, call 1-800-441-5008 or visit your local AAA branch office. To sign up online, log in to your membership account at AAA.com and select "Enroll" in the Bill.

#### Travel Smarter with TSA PreCheck®

Enrolling in TSA PreCheck® creates a smarter travel experience with fewer hassles and less stress. Enrollment opportunities are provided by IDEMIA. Enrollment is \$78 and is valid for five years. An IDEMIA agent will conduct enrollments October 23-27 daily from 9 a.m. to noon and 1 p.m. to 5 p.m. at the AAA East Central Indiana branch office located at 1169 Wayne Ave. Appointments can be made online 40 days prior to the event. Registered appointments will take priority over walk-ins. To schedule an appointment, visit AAA.com/TSA.

on the left column on page 3 please change the address to

5142 ROUTE 30 STE 135 GREENSBURG, PA 15601-7657

# Beaches of Normandy tell D-Day's story Sites, museums bring to life happenings of historic day

-Day is one of the most pivotable days in world history. June 6, 1944, is the day thousands of U.S. and Allied forces stormed the beaches of Normandy to liberate France and take a massive step toward winning World War II.

Bravery knew no bounds. Thousands of soldiers sacrificed their lives – all to make sure freedom reigned. The date is one of the most memorable ones of the year and 2024 will mark its 80th anniversary.

Books, movies and stories told by relatives tell us what happened on that fateful day. But perhaps the best way to understand the history, soldiers' courage and impact of D-Day is to visit Normandy.

The location brings history to life. Visit museums, theaters, a cemetery and a host of other sites that bring to life untold stories.

Utah Beach and Landing Museum is the first place the Allies landed on D-Day. Fewer than 200 of the 23,000 troops lost their lives, according to the Department of Defense. And they succeeded in taking the beach.

The museum's architecture integrates with the beach thanks to massive windows that provide an immense view. It's extensive collection of vehicles, equipment and objects give context to the tragedy and heroism.



**FREEDOM REIGNS** – A statue honors the brave soldiers of the Allied forces who fought on the beaches of Normandy on D-Day. *Image: Stewie Strout. Adobe Stock.* 

La Pointe Du Hoc is a cliff hanging over the English Channel about 15 minutes west of Omaha Beach. The Germans had fortified it and built concrete bunkers that seemed impregnable. The battle left scars that still can be seen today.

By standing at Pointe du Hoc, visitors will see huge craters created by the deadly assault of the Allied forces. The site is unimaginably eerie. Walk along the craters and climb down into the bunkers to learn what it must have been like to stand guard.

Normandy American Cemetery and Memorial is located in Colleville-sur-Mer. The first American cemetery on European soil in World War II, the 172.5-acre cemetery has the graves of 9,386 dead soldiers. The Walls of the Missing on the east side of the memorial enclose a quiet, semicircular garden. The 1,557 names of the missing are inscribed into those walls.

Omaha Beach – the landing point of the attack, Operation Neptune – is where the most intense fighting occurred as 2,400 lives were lost. A memorial sculpture – shaped like gleaming silver swords and tongues of fire – titled Brave rests in the sand.

The 360-degree Circular Cinema offers films that tell the story of D-Day. "The 100 Days of the Battle of Normandy" is a movie montage of footage from multinational archives. It begins with the D-Day landings.

The Allied forces installed a pair of portable, temporary harbors – Mulberry A and Mulberry B – to move cargo from the English Channel onto the shores of France. See the remnants of Mulberry B in Arromanches.

Bayeux Battle of Normandy Museum focuses solely on the Battle of Normandy. Tanks and other military equipment, as well as statues and artifacts come together to tell a story.

Caen Memorial Museum is 10 miles inland from the English Channel. It provides visitors with a comprehensive picture of the war in this part of France. Areas of the museum tell multiple stories, including how civilians coped with the German Occupation. See objects related to the French Resistance and listen to stories about D-Day and the Battle of Normandy.

# **GM** introduces longer EV driving range HUMMER EV 3X Pickup rising to the top of the class

primary way to attract more interest in electric vehicles is to increase estimated miles on a full charge. GMC is taking steps to make that possible.

It recently announced the extended driving range for the 2024 GMC HUMMER EV 3X Pickup. The vehicle will have a GM-estimated range of 381 miles on a full charge on the 3X trim with the 24-module battery – a 26-mile increase from the previous model. A GM-estimated 359-mile range on full charge is expected for models equipped with the available Extreme Off-Road Package – a 30-mile increase.

"For extended road trips, overlanding in remote areas or daily driving, the 2024 GMC HUMMER EV 3X Pickup will take you where you need to go. Now with more driving range and confidence," said Al Oppenheiser, chief engineer, GMC HUMMER EV. "As we expand the limits on our all-electric future, we're excited to continue improving the range and to take the GMC HUMMER EV further than ever for our customers and their adventures."

The sporty HUMMER EV 3X Pickup is configured for on-road driving dynamics, and the available Extreme Off-Road Package builds upon the truck's offroad capability to tackle the toughest



**IT'S ELECTRIC** – The HUMMER 3X Pickup offers a GM-estimated driving range of 381 miles on a full charge. *Image: NewsPress USA.* 

Standard features on the 3X Pickup

- 22-inch wheels and 35-inch All-Terrain tires
- 4-Wheel Steer with CrabWalk diagonal-drive capability
- Air Ride Adaptive Suspension
- Extract Mode
- Watts to Freedom launch experience (0-60 mph in approximately 3.5 seconds with the standard
- 20-module battery. 0-60 mph in approximately 3 seconds with the available 24-module battery).
- SuperCruise hands-free driver assistance feature with more than 400,000 miles of compatible roads in the U.S. and Canada.
- Up to 381 miles of GM-estimated driving range on a full charge with the available 24-module battery

Building onto the truck's capability, the available Extreme Off-Road Package on the 3X trim includes:

- 18-inch wheels and 35-inch Mud-Terrain tires
- Four additional underbody-camera views for 18 total camera views
- Front e-locker and rear virtual locking differentials
- Underbody armor consisting of five skid plates and rocker protection with built-in assist steps, as well as two underbody shields to protect the battery and drive units.
- Up to 359 miles of GM-estimated driving range on a full charge with the available 24-module battery pack.

The HUMMER EV 3X Pickup hit dealership lots this fall. Pricing begins at \$106,945 without the Extreme Off-Road Package. Production of the 3X Pickup and SUV will begin later this year.

GMC's EV ambitions are part of General Motors' pledge to build only electric vehicles by 2035. It's a lofty goal, but one the automaker is embracing and seems to be on path to making it a reality.

The HUMMER EV 3X Pickup ranks high among GM's luxury vehicles. It's striking future is simply electric.

# My Porsche App hits big Technology ups driving experience

orsche ranks high among the family of luxury vehicles. Style, power and status quickly come to mind when thinking about the vehicles. Add convenience, as well.

It recently announced the My Porsche App will be accessible within Apple CarPlay®. The sportscar maker is the first automotive manufacturer to allow for easier access of vehicle functions within an app in CarPlay®.

"We are excited to further improve the My Porsche App and using the capabilities of Apple CarPlay to deliver a truly enhanced customer experience," said Mattias Ulbrich, CEO of Porsche Digital and CIO Porsche AG. "Technology and digitization are crucial factors for the enduring fascination of our brand."

The My Porsche App is the hub for the digital management and control of a Porsche vehicle. Via their iPhones, customers can view the state of charge of the vehicle battery, adjust the air conditioning and send destinations to the navigation system. Additionally, the My Porsche App links existing accounts with third-party providers, for example Apple Music®, to the associated apps in Porsche Communication Management (PCM).

With the updated My Porsche App, this experience now extends into CarPlay®, as customers can access core functions right from the car dashboard – making the process faster and more convenient. These functions



**EASY RIDER** – The My Porsche App brings a host of options assist drivers. *Image: NewsPress USA.* 

include adjusting audio settings such as sound profiles, changing radio stations, adjusting settings for climate control and ambient lighting.

In addition, these functions can be combined into wellness modes, such as "relax", "warm up" and "refresh", using quick actions in CarPlay®. Customers also gain the convenience of seamlessly controlling various vehicle functions using Siri® while driving their Porsche.

Activating this new Porsche experience is fast and straightforward by scanning a QR code displaced in the PCM. The My Porsche App will receive regular updates ensuring Porsche customers will get new

"Technology and digitization are crucial factors for the enduring fascination of our brand."

#### Mattias Ulbrich CEO of Porsche Digital and CIO Porsche AG

features in CarPlay® as they develop. The functionality made its debut in the new Porsche Cayenne. After that, it will be rolled out to other model lines

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412-675-3400



Your car battery supplies the electrical current that the starter motor needs to crank the engine. It powers components and accessories when the engine is not running and, when electrical loads temporarily exceed the car's charging system capacity, the battery supplies the needed extra current. The battery also acts as a voltage stabilizer for the entire electrical system. Today's vehicles have more electrical demands than ever before, and batteries play an essential role in meeting those demands.

While manufacturers are always working on improvements, today's car batteries generally fall into two basic design categories:

- Flooded lead acid (FLA), which has been the standard for decades.
  - · Absorbent glass mat (AGM),

a newer design that offers advantages in specific applications.

The flooded battery and glass mat battery serve the same basic function, but do not work interchangeably. It's important to consult your owner's manual before you purchase a replacement battery.

While most modern designs claim to be maintenance free, there are a few things you can do to get maximum life out of a battery. You can complete these steps yourself or ask your auto service tech when you bring your car in for routine maintenance.

- Check and clean the corrosion from each battery terminal.
- Check and tighten the mounting hardware so the battery does not move around when the car hits bumps in the road.

Even though the alternator

keeps it charged, there will come a time to replace the battery. Car batteries last three to five years typically depending on a few different factors, such as climate. If you live in a location where higher average temperatures are the norm, you can expect more frequent car battery replacements.

After the second year, it's a good practice to have your auto tech do an annual test to determine the battery's remaining energy capacity. It's far better to identify a weak battery in the service bay than to have a dead battery out on the road.

## Choose the right auto service professional

AAA makes it easy with open access to its network of more than 7,000 Approved Auto Repair facilities. Each AAR location meets AAA's high standards for tech

training and certification, customer satisfaction and more, taking the guesswork out of finding the right auto service professional. AAA also provides an easy-to-use online tool that calculates the estimated price including parts and labor and includes the AAA member discount.

#### AAA Mobile Battery Service

If your car won't start when you turn the key, turn to AAA for convenient mobile battery service. Whether you're stranded in your driveway, a parking lot or on the road, a professional car battery service tech will come to your location, conduct a free diagnostic test of your car's battery and starting and charging systems, and if needed, install a new battery on the spot. AAA also takes care of proper disposal and recycling of the replaced car battery. For more information, visit AAA.com/Battery.

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¹ Members save 10% (up to \$75) on regularly-priced parts and labor at AAA Approved Auto Repair facilities if discount is requested. Cannot be combined with any other discount or coupon. Valid AAA membership card must be presented at the facility at time of service. ³ All repairs, both parts and labor, are guaranteed by the facility for 24 months or 24,000 miles, whichever occurs first, under normal operating conditions, unless otherwise stated in writing. Other restrictions may apply. See facility for details. ³ Available with paid service upon request. Free inspection is limited to items identified on the AAA Vehicle Maintenance Inspection form only. Cost of any repairs not included. Most passenger cars and light trucks are eligible. An appointment may be required. Contact the facility in advance for details. Valid AAA membership card must be presented at a AAA Approved Auto Repair facility at the time of service. Other restrictions may apply.

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TRI STAR SOMERSET FORD INC

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PA 15501

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(724) 222-2229 **BIG G TIRE CO** 

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(724) 258-6616

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KILKEARY'S AUTO BODY INC.

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**OLIVERIO BUICK INC** 1110 LAUREL HILL RD

**MCDONALD** 15057 PA

(724) 926-2155

**RUSTY'S FULL AUTOMOTIVE SERVICE** & TOWING

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**SUBARU OF SOUTH HILLS** 3260 WASHINGTON RD

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(724) 834-8460 **AMSLER AUTOMOTIVE** 

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PA 15642

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Consult your local AAA club regarding road service policies. The member discount is off the manufacturer's suggested retail price.

AAA batteries are available for most vehicle makes and models. Battery Service is available in most territories.

# **AAA EMERGENCY ROAD SERVICE RULES**

AAA's 24-hour Emergency Road Service means there is always a person to call in case of an automotive emergency. We'll rescue you and your vehicle to get you back on the road as quickly as possible with a dedicated network of more than 13,000 Emergency Road Service facilities across the U.S.A. and Canada.

AAA assistance includes changing a flat tire, jumping a dead battery or mobile battery testing and replacement service, delivering emergency gasoline or fuel, lockout and key service, or when all else fails, towing your car. We'll provide the assistance to help you get behind the wheel again as quickly and safely as possible. No one provides better roadside assistance than AAA.

AAA Emergency Road Service is available 24 hours a day, 7 days a week, and is designed to assist you in an emergency when your vehicle, or the vehicle in which you are a passenger, becomes disabled. Your membership coverage applies only to those emergency and towing services listed in this guide. AAA coverage entitles each AAA member in the Primary Member's household up to 4 calls per membership year. After 4 calls, members will be charged for service.

#### Your AAA Membership Card is Your Key to Service

To receive emergency road service, you must present your AAA membership card or dues receipt and a matching driver's license, or other state or federally issued photo identification to the independent-service provider when the service vehicle arrives. Your identification may be scanned or swiped to verify your identity and authenticity of identification.

Service is available only to the person named on the membership card, who is the driver of or a passenger in the vehicle at the time of the vehicle disablement. AAA memberships are not transferable, and membership service is not provided to nonmembers. Other members of your household who want emergency road service must have their own membership cards, in their own names, to obtain service.

Unless a valid AAA membership card and matching valid driver's license or other state or federally issued photo identification are presented at the time of service, you will be required to pay for the service provided at commercial rates. A non-refundable service fee applies each time you use roadside assistance for the first three days of your membership. See AAA.com/servicefee for fee amount.

#### To Obtain Service

AAA is only a phone call or click away! In the case of an automotive emergency, call the AAA number listed on your AAA membership card. You'll be connected to our 24-hour dispatch center or the AAA club in the area from where you are calling. You can also request emergency-road service online at AAA.com, or via the Auto Club App, which can be downloaded free of charge. To help speed our response, be prepared to:

- Provide your name, membership number and your club code listed on your membership card
- Give the exact location of your disabled vehicle and the nature of the trouble.
- Provide the vehicle's year, make, color and license plate number.
- If possible, provide a telephone number where you can be reached.

#### Allowable Roadside Assistance Calls

Each AAA cardholder is entitled to four (4) emergency-road service calls or reimbursements for personal, non-commercial use per membership year at no charge, provided the calls meet the conditions described in this guide. There will be a service charge for each additional service call after the fourth call or reimbursement. AAA may require immediate payment of a service charge by credit or debit card for Classic benefit level service before providing emergency-road service on the fifth or subsequent service request in a membership year.

membership year.

Additional charges for emergency-road service beyond the Classic benefit level, such as towing beyond 3 miles, the cost of emergency fuel and excess vehicle locksmith services, will be payable by the member at the time of service. If the member is unable to provide a valid credit or debit card to AAA at the time-of-service request or the charge is not approved by the credit or debit card company, AAA may send service on a C.O.D. basis, meaning all charges payable by the member will be paid directly to the independent-service provider at the time of service. If a cardholder has an unpaid service-charge balance and contacts AAA for emergency road service, AAA may require immediate payment of both the unpaid balance and the service charge for the current service call before providing service. The nonpayment of a service charge may result in cancellation of membership.

#### Mechanical First Air

The AAA emergency service representative will make minor mechanical repairs or adjustments to place a vehicle in safe-driving condition. If needed and available, parts and the labor cost to install them are to be paid by the member. If the vehicle cannot be put into condition to proceed under its own power, towing service, as described in Towing Services, will be provided.

#### Flat Tire Service

If the vehicle's spare tire is inflated and serviceable, it will be installed in place of the vehicle's flat tire. If not, towing provisions will apply.

#### **AAA Battery Service**

AAA Battery Service is a mobile battery testing and replacement service. The AAA Battery Service technician will test and assess the vehicle's battery and electrical system. If the existing battery fails the test and the member would like to have the battery replaced, the member can purchase a AAA battery. The technician will install a new battery, if available, that meets or exceeds the vehicle's original specifications. Each AAA Premium battery is backed by a limited warranty that includes a 3-year free replacement guarantee. AAA Battery Service is generally provided by independent-service providers and is only available in select areas, during select hours. Batteries are available for most makes and models. Battery prices vary depending on vehicle make and model. Copies of the warranties are available for inspection from the technician at any time upon request. Membership emergency road service terms and conditions apply.

#### Fuel Delivery Service

An emergency supply of fuel will be delivered to a member's disabled vehicle enabling the member to reach the nearest service station. The member will be charged for the fuel at current pump prices. Specific quantities, brand, or octane ratings cannot be promised, nor can availability.

AAA Plus provides sufficient free emergency fuel to enable you to reach the nearest service station, when your vehicle runs out of fuel.

#### **Towing Services**

When your vehicle cannot be safely driven after attempting any of the listed emergency services, your vehicle will be towed (once per breakdown) to the facility rendering the service, or up to 3 miles in any direction from the point of disablement at no charge. Charges for service that exceed the benefits listed will be at the prevailing hourly or mileage rate for the region where service is provided. In instances when your vehicle becomes disabled while towing a light-duty trailer, service will be provided for the trailer. You will be required to pay for trailer towing. All vehicles must be free of snow and ice prior to towing.

AAA Plus provides up to 100 miles of free towing, in any direction from the point of disablement, to the repair facility of your choice.

AAA Premier increases one tow to a maximum 200 miles plus a free one-day rental car.

#### Extrication/Winching

Your vehicle will be pulled out of a ditch by being extricated/winched when it can be safely reached from a normally traveled or established thoroughfare (driveways must be cleared of snow or ice). If special equipment, additional service personnel or vehicles are required, the associated costs will be at your expense.

AAA Plus provides a second truck and second driver, for up to one hour, if your situation requires it.

#### **Emergency Check Acceptance**

Club and contract facilities will accept payment by check, credit or debit card for payment of emergency-road service charges up to \$250 per occurrence.

#### Lockout Service

If your keys are locked inside the vehicle, services will be sent to gain entrance. If your keys are lost, broken, or the service provider cannot gain entrance to your vehicle, locksmith services up to \$60 or, if a AAA locksmith is not available, reimbursement for locksmith service up to \$60, will be provided. In cases where the vehicle cannot be made operable, towing services will be provided according to our towing provision.

AAA Plus provides up to a total of \$100 in parts and labor to gain entry or make vehicle operable.

AAA Premier provides up to \$150 for Vehicle Locksmith, \$100 Home Lockout Service reimbursement.

#### Service Limitations

Emergency-road service will be limited to that which can be provided with equipment ordinarily used by the independent-service provider serving the area. Service will not be provided when the disabled vehicle cannot be safely reached or serviced without damage to the vehicle or servicing equipment.

#### SERVICE INCLUSIONS

Towing service is only provided for a covered vehicle disablement. Service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good operating condition. AAA cannot render service repeatedly to a vehicle in need of repair. Service is intended for personal, non-commercial use, and only provided for a covered vehicle disablement. An individual's AAA membership may not be used by a business or organization to provide roadside-assistance service for its customers, employees or vehicles, including, but not limited to taxicabs, limousines, shuttles and other commercial vehicles for hire

The following services are not provided under the membership benefit:

- Servicing or extrication of vehicles on inaccessible streets, back roads, driveways, parking lots or alleys that become snowbound or flooded.
- Shoveling snow from around a vehicle or cleaning a road or driveway.
- Service to a vehicle located in an area not regularly traveled by private-passenger vehicles (such as beach, open field, creek bed, private logging or forest service road)
- Towing to or from auto dismantlers, salvage yards, repair facility to repair facility or from one storage location to another.
- Towing for the purpose of transporting vehicles due to a purchase, sale, renovation, auction transaction, car show exhibition, charitable donation, relocation or any other similar situation.
- Service to a vehicle that is loaded, altered or constructed in such a way as to cause damage or create a hazard while being serviced.
- Charges related to impound or stolen-vehicle recovery, towing or storage.
- Tire rotation, the installation or removal of snow tires or tire chains.
- Cost of vehicle locksmith services beyond what is necessary to place the vehicle in a condition to be safely driven (such as duplicating keys, nonemergency lock repairs and re-keying of vehicle locks).
- Service in situations where the membership card and matching valid driver's license or other state or federally issued photo identification is not provided to the service driver. You must provide a driver's license for identification if you are the driver.
- Use of two or more roadside-assistance service calls to extend the member tow-mileage benefit for the same breakdown.
- AAA Plus® members will be responsible for any additional mileage charges beyond 100 driving miles of towing per roadside-assistance call. AAA Premier® members will be responsible for any additional mileage charges beyond 200 driving miles of towing on one roadside-assistance service call per AAA Premier® household per membership year and beyond 100 driving miles of towing on the remaining allowable roadside-assistance service calls.
- Towing, extrication/winching and tire-change service for RVs and towing and extrication and winching services for motorcycles, unless the member has optional AAA Plus RV® or AAA Premier RV® coverage
- AÃA Plus RV® members are entitled up to \$500 per allowable service call, and up to \$1,000 total per household per membership year on allowable RV/ Motorcycle service calls. Members will be responsible for all other costs of roadside service above that amount.
- AAA Plus®, AAA Premier®, AAA Plus RV® and AAA Premier RV® emergency-road service is available 7 calendar days after purchase date if paid in full.
- Without limiting any other rights or remedies it may have, AAA may seek reimbursement from a member or associate for roadside-assistance services fraudulently or wrongfully obtained by the member or associate. Primary members are responsible for the conduct and the service demands of their associates.

Extended Roadside Assistance services for AAA Plus®, AAA Plus® RV, AAA Premier® or AAA Premier® RV benefit levels, where available, and certain AAA Premier benefits are effective seven (7) calendar days after processing, and receipt of the full payment due.

#### **Special Assistance**

When your vehicle cannot be made operable upon providing the services listed in this guide, AAA will assist you in finding the nearest open place of repair. If a repair facility cannot be located, we will assist you in obtaining lodging or alternate transportation, which will be at your expense.

#### Eligible Vehicles

Service applies to 4-wheeled motor-driven vehicles of the passenger, pleasure or recreational type that

were in operation immediately prior to disablement - provided that services can be safely delivered. If specific towing equipment is requested, but not required to safely transport the vehicle, the associated cost will be at your expense.

Automobiles, pickup trucks, sport utility vehicles, vans and minivans are eligible for those services which can be safely performed with equipment available from the independent-service provider, including slings, wheel-lift devices, car carriers (flatbeds) and dolly wheels. Dual-wheel unloaded pickup trucks are eligible for all services except tire services.

Motorcycle coverage is available with optional AAA Plus RV° coverage. Motorcycles (as defined by registration) must be licensed for highway use.

Recreational Vehicles (RVs) are eligible for service, with the exception of towing, extrication/winching and tire-change service. Towing, extrication/winching and tire service for RVs is available with optional AAA Plus RV® and AAA Premier RV® coverage. RVs include dual-wheel motorhomes, camper vans and cabover campers, motorcycles, and recreational trailers including camping trailers, fifth- wheel trailers and empty horse trailers. Boat trailers, personal watercraft trailers and ATV trailers must be either empty or transporting recreational vehicles or equipment. Utility trailers must be carrying recreational equipment (for non-commercial use). Commercial trailers are excluded. Service does not include transportation of horses.

#### Unable to Locate the Vehicle

If a service provider does not appear within the time stated by the AAA customer service representative, please call AAA back to let us know. The service provider may not have been able to locate your vehicle.

#### **Cancel Unnecessary Calls**

If the requested service is no longer needed and the AAA service representative has not yet arrived, please call AAA immediately, as each service call is charged against the member's record.

#### Weather Emergencies

During severe weather conditions, AAA reserves the right to suspend service temporarily if the vehicle is already in a place of safety, such as a private or public garage, driveway, etc. AAA will provide service to the vehicle after the weather emergency is over.

#### Alternate Service

If you have followed the procedure outlined to obtain emergency-road service, and AAA service is not available, you may obtain your own service, pay for it and submit the original receipt to your AAA club within 60 days. Reimbursement will be based on the prevailing commercial rate for the region where the vehicle was disabled. In instances where the AAA contractor access is legally restricted (toll roads, limited-access highways), reimbursement will be provided for all covered services. If AAA service was available, but not requested, reimbursement may be limited to the amount the club would normally have paid for the covered service.

No reimbursements will be made by AAA on charges incurred when a member's vehicle is removed from the street or under direction of the police because of illegal parking, traffic violations, or other illegal activities. Storage charges and cleanup fees from the scene of a traffic accident are also not eligible for prophyrogenest.

Members having more than 4 road-service calls during their membership year are not eligible for alternate service reimbursement.

#### Member's Risk

Before servicing any vehicle when there is a possibility of damage to the vehicle or other property as a result of the service, a service representative will inform the member that the member must assume the risk of damage. Any such circumstances should be fully recorded on a release form.

While AAA-affiliated service providers are selected to provide the best emergency-road service to our members, such providers are independent contractors and are not agents of AAA. AAA assumes no responsibility for any injuries to persons or property, including damage to the member's vehicle, as a result of an emergency-road service request.

AAA will make every reasonable effort to work out a settlement between a member and an affiliated service provider of the member's claim for damages resulting from unsatisfactory emergency road service. Please contact AAA as soon as possible, and no longer than 10 days of the incident, and prior to repairs so that a prompt investigation can be made while all facts are available.