



AAA Car CARE

What You Need to Know About Your Car Battery

Your car battery supplies the electrical current that the starter motor needs to crank the engine. It powers components and accessories when the engine is not running and, when electrical loads temporarily exceed the car's charging system capacity, the battery supplies the needed extra current. The battery also acts as a voltage stabilizer for the entire electrical system. Today's vehicles have more electrical demands than ever before, and batteries play an essential role in meeting those demands.

While manufacturers are always working on improvements, today's car batteries generally fall into two basic design categories:

- Flooded lead acid (FLA), which has been the standard for decades.
- Absorbent glass mat (AGM),

a newer design that offers advantages in specific applications.

The flooded battery and glass mat battery serve the same basic function, but do not work interchangeably. It's important to consult your owner's manual before you purchase a replacement battery.

While most modern designs claim to be maintenance free, there are a few things you can do to get maximum life out of a battery. You can complete these steps yourself or ask your auto service tech when you bring your car in for routine maintenance.

- Check and clean the corrosion from each battery terminal.
- Check and tighten the mounting hardware so the battery does not move around when the car hits bumps in the road.

Even though the alternator

keeps it charged, there will come a time to replace the battery. Car batteries last three to five years typically depending on a few different factors, such as climate. If you live in a location where higher average temperatures are the norm, you can expect more frequent car battery replacements.

After the second year, it's a good practice to have your auto tech do an annual test to determine the battery's remaining energy capacity. It's far better to identify a weak battery in the service bay than to have a dead battery out on the road.

Choose the right auto service professional

AAA makes it easy with open access to its network of more than 7,000 Approved Auto Repair facilities. Each AAR location meets AAA's high standards for tech

training and certification, customer satisfaction and more, taking the guesswork out of finding the right auto service professional. AAA also provides an easy-to-use online tool that calculates the estimated price including parts and labor and includes the AAA member discount.

AAA Mobile Battery Service

If your car won't start when you turn the key, turn to AAA for convenient mobile battery service. Whether you're stranded in your driveway, a parking lot or on the road, a professional car battery service tech will come to your location, conduct a free diagnostic test of your car's battery and starting and charging systems, and if needed, install a new battery on the spot. AAA also takes care of proper disposal and recycling of the replaced car battery. For more information, visit [AAA.com/Battery](https://www.aaa.com/Battery).

**SAVE
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(UP TO \$75)

Available at all AAA Approved Auto Repair facilities.
Restrictions apply. See below.

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AAA MEMBER BENEFITS:

- ✓ 24-month/24,000 mile repair guarantee by the facility²
- ✓ Free 40-point AAA vehicle maintenance inspection³ (with any paid service), an \$80 value
- ✓ Worry-free repairs at AAA Approved Auto Repair facilities



**TO FIND A PARTICIPATING AAA APPROVED AUTO REPAIR FACILITY NEAR YOU:
CALL 800-441-5008 CLICK [AAA.com/Save10](https://www.aaa.com/Save10)**

¹ Members save 10% (up to \$75) on regularly-priced parts and labor at AAA Approved Auto Repair facilities if discount is requested. Cannot be combined with any other discount or coupon. Valid AAA membership card must be presented at the facility at time of service. ² All repairs, both parts and labor, are guaranteed by the facility for 24 months or 24,000 miles, whichever occurs first, under normal operating conditions, unless otherwise stated in writing. Other restrictions may apply. See facility for details. ³ Available with paid service upon request. Free inspection is limited to items identified on the AAA Vehicle Maintenance Inspection form only. Cost of any repairs not included. Most passenger cars and light trucks are eligible. An appointment may be required. Contact the facility in advance for details. Valid AAA membership card must be presented at a AAA Approved Auto Repair facility at the time of service. Other restrictions may apply.
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405 DAVIDSON RD
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AUDI PITTSBURGH
2050 LIBERTY AVE
PITTSBURGH PA 15222
(412) 253-9500

BAUM BLVD AUTOMOTIVE
4741 BAUM BLVD
PITTSBURGH PA 15213
(412) 682-1866

BELLISARIO'S AUTOMOTIVE
3600 BOULEVARD OF THE ALLIES
PITTSBURGH PA 15213
(412) 687-9258

**BELLISARIO'S AUTO BODY AND
COLLISION REPAIR**
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PITTSBURGH PA 15213
(412) 687-9258

**BOWSER CHEVROLET OF
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MONROEVILLE PA 15146
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DAVE SMITH AUTO
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PITTSBURGH PA 15235
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VERONA PA 15147
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EAZOR'S AUTO SALON LLC
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LIFETIME AUTOMOTIVE CENTER
5151 WOODWORTH ST
PITTSBURGH PA 15224
(412) 681-4400

LIFETIME AUTOMOTIVE CENTER INC
5711 FORWARD AVE
PITTSBURGH PA 15217
(412) 421-7555

NICK'S AUTOMOTIVE INC
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PENN HILLS PA 15235
(412) 793-1131

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TARENTUM PA 15084
(724) 224-2700

NICK CHEVROLET COLLISION CENTER
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BAIERL CHEVROLET CADILLAC
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BAIERL HONDA
10432 PERRY HWY
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GRACELAND AUTO BODY
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(412) 322-3566

HERB SCOTT SERVICE
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WEXFORD PA 15090
(724) 935-3220

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170 FREEPORT RD
PITTSBURGH PA 15238
(412) 828-5114

MASCARI AUTO CENTER, INC.
8700 THOMPSON RUN RD
ALLISON PARK PA 15101
(412) 367-4810

OAK'S AUTO / TRUCK SERVICE
1706 PITTSBURGH ST
CHESWICK PA 15024
(724) 274-9011

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PITTSBURGH PA 15238
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(412) 766-0800

RUSS AUTO CARE
4456 OHIO RIVER BLVD
BELLEVUE PA 15202
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HOMESTEAD PA 15120
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110 PENN AVE
PITTSBURGH PA 15210
(412) 431-5000

BETHEL PARK AUTOMOTIVE INC
5450 PROGRESS BLVD
BETHEL PARK PA 15102
(412) 831-0300

BIG G TIRE PROS
1110 WASHINGTON PIKE
BRIDGEVILLE PA 15017
(412) 221-0705

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1001 CLAIRTON BLVD
PLEASANT HILLS PA 15236
(412) 469-2100

BOWSER HYUNDAI SUBARU
1001 CLAIRTON BLVD
PLEASANT HILLS PA 15236
(412) 469-2100

CENTERLINE COLLISION
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PITTSBURGH PA 15234
(412) 531-7751

ELIZABETH AUTO CARE INC
274 LOVEDALE RD
ELIZABETH PA 15037
(412) 384-7700

FRANK'S TIRE & AUTOMOTIVE INC
3135 INDUSTRIAL BLVD
BETHEL PARK PA 15102
(412) 851-0855

KEN GANLEY TOYOTA
1110 CLAIRTON BLVD
PITTSBURGH PA 15236
(412) 469-3000

KNOLL AUTOMOTIVE SERVICES
839 CLAIRTON BLVD
PLEASANT HILLS PA 15236
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LESCHAK AUTOMOTIVE
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SERVICE**
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PITTSBURGH PA 15236
(412) 203-5718

SOUTH HILLS LINCOLN INC
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CLAIRTON PA 15025
(412) 233-3196

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CHRYSLER
JEEP DODGE LLC**
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PITTSBURGH PA 15205
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CARNEGIE PA 15106
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CARSHOP ROBINSON
301 PARK MANOR DR
PITTSBURGH PA 15205
(412) 747-4965

**DIEHL CHRYSLER DODGE JEEP RAM
OF MOON**
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MOON TWP PA 15108
(412) 264-4270

FIRESTONE COMPLETE AUTO CARE
500 CHAUVET DR
PITTSBURGH PA 15275
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FOREIGN FIX
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ROBINSON TOWNSHIP PA 15136
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KENNEDY TWP PA 15136
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MOON AUTO BODY
5604 UNIVERSITY BLVD
MOON TWP PA 15108
(412) 269-2867

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49 N WREN DR
SCOTT TWP PA 15243
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SNYDER AUTOMOTIVE WORKS
4695 CAMPBELLS RUN RD
PITTSBURGH PA 15205
(412) 787-9988

STEUBENVILLE PIKE AUTO INC
6014 STEUBENVILLE PIKE
MCKEES ROCKS PA 15136
(412) 787-9800

SUBARU OF MOON TOWNSHIP
5450 UNIVERSITY BLVD
MOON TOWNSHIP PA 15108
(412) 264-9222

THORNBURG AUTOMOTIVE
4101 STEUBENVILLE PIKE
ROBINSON TWP PA 15205
(412) 922-3700

VOLKSWAGEN OF MOON TOWNSHIP
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MOON TOWNSHIP PA 15108
(866) 980-3202

ARMSTRONG COUNTY

WALKER MOTOR COMPANY

126 N JEFFERSON ST
KITTTANNING PA 16201
(724) 543-1068

BEAVER COUNTY

GORDON'S AUTO SERVICE

4301 MARION HILL RD
NEW BRIGHTON PA 15066
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HINEMAN'S SERVICE CENTER

2329 MILL ST
ALIIQUIPPA PA 15001
(724) 375-4864

PROTECH AUTO GROUP INC / BADEN GOODYEAR

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BADEN PA 15005
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ZELIENOPLE PA 16063
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BAIERL TOYOTA

19045 PERRY HWY
MARS PA 16046
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21200 RT 19
CRANBERRY TWP PA 16066
(844) 820-5165

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BUTLER PA 16002
(724) 282-8898

JACKS MOTORCAR COMPANY INC

700 EKASTOWN RD
SARVER PA 16055
(724) 353-1555

JUDSON AUTO BODY

836 EVANS CITY RD
RENFREW PA 16053
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KEITH'S SERVICE LLC

9504 GOEHRING RD
CRANBERRY TWP PA 16066
(724) 776-1799

SARVER COLLISION CENTER

722 EKASTOWN RD
SARVER PA 16055
(724) 353-2900

FAYETTE COUNTY

AUTO TECH AUTO SERVICE CENTER

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SMITHFIELD PA 15478
(724) 569-9300

C HARPER CHRYSLER DODGE JEEP RAM

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CONNELLSVILLE PA 15425
(724) 603-2800

C HARPER BUICK GMC INC

2401 MEMORIAL BLVD
CONNELLSVILLE PA 15425
(724) 626-0500

EQ MUFFLER & AUTO CENTER

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UNIONTOWN PA 15401
(724) 439-3669

RED BARN AUTO REPAIR

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PERRYOPOLIS PA 15473
(724) 736-0502

LAWRENCE COUNTY

NICK'S AUTO BODY

833 S MILL ST
NEW CASTLE PA 16101
(724) 598-0860

PAINTERS AUTO SERVICE INC

1409 WILMINGTON RD.
NEW CASTLE PA 16105
(724) 658-1220

PHIL FITTS FORD-LINCOLN-MERCURY

3250 WILMINGTON RD
NEW CASTLE PA 16105
(724) 658-3521

MERCER COUNTY

MONTROSE BUICK/CADILLAC/GMC/NISSAN

1435 N HERMITAGE RD
HERMITAGE PA 16148
(724) 962-0900

INDIANA COUNTY

DELANEY SUBARU HYUNDAI

125 LENZ RD
INDIANA PA 15701
(724) 465-9193

HAMMILL'S AUTOMOTIVE

97 SEXTON RD
INDIANA PA 15701
(724) 349-6996

IMPORT AUTO WORKS

932 OAKLAND AVE
INDIANA PA 15701
(724) 349-9211

TRI STAR MOTORS INC

930 RT 22 WEST
BLAIRSVILLE PA 15717
(724) 459-9300

SOMERSET COUNTY

MEMORIAL HIGHWAY CHEVROLET OF SOMERSET INC

2006 N. CENTER AVE.
SOMERSET PA 15501
(814) 445-4113

TRI STAR SOMERSET FORD INC

1260 N CENTER AVE
SOMERSET PA 15501
(814) 445-6575

WASHINGTON COUNTY

AAMCO TRANSMISSION & COMPLETE CAR CAR

1129 MAPLE AVE
WASHINGTON PA 15301
(724) 222-2229

BIG G TIRE CO

501 W MAIN ST
MONONGAHELA PA 15063
(724) 258-6616

BUDD BAER GMC SUBARU MAZDA

71 MURLAND AVE
WASHINGTON PA 15301
(724) 222-0700

KILKEARY'S AUTO BODY INC.

647 THOMAS RD
EIGHTY FOUR PA 15330
(724) 941-4940

OLIVERIO BUICK INC

1110 LAUREL HILL RD
MCDONALD PA 15057
(724) 926-2155

RUSTY'S FULL AUTOMOTIVE SERVICE & TOWING

730 WASHINGTON RD
WASHINGTON PA 15301
(724) 228-1002

SUBARU OF SOUTH HILLS

3260 WASHINGTON RD
MCMURRAY PA 15317
(724) 655-7001

WASHINGTON CHEVROLET

1 RAYMOND BLVD
WASHINGTON PA 15301
(724) 222-2800

VENANGO COUNTY

NORTHPOINTE AUTOMOTIVE INC

3485 STATE ROUTE 257
SENECA PA 16346
(814) 676-7000

WESTMORELAND COUNTY

#1 COCHRAN OF GREENSBURG COLLISION CENTER

1 COCHRAN LN
GREENSBURG PA 15601
(724) 838-0444

ALLWINE CURRY AUTO

610 ALLWINE CURRY RD
GREENSBURG PA 15601
(724) 834-8460

AMSLER AUTOMOTIVE

6051 LEECHBURG RD
ALLEGHENY TWP PA 15656
(724) 845-7319

C. HARPER CHEVROLET BUICK CADILLAC

4435 STATE RT. 51
BELLE VERNON PA 15012
(724) 939-8000

C. HARPER FORD INC

100 HARPER DR.
BELLE VERNON PA 15012
(724) 939-8000

DELANEY CHEVROLET NISSAN VOLVO OF GREENSBURG

5200 STATE RT 30
GREENSBURG PA 15601
(724) 834-6100

LATROBE CHEVROLET

1595 MISSION RD
LATROBE PA 15650
(724) 537-7723

LATROBE FORD

1595 MISSION RD
LATROBE PA 15650
(724) 537-7723

LENHART'S SERVICE CENTER LLC

11540 RT 30
IRWIN PA 15642
(724) 863-4000

LUG NUTZ TIRE SERVICE AND CUSTOM AUTO

500 NEW ALEXANDRIA RD.
GREENSBURG PA 15601
(724) 834-5180

MURRYSVILLE AUTO CLINIC, INC.

3835 OLD WILLIAM PENN HWY
MURRYSVILLE PA 15668
(724) 327-2525

PERFORMANCE PLUS AUTOMOTIVE

5066 OLD RTE 119
GREENSBURG PA 15601
(724) 925-7690

RANDY REDINGER & SONS AUTO SERVICE

3766 RT 30
LATROBE PA 15650
(724) 537-6980

RIVERVIEW AUTOMOTIVE GROUP INC

11250 US 30
IRWIN PA 15642
(412) 271-3100

SMAIL FORD LINCOLN MAZDA

5110 RT 30
GREENSBURG PA 15601
(724) 837-4210

AAA's Mobile Battery Service... the Battery Service That Drives to You

*AAA Battery Service drives convenience
and quality to you, wherever you are.*

MEMBERS RECEIVE:

- **FREE testing of your battery and charging system**
- **Batteries specially designed to withstand climate**
- **3 Year Free Replacement Warranty**
- **Disposal and recycling of your old battery**



Get an instant Battery Quote right from
your smart phone with the Auto Club
App. To download go to AAA.com/app

Call 800-AAA-HELP
(222-4357)

Consult your local AAA club regarding road service policies. The member discount is off the manufacturer's suggested retail price. AAA batteries are available for most vehicle makes and models. Battery Service is available in most territories.

AAA EMERGENCY ROAD SERVICE RULES

AAA's 24-hour Emergency Road Service means there is always a person to call in case of an automotive emergency. We'll get you back on the road as quickly as possible with a dedicated network of more than 13,000 Emergency Road Service facilities across the U.S.A. and Canada.

AAA assistance includes changing a flat tire, jumping a dead battery or mobile battery testing and replacement service, delivering emergency gasoline or fuel, lockout and key service, or when all else fails, towing your car. We'll provide the assistance to help you get behind the wheel again as quickly as possible.

AAA Emergency Road Service is available 24 hours a day, 7 days a week, and is designed to assist you in an emergency when your vehicle, or the vehicle in which you are a passenger, becomes disabled. Your membership coverage applies only to those emergency and towing services listed in this guide. AAA coverage entitles each AAA member in the Primary Member's household up to 4 calls per membership year. After 4 calls, members will be charged for service.

Your AAA Membership Card is Your Key to Service

To receive emergency road service, you must present your AAA membership card or dues receipt and a matching driver's license, or other state or federally issued photo identification to the independent-service provider when the service vehicle arrives. Your identification may be scanned or swiped to verify your identity and authenticity of identification.

Service is available only to the person named on the membership card, who is the driver of or a passenger in the vehicle at the time of the vehicle disablement. AAA memberships are not transferable, and membership service is not provided to nonmembers. Other members of your household who want emergency road service must have their own membership cards, in their own names, to obtain service.

Unless a valid AAA membership card and matching valid driver's license or other state or federally issued photo identification are presented at the time of service, you will be required to pay for the service provided at commercial rates. A non-refundable service fee applies each time you use roadside assistance for the first three days of your membership. See AAA.com/service fee for fee amount.

To Obtain Service

AAA is only a phone call or click away! In the case of an automotive emergency, call the AAA number listed on your AAA membership card. You'll be connected to our 24-hour dispatch center or the AAA club in the area from where you are calling. You can also request emergency-road service online at AAA.com, or via the Auto Club App, which can be downloaded free of charge. To help speed our response, be prepared to:

- Provide your name, membership number and your club code listed on your membership card.
- Give the exact location of your disabled vehicle and the nature of the trouble.
- Provide the vehicle's year, make, color and license plate number.
- If possible, provide a telephone number where you can be reached.

Allowable Roadside Assistance Calls

Each AAA cardholder is entitled to four (4) emergency-road service calls or reimbursements for personal, non-commercial use per membership year at no charge, provided the calls meet the conditions described in this guide. There will be a service charge for each additional service call after the fourth call or reimbursement. AAA may require immediate payment of a service charge by credit or debit card for Classic benefit level service before providing emergency-road service on the fifth or subsequent service request in a membership year.

Additional charges for emergency-road service beyond the Classic benefit level, such as towing beyond 3 miles, the cost of emergency fuel and excess vehicle locksmith services, will be payable by the member at the time of service. If the member is unable to provide a valid credit or debit card to AAA at the time-of-service request or the charge is not approved by the credit or debit card company, AAA may send service on a C.O.D. basis, meaning all charges payable by the member will be paid directly to the independent-service provider at the time of service. If a cardholder has an unpaid service-charge balance and contacts AAA for emergency road service, AAA may require immediate payment of both the unpaid balance and the service charge for the current service call before providing service. The nonpayment of a service charge may result in cancellation of membership.

Mechanical First Aid

The AAA emergency service representative will make minor mechanical repairs or adjustments to place a vehicle in safe-driving condition. If needed and available, parts and the labor cost to install them are to be paid by the member. If the vehicle cannot be put into condition to proceed under its own power, towing service, as described in Towing Services, will be provided.

Flat Tire Service

If the vehicle's spare tire is inflated and serviceable, it will be installed in place of the vehicle's flat tire. If not, towing provisions will apply.

AAA Battery Service

AAA Battery Service is a mobile battery testing and replacement service. The AAA Battery Service technician will test and assess the vehicle's battery and electrical system. If the existing battery fails the test and the member would like to have the battery replaced, the member can purchase a AAA battery. The technician will install a new battery, if available, that meets or exceeds the vehicle's original specifications. Each AAA Premium battery is backed by a limited warranty that includes a 3-year free replacement guarantee. AAA Battery Service is generally provided by independent-service providers and is only available in select areas, during select hours. Batteries are available for most makes and models. Battery prices vary depending on vehicle make and model. Copies of the warranties are available for inspection from the technician at any time upon request. Membership emergency road service terms and conditions apply.

Fuel Delivery Service

An emergency supply of fuel will be delivered to a member's disabled vehicle enabling the member to reach the nearest service station. The member will be charged for the fuel at current pump prices. Specific quantities, brand, or octane ratings cannot be promised, nor can availability.

AAA Plus provides sufficient free emergency fuel to enable you to reach the nearest service station, when your vehicle runs out of fuel.

Towing Services

When your vehicle cannot be safely driven after attempting any of the listed emergency services, your vehicle will be towed (once per breakdown) to the facility rendering the service, or up to 3 miles in any direction from the point of disablement at no additional charge. Charges for service that exceed the benefits listed will be at the prevailing hourly or mileage rate for the region where service is provided. In instances when your vehicle becomes disabled while towing a lightduty trailer, service will be provided for the trailer. You will be required to pay for trailer towing. All vehicles must be free of snow and ice prior to towing.

AAA Plus provides up to 100 miles of free towing, in any direction from the point of disablement, to the repair facility of your choice.

AAA Premier increases one tow to a maximum 200 miles plus a free one-day rental car.

Extrication/Winching

Your vehicle will be pulled out of a ditch by being extricated/winched when it can be safely reached from a normally traveled or established thoroughfare (driveways must be cleared of snow or ice). If special equipment, additional service personnel or vehicles are required, the associated costs will be at your expense.

AAA Plus provides a second truck and second driver, for up to one hour, if your situation requires it.

Emergency Check Acceptance

Club and contract facilities will accept payment by check, credit or debit card for payment of emergency-road service charges up to \$250 per occurrence.

Lockout Service

If your keys are locked inside the vehicle, services will be sent to gain entrance. If your keys are lost, broken, or the service provider cannot gain entrance to your vehicle, locksmith services up to \$60 or, if a AAA locksmith is not available, reimbursement for locksmith service up to \$60, will be provided. In cases where the vehicle cannot be made operable, towing services will be provided according to our towing provision.

AAA Plus provides up to a total of \$100 in parts and labor to gain entry or make vehicle operable.

AAA Premier provides up to \$150 for Vehicle Locksmith, \$100 Home Lockout Service reimbursement.

Service Limitations

Emergency-road service will be limited to that which can be provided with equipment ordinarily used by the independent-service provider serving the area. Service will not be provided when the disabled vehicle cannot be safely reached or serviced without

SERVICE INCLUSIONS

damage to the vehicle or servicing equipment.

Towing service is only provided for a covered vehicle disablement. Service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good operating condition. AAA cannot render service repeatedly to a vehicle in need of repair. Service is intended for personal, non-commercial use, and only provided for a covered vehicle disablement. A covered vehicle disablement is a sudden or unexpected mechanical, electrical, or other failure of a motor vehicle that places the vehicle in an unsafe or undrivable condition. An individual's AAA membership may not be used by a business or organization to provide roadside assistance service for its customers, employees or vehicles, including, but not limited to taxicabs, limousines, shuttles and other commercial vehicles for hire.

The following services are not provided under the membership benefit:

- Servicing or extrication of vehicles on inaccessible streets, back roads, driveways, parking lots or alleys that become snowbound or flooded.
- Shoveling snow from around a vehicle or cleaning a road or driveway.
- Service to a vehicle located in an area not regularly traveled by private-passenger vehicles (such as beach, open field, creek bed, private logging or forest service road).
- Towing to or from auto dismantlers, salvage yards, repair facility to repair facility or from one storage location to another.
- Towing for the purpose of transporting vehicles due to a purchase, sale, renovation, auction transaction, car show exhibition, charitable donation, relocation or any other similar situation.
- Service to a vehicle that is loaded, altered or constructed in such a way as to cause damage or create a hazard while being serviced.
- Charges related to impound or stolen-vehicle recovery, towing or storage.
- Tire rotation, the installation or removal of snow tires or tire chains.
- Cost of vehicle locksmith services beyond what is necessary to place the vehicle in a condition to be safely driven (such as duplicating keys, nonemergency lock repairs and re-keying of vehicle locks).

• Service in situations where the membership card and matching valid driver's license or other state or federally issued photo identification is not provided to the service driver. You must provide a driver's license for identification if you are the driver.

• Use of two or more roadside-assistance service calls to extend the member tow-mileage benefit for the same breakdown.

• AAA Plus® members will be responsible for any additional mileage charges beyond 100 driving miles of towing per roadside-assistance call. AAA Premier® members will be responsible for any additional mileage charges beyond 200 driving miles of towing on one roadside-assistance service call per AAA Premier® household per membership year and beyond 100 driving miles of towing on the remaining allowable roadside-assistance service calls.

• Towing, extrication/winching and tire-change service for RVs and towing and extrication and winching services for motorcycles, unless the member has optional AAA Plus RV® or AAA Premier RV® coverage.

• AAA Plus RV® and AAA Premier RV® members are entitled up to \$500 per allowable service call, and up to \$1,000 total per household per membership year on allowable RV/ Motorcycle service calls. Members will be responsible for all other costs of roadside service above that amount.

• AAA Plus®, AAA Premier®, AAA Plus RV® and AAA Premier RV® emergency-road service is available 7 calendar days after purchase date if paid in full.

• Without limiting any other rights or remedies it may have, AAA may seek reimbursement from a member or associate for roadside-assistance services fraudulently or wrongfully obtained by the member or associate. Primary members are responsible for the conduct and the service demands of their associates.

Extended Roadside Assistance services for AAA Plus®, AAA Plus® RV, AAA Premier® or AAA Premier® RV benefit levels, where available, and certain AAA Premier benefits are effective seven (7) calendar days after processing, and receipt of the full payment due.

Special Assistance

When your vehicle cannot be made operable upon providing the services listed in this guide, AAA will assist you in finding the nearest open place of repair. If a repair facility cannot be located, we will assist you in obtaining lodging or alternate transportation, which will be at your expense.

Eligible Vehicles

Service applies to 4-wheeled motor-driven vehicles of the passenger, pleasure or recreational type that were in operation immediately prior to disablement - provided that services can be safely delivered. If specific towing equipment is requested, but not required to safely transport the vehicle, the associated cost will be at your expense.

Automobiles, pickup trucks, sport utility vehicles, vans and minivans are eligible for those services which can be safely performed with equipment available from the independent-service provider, including slings, wheel-lift devices, car carriers (flatbeds) and dolly wheels. Dual-wheel unloaded pickup trucks are eligible for all services except tire services.

Motorcycle coverage is available with optional AAA Plus RV® coverage. Motorcycles (as defined by registration) must be licensed for highway use.

Recreational Vehicles (RVs) are eligible for service, with the exception of towing, extrication/winching and tire-change service. Towing, extrication/winching and tire service for RVs is available with optional AAA Plus RV® and AAA Premier RV® coverage. RVs include dual-wheel motorhomes, camper vans and cabover campers, motorcycles, and recreational trailers including camping trailers, fifth-wheel trailers and empty horse trailers. Boat trailers, personal watercraft trailers and ATV trailers must be either empty or transporting recreational vehicles or equipment. Utility trailers must be carrying recreational equipment (for non-commercial use). Commercial trailers are excluded. Service does not include transportation of horses.

Unable to Locate the Vehicle

If a service provider does not appear within the time stated by the AAA customer service representative, please call AAA back to let us know. The service provider may not have been able to locate your vehicle.

Cancel Unnecessary Calls

If the requested service is no longer needed and the AAA service representative has not yet arrived, please call AAA immediately, as each service call is charged against the member's record.

Weather Emergencies

During severe weather conditions, AAA reserves the right to suspend service temporarily if the vehicle is already in a place of safety, such as a private or public garage, driveway, etc. AAA will provide service to the vehicle after the weather emergency is over.

Alternate Service

If you have followed the procedure outlined to obtain emergency-road service, and AAA service is not available, you may obtain your own service, pay for it and submit the original receipt to your AAA club within 60 days. Reimbursement will be based on the prevailing commercial rate for the region where the vehicle was disabled. In instances where the AAA contractor access is legally restricted (toll roads, limited-access highways), reimbursement will be provided for all covered services. If AAA service was available, but not requested, reimbursement may be limited to the amount the club would normally have paid for the covered service.

No reimbursements will be made by AAA on charges incurred when a member's vehicle is removed from the street or under direction of the police because of illegal parking, traffic violations, or other illegal activities. Storage charges and cleanup fees from the scene of a traffic accident are also not eligible for reimbursement.

Members having more than 4 road-service calls during their membership year are not eligible for alternate service reimbursement.

Member's Risk

Before servicing any vehicle when there is a possibility of damage to the vehicle or other property as a result of the service, a service representative will inform the member that the member must assume the risk of damage. Any such circumstances should be fully recorded on a release form.

While AAA-affiliated service providers are selected to provide the best emergency-road service to our members, such providers are independent contractors and are not agents of AAA. AAA assumes no responsibility for any injuries to persons or property, including damage to the member's vehicle, as a result of an emergency-road service request.

AAA will make every reasonable effort to work out a settlement between a member and an affiliated service provider of the member's claim for damages resulting from unsatisfactory emergency road service. Please contact AAA as soon as possible, and no longer than 10 days of the incident, and prior to repairs so that a prompt investigation can be made while all facts are available.