



## AAA LESSENS FEAR OF ID THEFT

SEE PAGE 3

Travel | Insurance/Financial | Automotive

l Member

r Savings

AAA.com

Vol. 115 No. 9

## NORTHEAST OHIO REGION

OCTOBER 2023



## **Cleveland Vacation EXPO is your** pass to exclusive AAA discounts

## For full details, see pages 14-15

**OU DON'T NEED A PASSPORT** TO SEE THE WORLD at AAA's Cleveland Vacation Expo. The world comes to you!

Our highly anticipated Cleveland Vacation Expo is back and will be held Sunday, October 22, at the Holiday Inn Cleveland South, 6001 Rockside Road, Indepence. Show hours are 10 a.m. to 5 p.m. Admission is free and so is the parking!

There is NO better place to plan your next trip than at the Expo, where travel experts and opportunities combine to provide ideas to fulfill your travel dreams. Take advantage of convenient one-stop shopping and a golden ticket to exclusive AAA savings! These show-only savings await visitors who book their next trip onsite. Simply put, enter with an open mind and leave knowing you just closed a fantastic deal!

AAA Travel Advisors will be on-hand to do the work and research for you and make sure you're ready for your trip. Their knowledge comes from first-hand experiences,

allowing them to informatively suggest a variety of options meant to make your wishes come true!

So, let's begin to dream.

Close your eyes and imagine the powdery snow of the Swiss Alps beneath your skis while the scent of pine trees tickles your nose. Imagine the pink sand of Bermuda's pristine beaches nestled between your toes. Envision yourself at the top of the Eiffel Tower or the Leaning Tower of Pisa. A comforting breeze adds to the ambiance as you stand under a blue sky dotted with puffy, white clouds or twinkling stars that illuminate the clear nighttime heavens. Look out and witness France or Italy saying hello and welcoming you.

No destination is out of reach at the Cleveland Vacation Expo! Experts don't only tell you about the destinations, they tap into their own travel experience and give you an insider's look at your next cruise, all-inclusive resort, train excursion, safari, group tour or a host of other options that you're waiting

continued on pg 20







EXCLUSIVE EXPO 1-DAY-ONLY TRAVEL SAVINGS OFFERS!

VISIT //AAA.com/VacationEXPO

## **Free Battery Wellness** Clinics from AAA

October is Fall Car Care Month and AAA East Central is hosting Free Battery Wellness Clinics to celebrate. State-of-the-art diagnostic equipment will confirm whether your battery will hold a charge. If a new battery is needed, one can be installed on the spot. The high-quality, AAAbranded battery comes with a three-year, free-replacement warranty, and AAA members receive a discount. Battery checks will be available from 10 a.m. to 2 p.m. at these AAA office locations:

## Tuesday, Oct. 10

• 5700 Brecksville Rd., 216-606-6300

## Thursday, Oct. 19

Lyndhurst

• 2725 5356 Mayfield Rd., 440-473-0700

## Tuesday, Oct. 24

Strongsville

• 17220 Royalton Rd., 440-783-3395

No appointment necessary. If your battery fails the test, new batteries will be available for purchase and installed on the spot at a special AAA Member price.

## **Free Car Seat Roundup October 19**

Children deserve the best protection we can give them, so don't forget to check the expiration dates on your child safety and booster seats. Exposure to sun, cold and heat, as well as general wear and tear, degrade the plastic and foam in the seats, so they begin to lose their effectiveness. Many car seats in storage have also exceeded their "life span" and should be collected and destroyed. AAA will be hosting the following Free Car Seat Roundup: Thursday, October 19 from 10 a.m. to 1 p.m. at AAA Independence, 5700 Brecksville Road. For more information, call 216-606-6300.

## **AAA Shred Event October 21**

AAA East Central is hosting a free event Saturday, October 21. Members are invited to bring up to five storage boxes (nonmembers, three boxes) filled with paperwork containing personally identifiable information for free-onsite shredding to reduce the risk of identity theft. All shredded materials will be recycled. The time is from 10 a.m. to 1 p.m. at the AAA Independence branch office (5700 Brecksville Road).

## **Protect Your Vehicle's Catalytic Converter**

AAA East Central is partnering with Rad-Air on a special offer for Catalytic Converter Etching during October Car Care Month. Etching a vehicle's catalytic converter with a vehicle identification number helps police track the converter if it is stolen and recovered. AAA members can save up to \$30. The offer is valid from October 1-31, 2023. Appointments are required. Please see page 27 for details on the thefts of catalytic converters.

## **BASK IN THE BRILLIANCE OF GREECE**



Discover the magnificent ruins of ancient Greece and bask in the brilliance of the Mediterranean Sea. Greece has a rich history and a wide-reaching influence. The country is home to some of the most famous landmarks in the world, many of which you might recognize from television, movies and history books.

**TURN TO PAGE 9 FOR MORE INFORMATION.** 

## What is Identity Theft? And why is it Important?

The fastest growing crime in the nation, identity theft occurs when someone uses your personal information without your consent to commit fraud or other crimes. Information including your Social Security number, birthdate, driver's license number, financial account details and more can be used to steal your identity. Identity thieves then often wait years to sell or misuse the stolen data. Though you cannot prevent identity theft, you can implement specific measures to safeguard your personal information.

It's not if, but when to expect your identity to be stolen. With news of data breaches making headlines daily and technology continuing to change the way we live and work, monitoring your identity and your peace of mind with ProtectMyID® from AAA, fueled by Experian®. With three levels of coverage from which to choose, ProtectMyID® proactively monitors your credit and identity!

So, what are the warning signs that you have fallen victim to identity theft? Some warning signs include household bills not being delivered, credit or loan applications being denied, receiving statements for purchases you didn't make, fraudulent transactions appearing on your accounts, your tax return being declined, and small charges appearing on your credit card statements.

To minimize your risk of identity theft, don't share your personal information, create strong passwords, and use two-factor authentication, only sign on to secure Wi-Fi sites, update your social media settings to "private", set up credit card and financial alerts, track your credit score, and avoid using debit cards while shopping online.

If you become a victim of identity theft, place a fraud alert on your credit reports, freeze your credit, review your credit reports, contact the Federal Trade Commission, make a list of all stolen items, keep records, contact your creditors and key agencies, and change your account passwords.

Your data is at risk every day. Protect yourself by enrolling in ProtectMyID®, you'll get the peace of mind you deserve as a valued AAA member.



## Activate your FREE member benefit today. AAA.com/IDTheft

## **5 Tips to Take Control of Your Identity**

- 1. Check Your credit reports.
- 2. Monitor your bank accounts.
- 3. Secure your accounts.
- 4. Prioritize privacy on social media.
- 5. Enroll in ProtectMyID® from AAA.



## Which level of coverage is right for you?

All ProtectMyID® accounts feature Lost Wallet Protection and U.S.-based Fraud Resolution Support.

## ProtectMyID® ESSENTIAL

## **FREE for AAA Members**

Includes all of the following features:

- Credit Monitoring from Experian®
- Experian Credit Report (upon enrollment)
- Lost Wallet Protection
- Fraud Resolution Support
- Up to \$10,000 in Identity Theft Insurance<sup>4</sup> (AAA Premier members only)

## **ProtectMyID\* DELUXE**

## \$10.95\*/month

Includes all the features of ProtectMyID® ESSENTIAL plus:

- Credit Monitoring from Experian®, Equifax®, and TransUnion®
- VantageScore®3
- VantageScore Tracker
- VantageScore Variance Alerts
- Real-Time Credit Inquiry Alerts
- Real-Time Identity Alerts
- Social Security Number Monitoring
- Bank Account & Credit Card Takeovers
- Up to \$1 Million in Identity Theft Insurance<sup>4</sup>
- Dark Web Surveillance
- Change of Address Alerts
- Court Records Monitoring
- Child Identity Monitoring<sup>5</sup>
   (+\$3.95/month\* for up to 10 children)

## **ProtectMyID® PLATINUM**

## \$15.95\*/month

Our highest level of protection includes all the features in ProtectMyID\* Essential and Deluxe, plus:

- Experian CreditLock
- Dormant Credit Card Monitoring
- Child Identity Monitoring<sup>5</sup>
- Social Media Monitoring
- Alternative Loan Monitoring
- Sex Offender Monitoring
- Positive Credit Activity Alerts
- Credit Limit and Usage Alerts
- \* Plus, sales tax where applicable. \*\*Credit card required at enrollment.



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## Free Junior Associates

## Priceless Protection for Teens

If your teen has reached driving age, don't let them go it alone. AAA members can extend their AAA coverage for dependents age 16 to 18, with a free Junior Associate membership. They'll carry their very own AAA card, and are entitled to AAA benefits and services including 24/7 roadside assistance, exclusive savings at AAA Discounts & Rewards, AAA Mobile solutions and more. Members can add Junior Associates by calling or visiting their local AAA office or, by clicking on AAA.com/JuniorAssociate. (All Associate Members must reside at the Primary Member's address, and proof of age may be required).

Note: Free Junior Associates are not available with the Monthly Dues Option.

## From Where I Sit

## Change of seasons ups risk of ID theft AAA's ProtectMyID® decreases odds of infiltration

By Terri Petrick President, AAA East Central

Fall is in the air, and I, for one, could not be more excited. The leaves are beginning to change. "Sweater weather" is here, and ... Of course, pumpkin-spiced everything!

It's also the time of year that parents send their kids back to college. And before we know it, there will be an uptick in online shopping for the holidays. These are cause for great joy for us. But, they are also bait for identity thieves.



Terri Petrick

College students find themselves using internet in public places, and they could be targets for scams. And with every internet transaction you make over the coming months, your

personal data is at risk.

So, before you become a victim of cybercrime, ask yourself: what steps are you taking to protect your identity?

Cybercrime and identity theft are the fastest-growing crimes in the nation. Identity theft occurs when someone uses your personal information without your consent to commit fraud or other crimes. This information can include your Social Security number, birthdate, driver's license numbers, financial account details and more.

While organizations that hold our data are constantly updating their security measures, cybercriminals can be quite crafty and resourceful.

This is why it's important now, more than ever, to be proactive. And AAA is here to help.

AAA Members have access to a benefit that – to my great surprise – many aren't aware of! ProtectMyID®

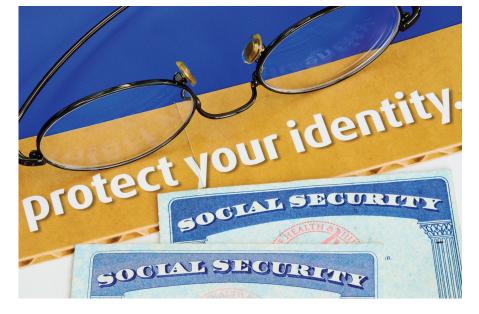


Image: JohnKwan. Adobe Stock.

## **Stay Protected**



Scan QR code for details about AAA's ProtectMyID® plans.

from AAA, fueled by Experian®, offers members financial support and peace of mind.

There are three tiers of coverage: ProtectMyID® Essential, ProtectMyID® Deluxe and ProtectMyID® Platinum. ProtectMyID® Essential, which is free, offers credit monitoring, Experian® credit report, lost-wallet protection, fraud-resolution support and up to \$10,000 in identity-theft insurance (AAA Premiere members only).

The Deluxe and Platinum tiers come at additional monthly costs, but you certainly get more than what you pay for with extra features like additional identity-theft insurance, dark-web surveillance, social media monitoring and much more.

These are just some of the tools you should be using to keep an eye on your personal information. Falling victim to identity theft can be inconvenient, expensive and devastating. Some warning signs that you may be compromised include household bills not being delivered, credit or loan applications being denied, receiving statements for purchases you didn't make, and fraudulent transactions appearing on your accounts and credit cards.

To minimize your risk of identity theft, avoid sharing your personal information, create strong passwords, use two-factor authentication, only sign on to secure Wi-Fi sites, update your social media settings to "private" and avoid the use of debit cards while shopping online.

When it comes to protecting your identity, a little effort will go a long way. Activate your ProtectMyID® member benefit today by scanning this QR code or visiting your local AAA branch office.

## '24 brings more digital paperwork to E.U. travel

require more than a passport. The European Union will implement new visa requirements – known as the European Travel Information and Authorization System (ETIAS) – for non-EU passport holders in 2024. A specific date when this requirement will go into effect has yet to be determined.

ETIAS visas are not physical documents but are electronically linked to the traveler's passport. In order to apply, travelers will need to provide their passport information or another travel document to which a visa can be affixed. Parents and legal guardians can apply on



**ENTRANCE FEE** – Beginning in 2024, the European Union will require travelers to have visas to visit its countries. *Image: MasterSergeant. Adobe Stock.* 

behalf of minors in their care.

ETIAS approval is valid for three years or until the passport under which it is registered expires, whichever comes first. The processing fee is set at 7 euros – or \$7.74 – but applicants under the age of 18 or older than 70 can apply at no charge.

The application process shouldn't take long. According to the E.U., the ETIAS approval should come within minutes for most applicants but can take up to 30 days. The government encourages travelers to apply well in advance of any trip, and strongly advises travelers to receive their ETIAS approval prior to purchasing flights or booking hotels.



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## Up to a 20% Special Discount for AAA Members

Give your pets the care they deserve and help save yourself from expensive vet bills. AAA members can get up to 20% off Spot plans—a special 10% group discount on every policy, plus a 10% multipet discount on all additional pets .(1.) Visit Any Licensed Vet in the US or Canada (2.) Submit Your Claim. Send us your bill online, in our app, or via fax.(3.) Get Cash Back for eligible vet bills for covered conditions. Call 1-800-905-1595 for more information or to enroll.



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## Seize Fall Let's Go Moments and Save Up to 30%

- Members save up to 30% off the base rate use code PC21181 during booking
- Under 25? Enjoy a waived Young Renter fee!
- AAA members save 10% off pre-paid gas
- Members can always add a FREE car seat to your rental!

Visit your local AAA branch, visit AAA.com/Hertz or call 1-800-654-3080.





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**Save up to 30% with AAA Tickets!** Save on popular tickets for sporting events, concerts, attractions, theme parks, zoos, aquariums, movie tickets and more. AAA Tickets is your ultimate entertainment hub, offering members exclusive discounts on tickets nationwide. **To purchase tickets visit AAA.com/tickets.** 

## **T** Mobile



## Special AAA Member Offer

**SPECIAL DISCOUNTS FOR AAA MEMBERS 55 AND UP.** Save 50% off AT&T and Verizon's basic unlimited plans when you get two lines on T-Mobile's Essentials 55 plan—that's two lines for just \$27.50/line per month with AutoPay. Plus taxes & fees. See full terms and conditions at **AAA.com/T-Mobile**.





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Members get 2 FREE days of airport parking when signing up for Spot Club. Save 10% minimum discount with additional exclusive offers throughout the year. The \$5.95 reservation fee is waived on every transaction. Earn points towards free parking with every stay. Book reservations at AAA.com/TheParkingSpot.



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**Dollar:** Members save 10% off the daily rate. **For reservations, call 1-855-214-9138 or AAA.com/Dollar.** Visit AAA.com to book or visit your local AAA office.



## Get Your Vehicle Ready for Winter

AAA members save 10% off\* the retail price of thousands of quality auto parts at participating NAPA AUTO PARTS Stores. The AAA Discounts & Rewards® offer is the only parts discount that NAPA accepts. Visit AAA.com/NapaOnline.



## Clear Savings of 50% Off Lenses

Members save 50% off lenses with the pulses of a complete pair of prescription glasses, and 30% off comprehensive eye exams from independent doctors of optometry located next to LensCrafters. Protect eyes in sunny weather while saving 30% off non-prescription sunglasses. **Visit AAA.com/Lenscrafters** 

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AAA.com/Hyat



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Vacations. AAA.com/Hilton

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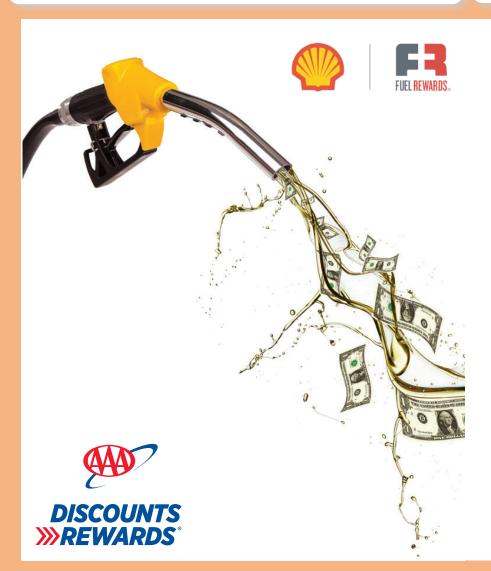
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Separate purchase of AAA membership is generally required to obtain and renew AAA insurance. AAA insurance is a collection of AAA branded products, services and programs available to qualified AAA Members. AAA personal lines insurance is provided by Auto Club Indemnity Company (the Indemnity). AAA East Central Insurance Agency, Inc. is a resident producer agency for the Indemnity. Copyright © 2023 AAA East Central. All Rights Reserved.

<sup>\*</sup>Average savings claims from a 7/1/20-6/30/21 multi-state survey of new auto insureds who switched to AAA coverage and reported savings.

<sup>&#</sup>x27;The AAA Full Picture Quote™ provides driver and vehicle information, coverage limits, applicable discounts and premium for the specific quote. While the AAA Full Picture Quote™ may present options, the insured is responsible for selecting the proper coverage and deductible to fit the insured's circumstances.

## Do's & don'ts for teenager insurance What parents need to know before handing over the keys

By Robin Jones

othing strikes fear into the hearts of parents quite like the prospect of their teenager getting a driver's license. Not only is there concern about the teen's safety, but also about how the new young driver will affect their auto insurance. To help ease some of the angst, here are answers to questions insurance agents commonly field from parents:

When should I add my teen to my auto policy? If your policy or endorsements do not explicitly void coverage while your teen is operating a vehicle, you may typically add your teen after he or she obtains a driver's license. Most states don't require drivers with a learner's permit to carry insurance, and many insurance companies will automatically cover a teen driver with a learner's permit at no extra cost. Still, it's a good idea to check with your insurance agent before your teen gets behind the wheel.

What do I need to know about graduated driver licensing (GDL)? GDL requirements, which vary by state, help teen drivers gradually gain experience before getting their full license,



**HIT THE ROAD** – Parents should know the details of their insurance policy before their teenage son or daughter receives their driver's license. *Image: carballo. Adobe Stock.* 

partly by restricting higher-risk situations like nighttime driving. If your teen isn't compliant, his or her license could be suspended or revoked. Further, if your noncompliant

teen is involved in a collision, it may have an impact on any resulting claims. You can find your state's laws at TeenDriving.AAA.com.

How can I keep my premium down

while my teen is on my policy? Many insurers offer discounts for teens who retain a minimum GPA or who complete a recognized safe-driving course. Also, consider increasing your deductible while your teen is gaining experience behind the wheel. Statistics show that one in five teens will be involved in a crash in his or her first year of driving. If your teen maintains a clean driving record, your premium may decrease as they gain driving experience, and you can choose to lower your deductible again.

My daughter is away at college. Should I take her off my policy? It's not ideal. If your teen needs a car while away at school, whether as a passenger or a driver, she will need insurance. If your teen is not on your policy and borrows a car that is uninsured or underinsured and gets into a crash, she could be held liable for damages or injuries incurred - but have no or insufficient coverage. And if she drives your car when she returns home on breaks, she might not be protected. It's always a good idea to discuss your situation with your agent to make sure you have the proper

## Nashville park, campus afternoon delights Centennial Park, Vanderbilt University provide peace, culture

It's the primary reason millions of travelers visit.

But how does one fill a day in Music City?

Simple answer: Centennial Park.

The urban park sits a couple of miles from the heart of Broadway's honky-tonks and across the road from Vanderbilt University. It's a peaceful and stunning open area blessed with wide walkways, beautiful landscaping, a stunning lake and pieces of history.

Guests flock to find spots on its vast lawn to take in the sun, play sports or walk the Centennial Park Loop around Lake Watauga – a blissful waterway surrounded by lush trees, groomed shrubbery and colorful flowers.

Centennial Park is home to the Tennessee Woman Suffrage Monument, recognizing a group of women who devoted their lives to fighting for women's equality.

The monument is centrally located and highlighted by statues depicting Carrie Chapman Catt, Anne Dallas Dudley, Abby Crawford Milton, Juno Frankie Pierce and Sue Shelton White standing tall and fighting for voting rights. The sculptures are surrounded by plaques latched to stone walls, telling stories about which few people have heard.

The centerpiece of Centennial Park is a massive architectural wonder. Stone columns jut from all sides,



**GOING GREEK** – The Nashville Parthenon sits in the background of Lake Watauga in Centennial Park. *Image: jbyard. Adobe Stock.* 

highlighting craftsmanship so detailed you might believe you've been teleported from Nashville to Athenian Acropolis, Greece.

The Parthenon in Centennial Park is a full-scale replica of the Greek original. Walk its steps to experience its impactful exterior. Have a seat and appreciate the pinnacle of classical architecture.

Nicknamed the "Athens of the South", it served as the centerpiece of

the 1897 Centennial Exposition and was fully completed by 1925. It maintains its exquisiteness more than a century later.

A multi-floor art museum resides inside the Parthenon. The gallery is home to more than 100 paintings, exhibits and sculptures that include a full-scale replica of the statue Athena Parthenos. The gold and ivy structure stands between columns and rises 42-feet high while facing a pair of bronze

doors that measure 24 feet in height and weigh 7.5 tons each.

The museum is open Tuesday through Thursday from 9 a.m. to 7 p.m. and Sunday from 12:30 p.m. to 4:30 p.m. Admission is \$10 for adults, and \$8 for senior citizens and children.

Vanderbilt University, meanwhile, sits a short walk from the park. Explore one of the U.S.'s most prestigious schools founded in 1873 by Commodore Cornelius Vanderbilt. The business titan donated \$1 million (the equivalent of \$25.3 billion today) with the wish that it should "contribute to strengthening the ties which should exist between all geographical sections of our common country."

A statue of the Commodore stands tall at the base of one of the entrances. It's a popular spot to take photos and it opens a doorway into higher education.

The urban campus perfectly blends a collection of older and modern buildings highlighted by West End Tower. The structure rises 300-feet high, making it the second-tallest Collegiate Gothic/Gothic Revival building in the U.S., trailing only the University of Pittsburgh's Cathedral of Learning (535 feet). Walk sidewalks lined by trees, cross quiet roadways and appreciate the splendor.

It makes for a quite fulfilling afternoon, proving Nashville is more than a one-trick pony – no matter how many pairs of cowboy boots you might see on Broadway.

## Tips From a AAA Travel Advisor: Ed Schmidt

## History, hospitality come to life on river cruise American Cruise Lines shines spotlight on Volunteer State

eople seem surprised when they learn I started at AAA as an insurance agent and transferred into the Travel Agency, but with my



AAA Travel Advisor: Ed Schmidt

positive, outgoing personality, it seemed like helping our members plan their dream vacation was a better fit.

My bucket list

has taken me to cold destinations like Iceland and Alaska, but my most recent travels were on two contrasting River Cruises: a Viking

cruise in Europe, and an American Cruise Lines' voyage on the *American Serenade*.

The *Serenade* is American Cruise Lines' newest ship and holds 185 passengers. We were the 12th sailing on a repositioning cruise from Nashville to Memphis. The clients were mature, active and repeat cruisers.

My balcony cabin was spacious, and I was impressed by the two-room, ADA-accessible and single cabins that I toured. The ship is cashless. My trip included a two-night, pre-cruise stay in Nashville, transfers to the vessel, guided tours, unlimited wines, beers & spirits, and Wi-Fi. The nightly entertainment varied and included country,



**PERFECT SETTING** – Watching the sun set behind the hillside adds to the serenity of an American Cruise Lines vacation. *Image: Ed Schmidt. AAA*.

bluegrass and an "American Idol" finalist.

Days at sea were packed with Bozo Bingo (any false call out and you don a clown's nose), presentations by naturalists and historians, cooking demonstrations and trivia. My favorite onboard experience was the dining. I was assigned a personal chef, Chef David, the first day because of my specialized diet, and he served me throughout the cruise. He even packed my lunch for our excursion days.

Our pre-cruise stay in Nashville was at the famed Gaylord Opryland Hotel, with nine acres of indoor garden atriums, waterfalls, pools and themed restaurants. We attended a performance at the Grand Ole Opry and went downtown to Honky Tonk Highway on Lower Broadway to hear the live local music. The next day, we toured the Parthenon in Centennial Park on our way to the ship.

While onboard, we sailed the Cumberland, Tennessee, Ohio and Mississippi rivers. The most unexpected experience was Kentucky Lake, a navigable reservoir that was created in 1944 for flood control and hydroelectric power. It's also a recreational area with speedboats, jet skis

and sailboats

The Tennessee ports of call were fun and historical. In Clarksville, I took the morning Biscuit Bake-Off excursion that included lunch and bluegrass music. Each team received their own biscuit recipe; Paula Deen's won.

In the afternoon, I toured the historical Fort Defiance Civil War Park and Interpretive center. At the next stop in Dover, I did the working farm, a national recreational park, where I fed a hog, rooster and hen.

In Kentucky, my favorite town was Paducah. In the 1990s, the city decided to reinvent itself and offered discounted housing to artists. Paducah is now a vibrant art scene, where 50 murals adorn the city's walls.

The town also is home to the National Quilt Museum, with more than 500 quilts on display. We disembarked in Memphis. For our tour, we could upgrade to the Graceland Experience excursion, or tour the National Civil Rights Museum, where Dr. Martin Luther King, Jr. was assassinated. The Museum was fascinating and presented a comprehensive overview of the American Civil Rights Movement from slavery to the present. Later that day, I toured the iconic Beale Street.

Nothing is comparable to touring our American heritage, and the staff onboard the ship and their service was unsurpassed. It was a trip not to miss!

## Cybertheft a growing concern worldwide Turn to AAA to take proactive approach to stop villains

ew things are more important than protecting our identities. Our personally identifiable information (PII) rests on the internet waiting to be plundered.

Cyberthieves work around the clock, searching for ways to infiltrate our computers. Cybertheft is expected to cost the world \$13.8 trillion by 2028.

October is recognized as National Cybersecurity Awareness Month. The U.S. Department of Homeland Security and the National Cyber Security Alliance collaborated to create this endeavor as a time to remind and inform individuals on the importance of protecting their PII from cybercriminals.

It's an enormous task, considering no amount of knowledge is guaranteed to keep information safe from cyberthieves. It's not *if*, but *when* a cyberattack occurs, how can a person limit the effect caused by the damages?

The best defense is to not make it so easy for a hacker to steal PII. Using strong passwords is essential. Passwords should have multiple characters, upperand lower-case letters, numbers and symbols. The longer the better. Avoid using birthdates or anniversary dates. Don't capitalize the first letter without capitalizing others within the password.

Never write passwords on a sheet of paper, use the same one for multiple



**STAY PROTECTED** – Combatting cybertheft takes effort and well-planned strategy. *Image: IJAVA. Adobe Stock.* 

sites or give them to another person. Avoid typing a password in an office setting without making sure another person isn't standing in the background. Shoulder surfing is a common method used by hackers to steal passwords.

Two-factor authentication decreases the odds of a password being stolen, and password generators can randomly produce words that could take as long as three centuries to crack.

Email is another concern. Phishing emails can be difficult to identify and

are meant to steal PII or hold the computer hostage. A hacker can lock a computer and its information until a monetary demand is met, but even then, there is no guarantee the information will be returned once the ransom is paid.

It's good practice to closely read the addresses from which emails are being sent if they seem suspicious. A message might read that it was sent by Microsoft, but there could be misspellings in the address – a primary red flag.

Does the message address the user personally or randomly? Messages beginning "Dear sir" or "To whom it may concern" are red flags. Poor grammar within the message is another red flag. Delete them immediately.

Maintaining updated antivirus software and using a firewall also are critical. Try to avoid visiting websites that have URL addresses beginning with "http" rather than "https." The "s" indicates the site is secure, and it's safe to visit. Following these steps can greatly reduce the odds of being hacked. PII in the wrong hands can steal a person's identity, ruin years of good credit or empty bank accounts.

ProtectMyID® can help monitor a person's identity for fraudulent activity, and fraud-resolution agents work to restore reputations. AAA memberships come with exclusive savings on identity-theft protection that include ProtectMyID® Deluxe Coverage for \$10.95 monthly and ProtectMyID® Platinum Coverage for \$15.95 monthly. Limited features are available for free with ProtectMyID Essential.

Remember, no plan is guaranteed to keep a person fully protected. But *no* plan greatly increases the likelihood it will happen.

Take advantage of AAA's identity-theft plans before a hacker takes advantage of you.



## Greece Island Hopper

June 20-30, 2024 • \$6,249 per person double occupancy

## Take a guided tour of historical Greece and its enchanting islands of Mykonos and Santorini

Greece has a rich history and a wide-reaching influence. The country is home to some of the most famous landmarks in the world, many of which you might recognize from television, movies and history books. Intriguing museums, incredible restaurants, bustling marketplaces and scenic vistas are also plentiful here.

Discover the magnificent ruins of ancient Greece and bask in the brilliance of the Mediterranean. This comprehensive journey explores Greece's most important ancient monuments, including the famed Temple of Zeus, the archaeological site of Olympia and ancient artifacts of Delphi. Visit the centuries-old city of Athens on a comprehensive tour of the incredible Acropolis and the Parthenon that sits atop it, for example. The ancient Agora is yet another highlight of the Greek capital.

Wander the winding streets, vineyards, marketplaces and beaches of Mykonos and Santorini. Explore the excavations of the ancient city at Akrotiri, the most important prehistoric settlement found anywhere in the Eastern Mediterranean. Throughout your journey, experience the iconic sights of Greece's Classical age with ample time to explore on your own.

## **HIGHLIGHTS INCLUDE:**

- Athens
- · Santorini Island
- Taverna Dinner Show Oia Village
- Acropolis
- Ancient Akrotiri
- The Parthenon
- Wine Tasting
- Mykonos Old Town

## **PRICE INCLUDES:**

- Roundtrip air (subject to availability at time of booking) from participating cities to and from Athens, Greece
- Roundtrip airport/hotel transfers
- Chartered transportation
- Internal flights
- Ferry passage
- 9-night hotel accommodations
- Luggage handling, one bag per person (under 50 pounds)
- 14 meals (restaurants subject to change)
- Sightseeing and admissions as stated in itinerary
- Local English-speaking tour guide









Full itinerary & more information at AAA.com/FeaturedVacations



Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes roundtrip flights from Cleveland, hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Additional airline baggage fees may apply.

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Save \$300 for AAA Plus

Save \$325 for AAA Premier

posit by 10/21/23 Member Level per person double occupancy. nt only applies to air-inclusive rate. **Save \$250** for AAA Classic

OCTOBER 2023

## DAP! BUBA

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## Discover Florida with Pleasant Holidays

## Choose from 3 fabulous Florida 5-nt. vacation packages.

## ST. AUGUSTINE, FL:

Casa Monica Resort & Spa, Autograph Collection

Package includes 5 nights resort accommodati in a king room and 1 full size rental car for 5 days

With a stay at Casa Monica Resort & Spa, Autograph Collection in St. Augustine (St. Augustine Historic District), you'll be within a 10-minute drive of St. Augustine Beach and Ponce de Leon Hotel. This 4-star hotel is 0.1 mi (0.2 km) from St. George Street and 0.4 mi (0.6 km) from Flagler College.



## **Activity Add On:**

### Haunted Trolley Tour of St Augustine \$34.31 per person

Explore the darker side of the Nation's Oldest City and let our Ghost Host be your guide. Climb aboard our Trolley of the Doomed as we journey to St. Augustine's most haunted locations. Be Warned! Experience a frightening stop at the Potter's Wax Museum.

## **KEY LARGO, FL:**

Playa Largo Resort & Spa, Autograph Collection

Package includes 5 nights resort accommodations in a resort view king room and 1 full size rental car for 5 days

Playa Largo Resort & Spa is a destination in itself, ideally situated within 14.5 acres of secluded beachfront property. Enjoy many top local attractions, such as Theatre of the Sea, Dolphins Plus Bayside and John Pennekamp Coral Reef State Park. Enjoy outdoor activities, including watersports, eco-tours, diving, snorkeling, and fishing.



**\$2.105.50** 

## **Activity Add On:**

Half Day Snorkel Trip on Reefs in the Florida Keys \$75.00 per person

Come join us snorkeling some of the most beautiful reefs within the Florida Keys National Marine Sanctuary and Pennekamp State Park. We have many possible reefs to explore: Molasses, Elbow, French Reef, and the famous Christ of the Abyss on Dry Rocks. These protected areas offer an opportunity to see turtles, spotted eagle rays, moray eels and a variety of different fish. These special reefs are part of the 3rd largest living reef system in the world.

## **Booking Offers:**

•XXXXXXXXXXXXX

**NEED OFFER** 

## **MARCO ISLAND, FL:**

Hilton Marco Island Beach Resort and Spa

Package includes 5 nights resort accommodations in an ocean view king room and 1 full size rental car for 5 days

Embark on an unforgettable Florida experience at Hilton Marco Island Beach Resort & Spa - a full-service destination Resort, located on 10.5 oceanfront acres of the world-class, white sand beaches of Marco Island overlooking the Gulf of Mexico.



## **Activity Add On:**

Lovers Key Guided Eco Tour-Mangrove Estuary \$67.00 per person

This is a 2 hour and 15-minute tour with a master naturalist guide, who expertly guides guests through the mangrove canopied estuary explaining the importance of the southwest Florida eco-system -the history of the area- from the Calusa Indians, Conquistadors, and Ponce De Leon. This is one of the most unique experiences available in southwest Florida. Guests can also often take advantage of the beaches and hiking trails offered inside the state park.



Full itinerary & more information at AAA.com/PleasantHolidays

## Pleasant Holidays.

Before-discount rate is per person double occupancy, subject to availability at time of booking based on a February 3, 2024 check-in date, and includes accommodations. Prices are land only, ask about air add-on.

**Princess** (supplied)



Book and deposit new departures to Caribbean and Mexico Destinations of 7 nights or longer including round trip air with deposited payment by October 31, 2023 for travel October 15, 2023-March 31, 2024 to receive a \$50 per person double occupancy discount. Pay in full at time of booking and also receive \$75 Pleasant Holidays. off per person double occupancy discount.

## 1-844-752-1786 AAA.com/Travel

## 

## No-fly, no-drive AAA MOTORCOACH VACATIONS

## **CLEVELAND DEPARTURES**



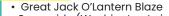
**MUSIC & RAILS OF WEST VIRGINIA** Sep 22-24 • \$719

## **HIGHLIGHTS:**

- PA Trolley Museum
- New Tygart Flyer Train
- WV Railroad Museum • Gandy Dancer Dinner The
- Entertainment at Randoli



EEN ON THE HUDSON -22 • \$1,499



- Sunnyside (Washington Irving home)Tarrytown tour (Graveyard, Headless Horseman statue, lighthouse)
- Hudson River Cruise
- Boscobel Mansion
- Kykuit Mansion

## **FALLINGWATER FOLIAGE**

## Oct 14-15 • \$499 **HIGHLIGHTS:**

- Fallingwater
- Kentucky Knob

## OGLEBAY LIGHTS & DICKEN'S VILLAGE

Nov 12-13 • \$409

## HIGHLIGHTS:

- Mansion Museum
- Glass Museum
- Winter Fantasy
- Guided tour of Oglebay Lights
- Dickens Victorian Village tour

### **NASHVILLE COUNTRY CHRISTMAS** Dec 7-10 • \$1.599

## HIGHLIGHTS:

- Opryland Christmas dinner show
- Grand Ole Opry performance
- General Jackson Showboat lunch cruise with entertainment
- Country Music Hall of Fame
- ICE! display at Gaylord Opryland



### **'TIS THE SEASON** IN NEW YORK CITY Dec 12-15 • \$1,389

### **HIGHLIGHTS:**

- 3 nights in Midtown Manhattan
- 24-hour Hop on/Hop off pass • Pre theatre meal at Sardis
- Tickets to the Radio City Rockettes "Christmas Spectacular"

## MASSILLON DEPARTURES



**CHRISTMAS ON THE POTOMAC** Dec 10-12 • \$869

## HIGHLIGHTS:

- Gaylord National Resort accommodations - atrium-view rooms
- ICE! display at resort
- Old Town Alexandria
- Guided tour of DC holiday sites



Oct 10-11 • \$389

Ark Encounter

• Newport Aquarium

**HIGHLIGHTS:** 



**ARK & AQUARIUM TOUR** 

(life size replica of Noah's ark)

Complete itineraries & pick-up sites at AAA.com/FeaturedVacations

INCLUSIONS: Roundtrip motorcoach transportation from the Cleveland or Massillon area, accommodations (for multiday tours, based on double occupancy), sightseeing/admissions per itinerary, taxes/gratuities for included features, baggage handling (1 bag/person for multiday tours), meals as indicated and the services of a AAA Tour Manager

## 2024 No-fly Motorcoach Cruises



## CLEVELAND TO BALTIMORE MD DEPARTURES

Jan 6-19, 2024	Southern Caribbean	Vision of the Seas	. trom \$1,689
Feb 24-Mar 7, 2024	Southern Caribbean	Vision of the Seas®	from \$1,599
Mar 23-April 4, 2024	Southern Caribbean	Vision of the Seas®	. from \$1,675
April 12-20, 2024	Southeast Coast	Vision of the Seas®	. from \$1,315
July 25-Aug 3, 2024	.Bermuda	Vision of the Seas®	. from \$1,409

## **CLEVELAND TO NJ/NY DEPARTURES**

These departures also include 1-night pre-cruise hotel stay, hotel breakfast and brief New York City motorcoach tour.

Mar 2-15, 2024	Southern Caribbean	. Carnival Venezia	from \$1,689
June 19-29, 2024	Eastern Caribbean	. Liberty of the Seas®	from \$1,759
Aug 21-27, 2024	Bermuda	. Carnival Venezia	from \$1,525
Sept 6-14, 2024	Canada	. Carnival Venezia	from \$1,305
Nov 23-Dec 6, 2024	Southern Caribbean	. Carnival Venezia	from \$1,615

Rates are per person (double occupancy), are subject to availability at time of booking and include roundtrip motorcoach transportation from the Cleveland area, cruise accommodations, most onboar meals/entertainment and taxes/fees/port expenses of up to \$532.14 per person.







Ships' registry: RCI — Bahamas

**Full itineraries &** pick-up locations at AAA.com/FeaturedVacations

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On any trip, a myriad of variables can come into play, and having confidence that you received the best value possible for what you paid is a luxury that does not cost more here at AAA Travel. Consider these advantages AAA Travel Advisors add to your trip.

## Advisors have expertise. A

good travel advisor will quantify, synthesize and disseminate information to assist you in making better choices especially when an itinerary becomes complicated. Plus, AAA advisors will make recommendations to improve or enhance your vacation for the best travel experience for you.

## Advisors are in the know.

AAA advisors can obtain additional benefits or amenities that you wouldn't have access to on your own. Many of our advisors have years in the business and have special connections to arrange side trips, special passes and upgrades to your trip — all the special touches

that aren't available to the public.

## Advisors are efficient. They can save you countless hours and get things done quickly and seamlessly.

## Advisors are advocates.

Many of our clients come to AAA Travel because of issues they had while trying to book their trip. Our advisors can help avoid all of that. They also know who to call to get your vacation back on track, if things don't go as planned.

## Advisors are influential. Our

travel advisors are supported by the world's largest seller of leisure travel -AAA. As such, they're able to tap into all of AAA's resources and influence.

## 

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## **Jackson Snowmobile Adventure**

January 14-19, 2024 • \$2,519 per person double occupancy, land only

Additional Dates: Feb. 4-9, 2024; Feb. 25-Mar. 2, 2024

Unleash your adventurous side with snowmobile riding in one of the most picturesque winter landscapes in America.

## **HIGHLIGHTS INCLUDE:**

- 3 Guided Snowmobile Tours
- Gros Ventre Range Snowmobile Tour
- Yellowstone National Park -Guided Snowmobile Tour
- Brooks Lake Lodge Snowmobile Tour

### **PRICE INCLUDES:**

- 5-night hotel accommodations in Jackson, WY
- •8 meals (restaurants subject to change)
- Hotel pick up for included activities
- 3 days of guided snowmobiling with gear; winter suit, boots, helmet, gloves, fuel, etc.

Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Prices are land only, ask about air add-on.





Full itinerary & more information at AAA.com/FeaturedVacations



## **Magnificent Alaska**

June 16-26, 2024 • \$7,879 per person double occupancy, land only

Additional 2024 Dates: July 21-31, August 18-28

Experience the awe and wonder of Alaska on an active, small-group adventure.

## **HIGHLIGHTS INCLUDE:**

- Anchorage narrated tour
   Turnagain Arm in Cook Inlet scenic drive
- Wildlife Conservation Center
- · Katmai Ņational Park or Lake Clark (based on weather)
- Hike to see Grizzly Bear habitat
- Alaska Islands and Ocean Visitors Center
- Boat cruise to Kachemak Bay State Park
- Guided hike with naturalist
- Kayak tour of the Bay

- Seward
- Alaska Sea Life Center
- Harding Ice Field Trail
- \*Optional helicopter glacier expedition to include dog sledding \*additional costs apply
- · Kenai Fjords National Park nature cruise
- Gold Star Dome Train Seward to Anchorage
- Matanuska Glacier
- Alaska Wilderness Adventure via Jet Boat
- Denali National Park Flight seeing tour to Mount Denali; Denali Tundra Wilderness Tour

## **PRICE INCLUDES:**

- Additional air, land and sea-chartered transportation
   10-night hotel accommodations
- Luggage handling, one bag per person
  12-meals (restaurants subject to change)
- Attractions and admissions as stated in the itinerary
   Gratuities for included meals
- Services of a local tour director Professional Tour Guide

Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Prices are land only, ask about air add-on.





Full itinerary & more information at AAA.com/FeaturedVacations



## Yellowstone in Winter

January 27 - February 1, 2024 • \$2,205 per person double occupancy, land only Additional Date: February 10-15, 2024

Explore the Grand Tetons and Yellowstone National Park via heated snowcoach or sleigh ride; see the breathtaking sights and incredible wildlife.

### **HIGHLIGHTS INCLUDE:**

- Salt Lake City guided touring - Mormon Tabernacle Choir, live at Temple Square (schedule permitting)
- Utah Olympic Park
- Grand Teton National Park
- **PRICE INCLUDES:**
- Chartered transportation within suggested time parameters
- 5-night hotel accommodations Luggage handling, one bag per person
  4 meals (restaurants subject to change)
- Yellowstone National Park tour via heated snowcoach or snowmobile Jackson, WY

• Sleigh ride to National Elk Refuge

- Attractions and admissions as stated in the
  - Gratuities for included meals
     Services of a local tour director and guide where noted

ptional Snowmobile Tour to Old Faithful - \$250 per person due at time of booking If you choose to travel by snowmobile, you will be outfitted with all the necessary gear, given riding instructions and a professional guide will lead you on a day of adventure.

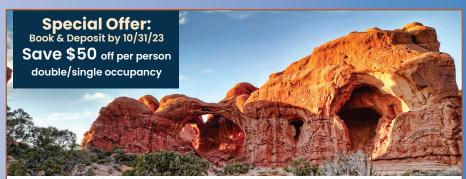
Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Prices are land only, ask about air add-on.







Full itinerary & more information at AAA.com/FeaturedVacations



## **Utah Mighty Five Small Groups**

March 31-April 7, 2024 • \$3,789 per person double occupancy, land only

Additional 2024 Dates: April 14-21, May 19 - 26, September 8-15, September 29-October 5, October 27 - November 3, November 17-24

Explore Utah's five National Parks with a small group on this escorted, active adventure.

## **HIGHLIGHTS INCLUDE:**

- Salt Lake City
- Canyonlands National Park
- Arches National Park
- Colorado River
- Goblin Valley State Park
- Capitol Reef National Park • Canyons of Escalante
- Scenic Highway 12
- Bryce Canyon National Park
- Zion National Park

## **PRICE INCLUDES:**

- 7-night hotel accommodations
- Luggage handling, one bag per person
  8 meals (restaurants subject to change)
- Gratuities for included meals
- Attractions and admissions as stated in the
- Services of a local tour director

Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Prices are land only, ask about air add-on.



Full itinerary & more information at AAA.com/Small Groups

AAA MOTORIST

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## DEPARTURES



- 4 nights' hotel accommodations
- Jazz Brunch at the Court of Two Sisters
- Roundtrip Amtrak® onboard the City of New Orleans® in Coach accommodations
- Swamp and Bayou Tour
- Steamboat Natchez Daytime or Evening Cruise
- Admission to the National World War II Museum
- City & Cemetery Tour
- Dinner at a popular, local restaurant

Ask about adding rail from your hometown!









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## **American Queen 7-night** river cruises sailing onboard the American Countess

**Special Offer:** Book & Deposit by 10/31/23

**Save \$75** off per person double/single occupancy

From \$4,219 per person double occupancy. All-Inclusive

Embark on a cherished journey from Louisville to Pittsburgh or Pittsburgh to Louisville to explore the legacies long revered in the steamboating community.

## Package Includes:

- 1-night pre-cruise hotel stay with free ground transfers from hotel to vessel
- 7-night cruise accommodations
- Most shore excursions
- Unlimited beverages
- · Onboard meals and entertainment while cruisina
- Unlimited WiFi

- Open Bars & Lounges throughout the vessel including a juice bar EVERY morning
- Locally sourced & regionally inspired cuisine from land and sea
- Pre-paid gratuities
- Port taxes & fees

## Louisville to Pittsburgh June 29-July 7, 2024

Day 1 Louisville - Overnight Hotel Stay Day 2 Louisville, KY

Day 3 Madison, IN

Day 4 Cincinnati, OH

Day 5 Maysville, KY

Day 6 Point Pleasant, WV

Day 7 Marietta, Ohio

Day 8 Scenic River Cruising

Day 9 Pittsburgh, PA

## Pittsburgh to Louisville July 6-14, 2024

Day 1 Pittsburgh - Overnight Hotel Stay

Day 2 Pittsburgh, PA

Day 3 Wheeling, WV

Day 4 Marietta, OH

Day 5 Huntington, WV

Day 6 Augusta, KY Day 7 Cincinnati, OH

Day 8 Madison, IN Day 9 Louisville, KY

Before-discount rate is per person double occupancy, subject to availability at time of booking. This rate includes cruise and government fees. Cruise rates are capacity controlled. Rates, terms, conditions, availability and itinerary are subject to change without notice.





Full itinerary & more information at AAA.com/FeaturedVacations



## DEPARTURES

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## Sunday, October 22 10:00 AM to 5:00 PM

lew Location:

Embassy Suites by Hilton 5800 Rockside Woods Blvd., Independence

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\*No purchase necessary. Must be 18 or older to win. Winner need not be present. \*\*Savings and gifts are restricted to new bookings only and vary by vendor. Minimum \$1,899 purchase required for gift. Restrictions apply. \*\*\*Member benefits and offers are subject to change without notice and certain restrictions and conditions may apply. © 2023 AAA East Central. All Rights Reserved. AAA East Central is a member club affiliated with the American Automobile Association (AAA) national federation and serves members in Kentucky, New York, Ohio, Pennsylvania and West Virginia.

## BOOK AT THE EXPO OFFER





Luggage images shown are sample items only. Colors may vary. Offers are per room, double occupancy. Other restrictions may apply. While supplies last.

OCTOBER 2023 AAA MOTORIST

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## 

## REGISTER TO WIN VACATIONS RULES AND RESTRICTIONS AVAILABLE AT THE EXPO REGISTRATION DESK



## ONE PRIZE WILL BE AWARDED

Two Round-trip Economy class tickets from Aer Lingus' Cleveland gateway to Dublin, Ireland\*, Value \$1645.00 and a \$1,000 TRAVEL VOUCHER \*\* from Brendan Vacations, Total Value \$2,645.00. Valid till 5/25/24.





## BRENDAN VACATIONS

## ONE PRIZE WILL BE AWARDED

A complimentary stay valid for (3) Nights for 2 ADULTS double occupancy, ALL-INCLUSIVE, at OCCIDENTAL CARIBE in the DOMINICAN REPUBLIC\*\*\*, and a \$750 Travel Credit to extend your stay from AAA East Central. The Travel credit \*\*\*\* is valid for a prepaid tour package purchased through AAA East Central.

Barceló HOTEL GROUP





Total Value \$1,350.00. Valid till 10/22/24.

## ONE PRIZE WILL BE AWARDED

GRAND CANYON RAILWAY & HOTEL ADVENTURE including a 2-night stay at the Grand Canyon Railway Hotel in Williams, AZ, First class train tickets for 2 to the Canyon South Rim, 1 dinner & 1 breakfast pp. at the Fred Harvey Restaurant, & entertainment from the Cataract Creek Gang\*\*\*\*\*, and two \$250 Best Western gift cards. \*\*\*\*\* Value \$1,425.00. Valid until 12/31/24.

> GRAND CANYON Railway & Hotel

BW | Best Western.

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**ATTEND OUR EDUCATIONAL SEMINAR in the** Conference Room 1 at 11:30 am, first come first served

## FREE IDENTITY THEFT **PROTECTION FOR AAA MEMBERS!**





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## AAA FEATURED **VACATIONS**



Featured Vacations are specific motorcoach, air, tour and cruise vacations created or selected by AAA Travel for their value, amenities and/or inclusions. Stop by the **Featured Vacations booth** for more information.

Terms & Conditions: "Aer Lingus tickets are good for travel 10/25/23 to 5/25/24, & travel must be completed by 5/25/24. Tickets are non-transferable & have no cosh redemption volue, & must be used together. Flights subject to availability at the time of booking. Tickets are valid for Economy Class round-trip travel on non-stop Aer Lingus Bilghts from Cleveland to Dublin, Ireland subject to availability. Government taxes/security fees & airoant facility changes are the responsibility of the prize-wind adses: 12/15/23-17/24-

## **BOOK AT THE EXPO AND RECEIVE SPECIAL SAVINGS AND OFFERS\*:**

(Offers vary by vendor.) Sample offers: dollars off savings; discounts; cruise onboard spending credit; free drinks & wifi; in-cabin and resort amenities; sightseeing credits; upgrades & more.

## **ATTEND VACATION SEMINARS - 26 offered**

BALLROOM SALON 1

10:30 Holland America Line: We are Alaska, By Land, By Sea, By Experts

Royal Caribbean Worldwide Destinations

12:30 Unforgettable Rail Journeys through the U.S. & Canadian Rockies by Rocky Mountaineer

The World of Viking: River (including the Mississippi), Ocean & Expedition Cruises

Expeditions to Antarctica, the Galapagos, & Beyond with Hurtigruten

ATRIUM 3

10:30 Unlock the best of European touring including top trips for Italy, London, Paris & Britain by Trafalgar

The I's Still Have it! Europe's most loved destinations: Italy, Ireland, Iceland & more, by AAA Member Choice Vacations

12:30 Alaska Cruises & Cruisetours by Princess

The great waterways of America await you with American Cruise Line & their fleet of U.S. built & owned ships

Choose Fun on Carnival Cruise Line - no flights necessary 2:30

3:30 Sail on the highest rated luxury brand of River Cruises-AmaWaterways

**CONFERENCE ROOM 1** 

Sail across the ocean, from a home port, to Hawaii or the Caribbean the Norwegian Way: from Broadway shows to luxury at another level in the Haven. Take to Sea with Norwegian Cruise Line & Feel FREE!

11:30 RushMyPassport: AAA members get exclusive rates on expedited U.S. Passports & Global Travel Visas

Top Bucket List Destinations: Your trip of a lifetime: Africa, the South Pacific & more by AAA Member Choice Vacations

Journey Wonderful with Celebrity - see why Celebrity is a Forbes rated cruise line with worldwide destinations highlighting the Galapagos Islands

Travel Insurance: Educate & Protect yourself & your vacation investment by Allianz

CONFERENCE ROOM 2

10:30 Luxury River Cruising with Uniworld Boutique River Cruises

11:30 Hawaii, the Magic Isles, by Pleasant Holidays/Journese

12:30 Ireland & Beyond by CIE Tours

Silversea All-Inclusive Small Ship Cruises

Small Ship cruises by Pleasant Holidays- Explore U.S. Rivers with American Queen Voyages & the Islands of Tahiti & Fiji with Paul Gauguin & Windstar Cruises

CONFERENCE ROOM 3

Plan all the components of your custom independent vacation

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**FEATURED VACATIONS** are AAA East Central's specially priced, unique departures; therefore, tour operators, cruise lines and other travel providers often exclude them from additional discounts or specials they offer. Featured Vacations include services provided by third-party tour destination service companies; consult with a AAA Travel Advisor for details.

## Best of New Orleans

**April 15–19, 2024 • \$2,759** per person double occupancy

Enjoy spring in "The Big Easy" with guided touring, admissions to area attractions, New Orleans Cooking School, Jazz dinner cruise, Swamp boat tour and more.

## **HIGHLIGHTS INCLUDE:**

- · Lodging on Bourbon Street
- French Quarter
- New Orleans School of Cooking
- Mardi Gras World
- National World War II Museum
- Laura Plantation

- · Louisiana swamp boat tour
- Frenier Landing
- Natchez Steamboat dinner/jazz cruise
- Court of Two Sisters restaurant
- Fritzel's European Jazz Pub

### **PRICE INCLUDES:**

- Roundtrip air to and from New Orleans
- from participating cities

  Roundtrip airport and hotel transfers within suggested flight times only

  4-night hotel accommodations
- Luggage handling, one bag per person
   Attractions and admissions as stated in

  Services of a AAA

   local tour director
- 7 meals (restaurants subject to change) to include dinner cruise and cooking class • Gratuities for included meals
- - Services of a AAA Tour Manager and

Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes roundtrip flights from Cleveland, hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Additional airline baggage fees may apply.







Full itinerary & more information at AAA.com/FeaturedVacations

## **Panama Canal Cruise**

on the Celebrity Summit®

September 19-October 4, 2024 • from \$3,259 per person double occupancy



## AMAZING MEMBER PERKS!

Per stateroom, double occupo (balcony or higher category)

- 15-night cruise accommodations
- All Included Package for two adults
- per stateroom Classic Beverage Package, Surf Wi-Fi package, Gratuities to shipboard personnel

Sailing through the engineering masterpiece that connects the Atlantic Ocean and the Pacific Ocean is a bucket-list event on its own, but along the way you'll also visit other exciting tropical destinations steeped in culture, history, and natural beauty. Explore the colorful colonial architecture of Cartagena and the thriving jungles of Costa Rica. Venture deep into the Panamanian rain forest, meet the locals, and learn the inner workings of the fascinating Panama Canal's locks. Take an Eco Cruise on Lake Gatun and explore island habitats created during the Canal's building.



## **15-NIGHT ITINERARY**

Day 9 At Sea
Day 10 Panama Canal Cruising
Day 11 Cartagena, Colombia
Day 12 At Sea
Day 13 At Sea
Day 14 George Town, Grand Cayman
Day 15 At Sea
Day 16 Disembark - Ft. Lauderdale

Rates are per person (double occupancy), are subject to availability at time of booking and include 15-night accommodations/entertainment, most onboard meals, member perks and government taxes/fees of \$416.00 per person. Ask about available add-on airfare. Ship's registry. Malta.







## Sail the sunny Mediterranean to Italy, France & Spain on the NEW Celebrity Ascent®

September 2-14, 2024 • from \$3,370 per person double occupancy



## **AMAZING MEMBER PERKS!**

Per stateroom, double occupe (balcony or higher category)

- 12-night cruise accommodations
- All Included Package for two adults per stateroom - Classic Beverage Package, Surf Wi-Fi package, Gratuities to shipboard pers

The fourth ship in Celebrity's revolutionary Edge® Series, Celebrity Ascent® takes their innovative outward-facing design further than ever, creating an even closer connection between you, the sea, and every exciting place on the horizon. Soak up the sun, salt breezes, and stunning scenery in newly expanded open-air spaces. Savor fine dining that rivals anything you'd find on land. And discover even more ways to relax and renew.

## **12-NIGHT ITINERARY**

- Day 1 Barcelona, Spain Embarkation
- Day 2 At Sea
- Day 3 Seville, (Cadiz) Spain
- Day 4 Gibraltar, United Kingdom
- Malaga, Spain Day 5
- Day 6 At Sea
- Nice (Villefranche), France
- Day 8 Florence/Pisa (La Spezia), Italy
- Dav 9 Depart Florence/Pisa
- Day 10 Rome (Civitavecchia), Italy
- Day 11 Santa Margherita, Italy
- Day 12 At Sea

Day 13 Disembark in Barcelona for your return trip home.

Rates are per person (double occupancy), are subject to availability at time of booking and include 12-night accommodations/entertainment, most onboard meals, member perks and government taxes/fees of \$135.97. Ask about available add-on airfare. Ship's registry: Malta.





Full itinerary & more information at AAA.com/FeaturedVacations



OCTOBER 2023 AAA MOTORIST PAGE

## 1-844-752-1786 AAA.com/Travel

## DEPARTURES

## Canadian Rockies by Train

## August 25-September 2, 2024 • \$X,XXX per person double occupancy

## IT DOESN'T HURT TO HAVE A FRIENDLY NEIGHBOR – particularly one that is kind, generous and has a huge heart.

This is Canada – the second-largest country in the world. It has fewer than 40 million residents, opening doorways to never-ending land of natural beauty. It's home to more than 2 million lakes – the most in the world. Mountains reflect off their calm surfaces. Glaciers rise, and wildlife roams.

Good luck finding a more perfect setting.

Canada's surroundings create a perpetual masterpiece that captures minds and burnishes memories. It awakens spirits and soothes souls. Simply put, there aren't enough adjectives to describe this wonderland that hugs our northern border.

It's a story written through our eyes and polished by our senses. Canada lights up like a radiant holiday tree engulfed with wonderful gifts we can't wait to open.

Perhaps the best way to bask in the glory of Canada's finest attributes is by boarding a Via Rail train. Comfort and class create a cordial atmosphere that has few peers.

You can experience these luxuries by taking advantage of AAA Member Choice Vacations'® trip – Canadian Rockies by Train – that runs from Vancouver to Calgary from August 25 to September 2, 2024. The cost is [\$\$]. AAA Members who book and deposit by November 30, 2023, can save as much as \$650 per person double occupancy.

The trip includes an 18-hour, overnight train ride from Vancouver to Jasper National Park in Alberta. Guests will have dinner and breakfast onboard the train. Accommodations include sleeper cars that are configured with bunk beds and private bathrooms. Guests will be able to walk from car to car and take advantage of lounges, domed seating, dining and much more.

Meanwhile, the Canadian Rockies play a leading role in this unforgettable journey. The soaring mountain range runs 1,000 miles across British Columbia and Alberta. Glittering glacial waters, pristine waterways and lush forests craft a lavish setting that will steal your attention for hours.

Sit back and imagine the possibilities. Say goodbye to Vancouver – a bustling seaport town – for a picturesque excursion to Jasper by railway. Via Rail's The Canadian train offers a taste of travel from a bygone era.

Savor the experience and explore. Its dome-train car displays 360-degree views of the flora and fauna of the region. Find peace in the lounge car. Have a seat for meals in the dining car and enjoy Mother Nature's answer to dinner theatre.

As the sun sets over a vast landscape, prepare to bid good night to a grand day – one that provided views you may never thought were possible. Retire to your sleeper car and allow those visions to dance in your mind as you peacefully fall asleep.

Awaken to sights as beautiful as the previous day's. The marvelous Alberta Icefields quickly gain your attention. View Mt. Robson – the Canadian Rockies' highest peak. Moose, mountain goats, bear and caribou roam this wonderland that will keep your eyes wandering in all directions.

Upon exiting the train, you will dive into a magical wilderness. Spectacular natural wonders flex their muscles from every direction. You'll be immersed in a state of awe, rubbing your eyes to make sure you're no longer dreaming.

Maligne Lake is the largest natural lake in the Canadian Rockies, a glacial heaven and a toast to the stunning environment of Jasper National Park. Have breakfast by the waterway. Gaze and graze in amazement of the nearby glaciers, snowy peaks and treelined inlet of Spirit Island.

Move along the captivating Icefield Parkway. Waterfalls, rushing rivers, imposing cliffs and snow-covered peaks capture a backdrop nearly too impressive to believe it's true.

Travel from Jasper to Banff National Park at the elegant Chateau Lake Louise and gaze at its namesake. The alpine resort is enveloped by some of Mother Nature's finest work – from turquoise waters to the mountains' peaks that rise sharply from a deep valley.

A scenic drive through Banff features the powerful, rushing waters of Bow Falls and Surprise Corner. They're known for their idyllic panoramic views that continue to sparkle in your mind.

So, don't miss out on this once-in-a-lifetime journey. The Canadian Rockies shorten bucket lists and exceed expectations.

But what else would you expect from a friendly neighbor?

Visit [web address] to learn more about this trip.

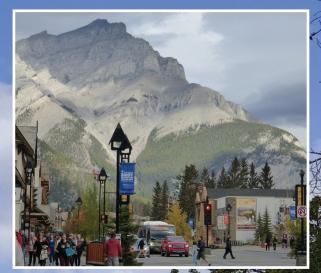
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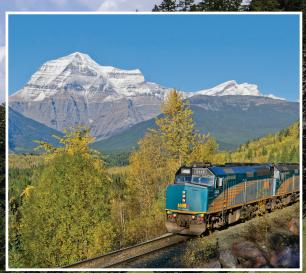
Book & deposit by 10/31/23 Member Level Discount per person double occupancy. Discount applies to air-inclusive rate.

Save \$600 for AAA Classic

Save \$625 for AAA Plus

Save \$650 for AAA Premier















## DEPARTURE

## 1-844-752-1786 AAA.com/Travel



## onal Parks of America

May 26-June 6, 2024 • \$5,849 per person double occupancy

Journey through five of America's National Parks on this guided adventure.

### **HIGHLIGHTS INCLUDE:**

- Scottsdale
- Grand Canyon National Park
- Lake Powell
- Zion and Bryce Canyon National Parks
- · Salt Lake City
- Jackson Hole
- Sheridan

- Grand Teton and Yellowstone National Parks
- Old Faithful
- Bighorn Mountains
- Crazy Horse Memorial
- Mount Rushmore

## **PRICE INCLUDES:**

- Roundtrip air (subject to availability at time of booking) from participating cities to Phoenix, AZ and from Rapid City, SD
- Roundtrip airport/hotel transfers
- Chartered transportation
- 11-night hotel accommodations
- Luggage handling, one bag per person (under 50 pounds)
- 16 meals (restaurants subject to change)
- Sightseeing and admissions (to include National Park fees) as stated in itinerary
- Local tour guide

Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes roundtrip flights from Cleveland, hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Additional airline baggage fees may apply.







Full itinerary & more information at AAA.com/FeaturedVacations



### **AAA Member Special Offer:**

sit by 10/31/23 Memb

Save \$150 for AAA Classic

**Save \$200** 

Save \$250

## Iceland: Land of Fire & Ice

July 24-August 2, 2024 • \$5,499 per person double occupancy

Explore the dramatic landscapes of Iceland on this guided adventure

## **HIGHLIGHTS INCLUDE:**

- ReykjavíkGolden Circle
- Thingvellir National Park
- Gullfoss
- Geysir
- Akranes
- Breidafjördur
- Bay Cruise

- Lava Exhibition Center
- Vík
- Skógar Museum
- Skógafoss
- Jökulsárlón Glacial Lagoon
- Vatnajökull National Park
- Seljalandsfoss
- Choice on tour: Blue Lagoon or Perlan Center

## **PRICE INCLUDES:**

- Roundtrip air (subject to availability at time of booking) from participating cities to/from Reykjavik, Iceland
- Roundtrip airport/hotel transfers
- Chartered transportation
- 8-night hotel accommodations
- Luggage handling, one bag per person • 15 meals (restaurants subject to change)
- Sightseeing and admissions as stated in itinerary
- Local English-speaking Tour Guide

Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes roundtrip flights from Cleveland, hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Additional airline baggage fees may apply.

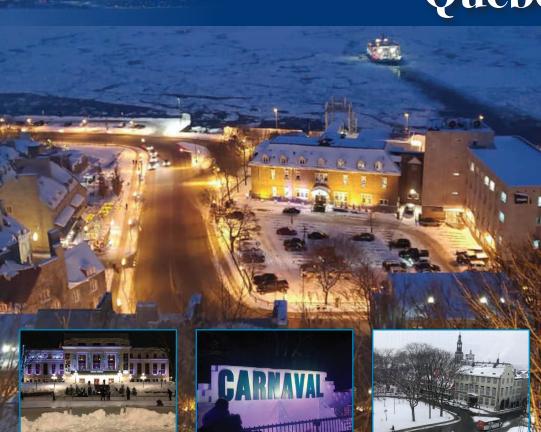






Full itinerary & more information at AAA.com/FeaturedVacations

## Quebec Winter Carnaval



Attend one of the world's largest and most festive Winter Carnavals in Quebec City

February 2-6, 2024 \$2,985 per person double occupancy

## Tour Highlights:

- •Montreal overnight stay
- •Old Quebec City- 3-night stay; city tour
- Winter Carnival Carnaval Parade, Ice Hotel, free time at the Carnaval
- Ste. Anne de Beupre
- Albert Filles Copper **Art Studio**
- Montmorency Falls
- Traditional Quebecois meal

## Tour Includes:

- Roundtrip air (subject to availability at time of booking) to Montreal and from Quebec
- ·Roundtrip airport/hotel transfers
- Chartered transportation
- 4-night hotel accommodations
- Luggage handling, one bag

## per person

- •7 meals (restaurants subject to change)
- Sightseeing per itinerary
- Taxes and aratuities on included features
- Services of a AAA Tour Manager and local guide where noted





Full itinerary & more information at AAA.com/FeaturedVacations

Before-discount rate is per person/double occupancy, subject to availability at time of booking and includes roundtrip flights from Cleveland, hotels, luggage handling (1 bag/person), sightseeing/admissions per itinerary and local guide. Additional airline baggage fees may apply.

## Keep Halloween a treat for everyone

## AAA offers tips, safeguards to make sure everyone is safe

alloween is synonymous with costumes and candy. It puts smiles on children's faces and treats in their knapsacks. It's a joyous night, but also one that could lead to dangerous situations.

Halloween is the deadliest day of the year for child-pedestrian fatalities. Children are three times more likely to be struck and killed by a car on the holiday than any other day of the year, according to National Highway Traffic Safety Administration (NHTSA). One-fourth of all pedestrian deaths, ranging from ages 5-14, occurred in the four days prior to Halloween.

Precaution – by parents and motorists – is the best way to keep children from harm's way. AAA offers these tips to stay safe on Halloween:

### **Parents**

- Trick-or-treat together. Parents should accompany young trick-or-treaters at least until the age of 12.
- Choose costumes wisely. Make sure your child is visible by selecting a light-colored costume, or by adding reflective tape. Choose disguises that don't obstruct vision and opt for non-toxic face paint rather than masks. Check and adjust the length of costumes to avoid tripping.
- Have a plan. Review trick-or-treating precautions, including pedestrianand traffic-safety rules. Plan and discuss the route your trick-or-treaters will follow. Teach children to stop only at well-lit houses and to never enter a stranger's home or garage. Tell your children not to eat treats until they return home.
- Stay on the sidewalk. If there are no sidewalks, walk as far to the left of the road as possible, facing traffic.
- Shine a light. Give everyone a glow stick or flashlight to help them see and be seen by drivers.
- Cross with caution. Parents and trickor-treaters should cross streets only at the corner, and never between parked cars or mid-block. Look left,



**SAFETY FIRST** – Halloween is a night of fun and thrills. Parents, children and motorists need to take precautions to avoid accidents from happening. *Image: famveldman. Adobe Stock.* 

right and left again, and be sure approaching cars come to a full stop before stepping into the roadway.

 Put down the phones. Parents and children should pay attention to their surroundings while walking. Talking, texting and social media can wait.

### **Motorists**

- Avoid neighborhood shortcuts. If possible, keep off residential streets where trick-or-treaters are likely to be present.
- Slow down. What seems like a small difference can be the difference between life or death. Drive at least 5 mph below the posted speed limit to give yourself extra time to react to children, who might dart into the street. According to the AAA Foundation for Traffic Safety, a pedestrian is more than twice as likely to be killed if they are hit by a

- car traveling at 35 mph, compared to 25 mph.
- Watch for children. Trick-or-treaters might be more difficult to see at night, especially in dark costumes. Look for children walking on roadways, medians and curbs, particularly during popular trick-or-treating hours. Use extra caution when entering or exiting driveways.
- Remove distractions. Avoid any distraction that could take your attention away from driving, such as mobile phones.
- Don't drink and drive. According to NHTSA, more than 40% of traffic fatalities on Halloween involve a drunk driver.

Halloween is an opportunity to play dress-up and prowl neighborhoods for candy. Staying alert by proceeding with caution will help make sure the holiday is remembered for the right reasons.

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WESTLAKE         440-788-3102           TRAVEL AGENCY         440-788-3103           149 Market St., Crocker Park, 44145

to check off your bucket list.

At the Vacation Expo, the canals of Venice and Amsterdam will seem like they are only a gondolier away. The midnight sun of Iceland is lighting the path to fjords, lagoons and waterfalls. Fields of purple Alaskan lupine and unique, friendly villages help make this island a rising star among destination hotspots.

Barcelona, Budapest, London, Dublin, Berlin, Rome, Paris, Copenhagen ... The list goes on and on and on, and the Cleveland Travel Expo is here to make sure each and every adjective will be available to describe these wonderful places down to the very last detail.

Don't forget about Asia, Africa, Australia and Antarctica. These places alone are premier bucket list destinations, and we haven't even gotten out of the A's! Questions abound; the Cleveland Vacation Expo has the answers. Indulge your imagination. You're on the high seas or a famous river. A luxury cruise on the Mediterranean will have you witnessing first-hand the Ancient Greek Ruins. A river cruise will put you on the Rhine, Danube or Nile. How does visiting the Egyptian Pyramids and Sphinx sound? We already know the answer.

The Cleveland Vacation Expo will make sure you're face-to-face with King Tut's tomb. And not all top destinations are outside of the United



Image: Maridav. Adobe Stock.

States of America. How does Hawaii sound? How about Alaska? Maybe California?

Whet your palate on a trip through Wine Country in Northern California. Tour by train, bus or rented vehicle. Also at the Vacation Expo, learn about what America's national parks have to offer. Utah is home to Moab and Arches National Park. It's a redrock wonderland that sits in the foreground of the snowcapped Rockies. Geysers let off steam by the hour in Yellowstone. The sightings of elk, bison, bears, moose and a bevy of other animals enhance the experience.

Mount Rushmore is a majestic stone portrait of history in South

Dakota. See the northern lights at Montana's Glacier National Park or Denali National Park and Reserve in Alaska, where you'll witness the highest point in North America.

Train excursions barrel through the Rocky Mountains. The scenery lights up your senses. A desolate barn may rest in the untouched snow of an abandoned field. Mountains rest in the background and a calm lake snuggles with the front door, with the hilltops reflecting off the water.

How's that for variety? It's a time to recharge your curiosity to travel to all of these destinations, and many more! The Cleveland Vacation Expowill guide you in the right direction.

Plan a destination wedding. Imagine tying the knot while standing barefoot in the soft sand of the Caribbean or Hawaii. Or how about under the bright lights of Las Vegas? Or a cruise ship – the moon dotting the sky while you exchange vows on the top deck?

Group tours could take you through the dashing surroundings of the Canadian Rockies by motorcoach. Journese by Pleasant Holidays unlocks a treasure chest of opulence that will take you to all corners of the globe, and vendors will be on hand to tell you about your options.

Pack your bags and put in that PTO. Choose your destination and allow AAA Travel to take it from there.

## **Emphasize safety during special teen week Parents should teach responsibility to kids behind wheel**

arents serve as role models to their children in a multitude of ways. The list is extensive and teaching proper driving habits should be near the top.

Driving could be considered a teenager's initial step on the stairway to adulthood. It's a responsibility to keep themselves and others among them from harm's way.

It's a skill that is honed, but never mastered. There is a threat of an accident each time a driver gets behind the wheel. Those who embrace the responsibility proceed with caution and put themselves at lesser risk than those who fail to take the task seriously.

It's not difficult to take driving for granted and ignore safe habits. Defensive approaches should be stressed and accepted by teenagers.

National Highway Traffic Safety Administration (NHTSA) understands the concerns parents might have regarding their children's driving routines and has deemed October 15-21 National Teen Driver Safety Week.

NHTSA advises parents to focus on alcohol consumption, inconsistent use of seat belts, distracted driving, speeding and driving with a passenger in the vehicle. Parents also should engage in safe-driving conversations year-round.

Impaired driving never should be



**GUIDING THE WAY** – Parents always should be teaching their teenage kids to become safe and responsible drivers. *Image: motortion. Adobe Stock.* 

tolerated. Teens are too young to purchase and consume alcohol, but that doesn't stop them from getting into accidents. Thousands of teen drivers involved in fatal-car crashes have blood-alcohol-content levels higher than the legal limit of .08, according to NHTSA.

But alcohol isn't the only substance that impacts driving. Marijuana affects a driver's ability to react. Teens should be reminded that driving under the influence of any impaired substance, including illicit or prescription drugs, could have deadly consequences.

Seat belts are a simple way to keep drivers and passengers safe, but too many don't use them. NHTSA reports nearly 50% of teen passenger-vehicle drivers who die in car crashes are not wearing seat belts.

It's not difficult to become distracted while driving, but it's never smart to be using cellphones, answering texts or browsing social-media sites while driving.

Speeding is another cause for teen drivers' fatal-car crashes. Parents can't stress enough the importance of driving defensively. Adhering to speed limits is essential in keeping young drivers from harm's way.

Research, meanwhile, has proved that teen drivers transporting passengers can dramatically increase the risk of fatal-car crashes. The likelihood of drivers engaging in risky behavior triples with multiple passengers.

Parents can best influence their children's driving behaviors by setting good examples. Never drive impaired. Seat belts should be fastened at all times, practice defensive driving, always obey the speed limit and limit the number of passengers.

National Teen Driver Safety Week is an ideal time to begin conversations with teen drivers for those who haven't. Get creative with the dialogue. Send email or text reminders to deliver a message and stress its importance. Draft a parent-teen contract that outlines the rules and consequences.

Driving is a privilege. Teens struggling to obey the rules might need to have their licenses taken away until they understand the importance of safety.

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Your car battery supplies the electrical current that the starter motor needs to crank the engine. It powers components and accessories when the engine is not running and, when electrical loads temporarily exceed the car's charging system capacity, the battery supplies the needed extra current. The battery also acts as a voltage stabilizer for the entire electrical system. Today's vehicles have more electrical demands than ever before, and batteries play an essential role in meeting those demands.

While manufacturers are always working on improvements, today's car batteries generally fall into two basic design categories:

- Flooded lead acid (FLA), which has been the standard for decades.
  - · Absorbent glass mat (AGM),

a newer design that offers advantages in specific applications.

The flooded battery and glass mat battery serve the same basic function, but do not work interchangeably. It's important to consult your owner's manual before you purchase a replacement battery.

While most modern designs claim to be maintenance free, there are a few things you can do to get maximum life out of a battery. You can complete these steps yourself or ask your auto service tech when you bring your car in for routine maintenance.

- Check and clean the corrosion from each battery terminal.
- Check and tighten the mounting hardware so the battery does not move around when the car hits bumps in the road.

Even though the alternator

keeps it charged, there will come a time to replace the battery. Car batteries last three to five years typically depending on a few different factors, such as climate. If you live in a location where higher average temperatures are the norm, you can expect more frequent car battery replacements.

After the second year, it's a good practice to have your auto tech do an annual test to determine the battery's remaining energy capacity. It's far better to identify a weak battery in the service bay than to have a dead battery out on the road.

## Choose the right auto service professional

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STATE STREET AUTO SERVICE **CENTER LLC** 

318 ORANGE ST CONNEAUT OH 44030 (440) 599-6886

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**BRITTAIN MOTORS INC** 

**57 E MARTIN ST** 

**FAST PALESTINE** OH 44413 (330) 426-9449

**COLUMBIANA CHEVORLET BUICK CADILLAC INC** 

21 E RAILROAD ST

**COLUMBIANA** OH 44408 (330) 482-3331

**COLUMBIANA COLLISION CENTER** 

43399 COUNTY LINE RD.

**COLUMBIANA** OH 44408 (330) 892-0432

DONNELL FORD LINCOLN OF SALEM

152 CONTINENTAL DR

**SALEM** OH 44460 (330) 332-0031

JUST LIKE NEW COLLISION REPAIR LLC 13134 SALEM ALLIANCE RD

SALEM OH 44460 (330) 337-7030

**POWER GMC CHEVROLET BUICK** 

15482 STATE RT 170

**EAST LIVERPOOL** OH 43920 (330) 385-9100

**SALEM TIRE PROS & AUTO SERVICE** 

2300 E STATE ST

**SALEM** OH 44460 (330) 337-9993

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**ADMIRAL AUTO CARE** 6709 PEARL RD.

PARMA HEIGHTS OH 44130 (440) 558-2748

AL'S AUTO SERVICE INC 6097 STATE RD

**PARMA** ОН 44134 (440) 885-8550

**AUDI BEDFORD** 

19400 ROCKSIDE RD

**BEDFORD** 44146 (440) 359-3600

**AUDI MENTOR** 8599 MARKET ST

**MENTOR** ОН 44094 (440) 951-1040

**AUDI MIDDLEBURG HEIGHTS** 

7629 PEARL RD.

MIDDLEBURG HEIGHTS OH 44130 (440) 243-5588

**AUTO REPAIR INC** 

6601 SMITH RD

**BROOK PARK** OH 44130

(216) 676-4160

**AUTOMOTIVE EXCELLENCE INC** 12950 YORK DELTA DR

NORTH ROYALTON OH 44133 (440) 582-2826

**AUTONATION FORD WESTLAKE** 

23775 CENTER RIDGE RD WESTLAKE OH 44145 (440) 296-3019

**BEAULIEU AUTO CENTER** 

4380 E 71ST ST CLEVELAND OH 44105 (216) 441-1950

**BEDFORD AUTO CARE** 

803 BROADWAY AVE

**BEDFORD** OH 44146 (440) 735-4600

**CENTRAL CADILLAC** 

2801 CARNEGIE AVE

**CLEVELAND** OH 44115 (216) 861-5800

**CENTER HEIGHTS SERVICE INC** 3884 WARRENSVILLE CENTER RD

WARRENSVILLE OH 44122 (216) 751-3387

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CONRAD'S/BROOK PARK

14960 SNOW RD **BROOK PARK** OH 44142

(216) 362-7300 CONRAD'S/CLEVELAND

14577 LORAIN AVE

**CLEVELAND** OH 44111 (216) 941-2062

CONRAD'S/CLEVELAND HEIGHTS

3971 MAYFIELD RD

**CLEVELAND HEIGHTS** OH 44121 (216) 291-9860

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12629 DETROIT AVE

**LAKEWOOD** OH 44107

(216) 228-6100

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**MAYFIELD HEIGHTS** 

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NORTH OLMSTED OH 44070 (440) 779-6700

CONRAD'S/NORTH RANDALL 4740 WARRENSVILLE CENTER RD

**NORTH RANDALL** OH 44128 (216) 581-7087

CONRAD'S/NROYALTON

5118 ROYALTON RD NORTH ROYALTON

OH 44133 (440) 582-2300 CONRAD'S/PEARL RD

17572 PEARL RD

STRONGSVILLE OH 44136 (440) 238-6312

CONRAD'S/ROCKY RIVER 21399 CENTER RIDGE RD

**ROCKY RIVER** OH 44116 (440) 333-8400

CONRAD'S/SEVEN HILLS 7821 BROADVIEW RD

SEVEN HILLS OH 44131 (216) 573-9800

CONRAD'S/SNOW RD 1942 SNOW RD

**PARMA** OH 44134 (216) 398-4200

CONRAD'S/SOLON 33111 STATION ST

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WFSTI AKF OH 44145 (440) 871-2800

CONRAD'S/YORK RD 7500 YORK RD

PARMA OH 44130 (440) 886-6116

FRIEND-LEE AUTOMOTIVE COMPANY 7437 ROYALTON RD

NORTH ROYALTON OH 44133 (440) 582-7190

**GANLEY LINCOLN OF MIDDLEBURG HEIGHTS** 

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MIDDLEBURG HEIGHTS OH 44130 (440) 845-6000 HAASZ AUTOMALL

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(330) 296-2866 HARB'S AUTO SERVICE

5806 PEARL RD **PARMA** 44130 (440) 845-8488

HASEK AUTOMOTIVE SERVICE 18410 NOTTINGHAM RD

CLEVEL AND OH 44119 (216) 692-2400 **HEISLEY TIRE & BRAKE, INC** 5893 HEISLEY RD

**MENTOR** OH 44060 (440) 357-9797 I & A AUTOMOTIVE SERVICE

CENTER LLC 24850 AURORA RD **BEDFORD HEIGHTS** OH 44146 (440) 252-5493

**LONGSTREET AUTO BODY** 472 RICHMOND RD.

RICHMOND HEIGHTS ОН 44143 (216) 381-7300

**MADISON AVENUE AUTO SERVICE** 14588 MADISON AVE

**LAKEWOOD** 44107 OH (216) 226-4100 **MERCEDES BENZ OF** 

**BEDFORD** 18122 ROCKSIDE RD

**BFDFORD** OH 44146 (440 359-3000

**NICK MAYER FORD LINCOLN** 6180 MAYFIELD RD

**MAYFIELD HEIGHTS** OH 44124 (440) 442-8000 **NICK MAYER LINCOLN** 

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27098 COOK RD **OLMSTED** OH 44138 (440) 427-9310

**PORSCHE BEACHWOOD** 25855 CHAGRIN BLVD

**BFACHWOOD** OH 44122 (216) 763-6800

RAD AIR COMPLETE CAR CARE/CLEVELAND 1277 HAMILTON AVE

**CLEVELAND** OH 44114 (216) 344-0145

**RAD AIR COMPLETE** CAR CARE/GARFIELD HTS

5266 TURNEY RD **GARFIELD HEIGHTS** OH 44125 (216) 663-0663

RAD AIR COMPLETE CAR CARE/PEARL RD

OH 44130

OH 44131

6565 PEARL RD PARMA HEIGHTS (440) 842-5152

SEVEN HILLS

RAD AIR COMPLETE CAR CARE/SEVEN HILLS 7893 BROADVIEW RD

(440) 740-0700 RAD AIR COMPLETE CAR CARE/ **WESTLAKE** 

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**SLAVIC VILLAGE AUTOMOTIVE** 7772 BROADWAY AVE

**CLEVELAND** OH 44105 (216) 341-1143

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TOYOTA OF BEDFORD

OH 44146 (440) 439-8600

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TRANSMISSION ENGINE PROS

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(440) 238-7543 WEBER AUTOMOTIVE INC

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(440) 734-1413

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**CHARDON** OH 44024

(440) 285-8473

MIKE'S AUTOMOTIVE CENTER

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MIDDI FFIFI D OH 44062 (440) 632-0077

TRANS COLONIAL AUTO SERVICE

8228 E WASHINGTON ST

**CHAGRIN FALLS** OH 44023

(440) 543-3355

## **HURON COUNTY**

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WHITES AUTOMOTIVE SERVICES LLC

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(419) 663-2831

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WICKLIFFE OH 44092

(440) 296-3020

**CHICK'S AUTOMOTIVE** 29920 EUCLID AVE

OH 44092 WICKI IFFF

(440) 943-1400

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**MADISON** OH 44057

(440) 428-1141

**CLASSIC CHRYSLER DODGE JEEP** 6300 N RIDGE RD

**MADISON** 

OH 44057 (440) 428-1141

**CLASSIC FORD OF MADISON** 

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(440) 417-1100

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**MENTOR** OH 44060 (440) 266-3000

CONRAD'S/MENTOR

6099 HEISLEY RD

**MENTOR** 44060

(440) 354-5300 CONRAD'S/PAINESVILLE

123 N ST CLAIR ST

**PAINESVILLE** OH 44077

(440) 352-0673

CONRAD'S/WILLOUGHBY

35101 EUCLID AVE

**WILLOUGHBY** OH 44094 (440) 269-3737

**CONSUMER TIRE INC** 

8443 MENTOR AVE

**MENTOR** OH 44060

(440) 255-9154

FRANK'S AUTO BODY & RESTORATION

7279 N RIDGE RD

MADISON OH 44057

(440) 428-6259

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**MENTOR** OH 44060

(440) 379-8639

NICK BRUNNER AUTO SERVICE

**7121 HART ST MENTOR** 

OH 44060 (440) 255-7308

RAD AIR COMPLETE CAR CARE/WICKLIFFE

29257 ANDERSON ROAD WICKLIFFE OH 44092

(440) 943-9666

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34801 CHARDON RD

WILLOUGHBY HILLS OH 44094

(440) 585-1691

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**AUTOMOTIVE SPECIALTY SERVICES** 

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**AVON** OH 44011 (440) 937-2886

**AUTONATION FORD AMHERST** 

8000 LEAVITT RD

**AMHERST** OH 44001

(440) 296-3021

**CHRISTIAN BROTHERS AUTOMOTIVE AVON** 

1110 NAGEL RD

**AVON** 44011

(440) 937-0339

CONRAD'S /AVON 37537 COLORADO AVE

OH 44011 **AVON** (440) 937-8200

CONRAD'S/AMHERST

400 N LEAVITT RD

**AMHERST** OH 44055

(440) 984-6500

**CONRAD'S/AVON LAKE** 

32954 WALKER RD

**AVON I AKE** OH 44012

(440) 933-6600

CONRAD'S/BROAD ST 264 BROAD ST

**ELYRIA** OH 44035

(440) 322-6364

CONRAD'S/MIDWAY MALL 1875 MIDWAY MALL BLVD

**ELYRIA** OH 44035

(440) 324-2731

CONRAD'S/NORTH RIDGEVILLE

34043 CENTER RIDGE RD

NORTH RIDGEVILLE OH 44039

(440) 327-5100

MS PRECISION AUTOMOTIVE 1611 COOPER FOSTER PARK RD

**AMHERST** 44001 OH

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**NICK MAYER FORD WEST** 33450 LAKE RD

**AVON LAKE** 

OH 44012

(440) 933-3291

**PALLENS AUTO CONCEPTS** 2360 BROADWAY AVE

**LORAIN** OH 44052

(440) 244-2886

**RAY'S AUTO & TRUCK SERVICE INC** 38219 COLORADO AVE

**AVON** OH 44011

(440) 934-4318

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7955 MARKET ST **BOARDMAN** OH 44512

(330) 726-8181

**HAUS AUTO GROUP** 

4141 BOARDMAN CANFIELD RD **CANFIELD** OH 44406

(330) 702-0000

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(330) 758-7281

THE HONDA STORE 448 BOARDMAN CANFIELD RD

OH 44512

**BOARDMAN** (330) 726-2300

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(330) 673-3139 **TIRE SOURCE** 

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**STREETSBORO** OH 44241 (330) 626-5295

**STARK COUNTY** 

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1570 W STATE ST ALLIANCE OH 44601

(330) 821-4122

CONRADS/CANTON 7244 FULTON DR NW

CANTON OH 44718

(330) 481-2200 KEN GANLEY KIA ALLIANCE

(330) 680-4507

2010 WEST STATE ST **ALLIANCE** OH 44601 **LAVERY AUTOMOTIVE SALES &** SERVICE LLC

1096 W STATE ST

ALLIANCE OH 44601

(330) 823-1100

**RON'S AUTOMOTIVE SERVICE INC** 

72 S SAWBURG AVE

**ALLIANCE** OH 44601 (330) 821-9872

**UPTOWN AUTO SERVICE LLC** 

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ALLIANCE OH 44601

(330) 821-3065

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**NEWTON FALLS** OH 44444 (330) 872-5855

**TUSCARAWAS COUNTY** 

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**NEW PHILADELPHIA** OH 44663 (330) 343-7761

**GREG'S TOWING & TRANSMISSION INC** 2228 STATE RT 39 NW

**DOVER** OH 44622

(330) 343-8282 **HILL VALLEY AUTO** 

700 E STATE ST

**NEWCOMERSTOWN** OH 43832 (740) 492-5006

OH 44622

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(330) 343-6681

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(222 - 4357)

Consult your local AAA club regarding road service policies. The member discount is off the manufacturer's suggested retail price.

AAA batteries are available for most vehicle makes and models. Rattery Service is available in most territories.

## **AAA EMERGENCY ROAD SERVICE RULES**

AAA's 24-hour Emergency Road Service means there is always a person to call in case of an automotive emergency. We'll rescue you and your vehicle to get you back on the road as quickly as possible with a dedicated network of more than 13,000 Emergency Road Service facilities across the U.S.A. and Canada.

AAA assistance includes changing a flat tire, jumping a dead battery or mobile battery testing and replacement service, delivering emergency gasoline or fuel, lockout and key service, or when all else fails, towing your car. We'll provide the assistance to help you get behind the wheel again as quickly and safely as possible. No one provides better roadside assistance than AAA.

AAA Emergency Road Service is available 24 hours a day, 7 days a week, and is designed to assist you in an emergency when your vehicle, or the vehicle in which you are a passenger, becomes disabled. Your membership coverage applies only to those emergency and towing services listed in this guide. AAA coverage entitles each AAA member in the Primary Member's household up to 4 calls per membership year. After 4 calls, members will be charged for service.

### Your AAA Membership Card is Your Key to Service

To receive emergency road service, you must present your AAA membership card or dues receipt and a matching driver's license, or other state or federally issued photo identification to the independent-service provider when the service vehicle arrives. Your identification may be scanned or swiped to verify your identity and authenticity of identification.

Service is available only to the person named on the membership card, who is the driver of or a passenger in the vehicle at the time of the vehicle disablement. AAA memberships are not transferable, and membership service is not provided to nonmembers. Other members of your household who want emergency road service must have their own membership cards, in their own names, to obtain service.

Unless a valid AAA membership card and matching valid driver's license or other state or federally issued photo identification are presented at the time of service, you will be required to pay for the service provided at commercial rates. A non-refundable service fee applies each time you use roadside assistance for the first three days of your membership. See AAA.com/servicefee for fee amount.

## To Obtain Service

AAA is only a phone call or click away! In the case of an automotive emergency, call the AAA number listed on your AAA membership card. You'll be connected to our 24-hour dispatch center or the AAA club in the area from where you are calling. You can also request emergency-road service online at AAA.com, or via the Auto Club App, which can be downloaded free of charge. To help speed our response, be prepared to:

- Provide your name, membership number and your club code listed on your membership card.
- Give the exact location of your disabled vehicle and the nature of the trouble.
- Provide the vehicle's year, make, color and license plate number.
- If possible, provide a telephone number where you can be reached.

## Allowable Roadside Assistance Calls

Each AAA cardholder is entitled to four (4) emergency-road service calls or reimbursements for personal, non-commercial use per membership year at no charge, provided the calls meet the conditions described in this guide. There will be a service charge for each additional service call after the fourth call or reimbursement. AAA may require immediate payment of a service charge by credit or debit card for Classic benefit level service before providing emergency-road service on the fifth or subsequent service request in a membership year.

Additional charges for emergency-road service beyond the Classic benefit level, such as towing beyond 3 miles, the cost of emergency fuel and excess vehicle locksmith services, will be payable by the member at the time of service. If the member is unable to provide a valid credit or debit card to AAA at the time-of-service request or the charge is not approved by the credit or debit card company, AAA may send service on a C.O.D. basis, meaning all charges payable by the member will be paid directly to the independent-service provider at the time of service. If a cardholder has an unpaid service-charge balance and contacts AAA for emergency road service, AAA may require immediate payment of both the unpaid balance and the service charge for the current service call before providing service. The nonpayment of a service charge may result in cancellation of membership.

### **Mechanical First Aid**

The AAA emergency service representative will make minor mechanical repairs or adjustments to place a vehicle in safe-driving condition. If needed and available, parts and the labor cost to install them are to be paid by the member. If the vehicle cannot be put into condition to proceed under its own power, towing service, as described in Towing Services, will be provided.

## Flat Tire Service

If the vehicle's spare tire is inflated and serviceable, it will be installed in place of the vehicle's flat tire. If not, towing provisions will apply.

### **AAA Battery Service**

AAA Battery Service is a mobile battery testing and replacement service. The AAA Battery Service technician will test and assess the vehicle's battery and electrical system. If the existing battery fails the test and the member would like to have the battery replaced, the member can purchase a AAA battery. The technician will install a new battery, if available, that meets or exceeds the vehicle's original specifications. Each AAA Premium battery is backed by a limited warranty that includes a 3-year free replacement guarantee. AAA Battery Service is generally provided by independent-service providers and is only available in select areas, during select hours. Batteries are available for most makes and models. Battery prices vary depending on vehicle make and model. Copies of the warranties are available for inspection from the technician at any time upon request. Membership emergency road service terms and conditions apply.

### **Fuel Delivery Service**

An emergency supply of fuel will be delivered to a member's disabled vehicle enabling the member to reach the nearest service station. The member will be charged for the fuel at current pump prices. Specific quantities, brand, or octane ratings cannot be promised, nor can availability.

AAA Plus provides sufficient free emergency fuel to enable you to reach the nearest service station, when your vehicle runs out of fuel.

### **Towing Services**

When your vehicle cannot be safely driven after attempting any of the listed emergency services, your vehicle will be towed (once per breakdown) to the facility rendering the service, or up to 3 miles in any direction from the point of disablement at no charge. Charges for service that exceed the benefits listed will be at the prevailing hourly or mileage rate for the region where service is provided. In instances when your vehicle becomes disabled while towing a light-duty trailer, service will be provided for the trailer. You will be required to pay for trailer towing. All vehicles must be free of snow and ice prior to towing.

AAA Plus provides up to 100 miles of free towing, in any direction from the point of disablement, to the repair facility of your choice.

AAA Premier increases one tow to a maximum 200 miles plus a free one-day rental car.

## Extrication/Winching

Your vehicle will be pulled out of a ditch by being extricated/winched when it can be safely reached from a normally traveled or established thoroughfare (driveways must be cleared of snow or ice). If special equipment, additional service personnel or vehicles are required, the associated costs will be at your expense.

AAA Plus provides a second truck and second driver, for up to one hour, if your situation requires it.

## Emergency Check Acceptance

Club and contract facilities will accept payment by check, credit or debit card for payment of emergency-road service charges up to \$250 per occurrence.

## Lockout Service

If your keys are locked inside the vehicle, services will be sent to gain entrance. If your keys are lost, broken, or the service provider cannot gain entrance to your vehicle, locksmith services up to \$60 or, if a AAA locksmith is not available, reimbursement for locksmith service up to \$60, will be provided. In cases where the vehicle cannot be made operable, towing services will be provided according to our towing provision.

AAA Plus provides up to a total of \$100 in parts and labor to gain entry or make vehicle operable.

AAA Premier provides up to \$150 for Vehicle Locksmith, \$100 Home Lockout Service reimbursement.

## Service Limitation

Emergency-road service will be limited to that which can be provided with equipment ordinarily used by the independent-service provider serving the area. Service will not be provided when the disabled vehicle cannot be safely reached or serviced without damage to the vehicle or servicing equipment.

## SERVICE INCLUSIONS

Towing service is only provided for a covered vehicle disablement. Service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good operating condition. AAA cannot render service repeatedly to a vehicle in need of repair. Service is intended for personal, non-commercial use, and only provided for a covered vehicle disablement. An individual's AAA membership may not be used by a business or organization to provide roadside-assistance service for its customers, employees or vehicles, including, but not limited to taxicabs, limousines, shuttles and other commercial vehicles for hire.

The following services are not provided under the membership benefit:

- Servicing or extrication of vehicles on inaccessible streets, back roads, driveways, parking lots or alleys that become snowbound or flooded.
- Shoveling snow from around a vehicle or cleaning a road or driveway.
- Service to a vehicle located in an area not regularly traveled by private-passenger vehicles (such as beach, open field, creek bed, private logging or forest service (road)
- Towing to or from auto dismantlers, salvage yards, repair facility to repair facility or from one storage location to another.
- Towing for the purpose of transporting vehicles due to a purchase, sale, renovation, auction transaction, car show exhibition, charitable donation, relocation or any other similar situation.
- Service to a vehicle that is loaded, altered or constructed in such a way as to cause damage or create a hazard while being serviced.
- Charges related to impound or stolen-vehicle recovery, towing or storage.
- Tire rotation, the installation or removal of snow tires or tire chains.
- Cost of vehicle locksmith services beyond what is necessary to place the vehicle in a condition to be safely driven (such as duplicating keys, nonemergency lock repairs and re-keying of vehicle locks).
- Service in situations where the membership card and matching valid driver's license or other state or federally issued photo identification is not provided to the service driver. You must provide a driver's license for identification if you are the driver.
- Use of two or more roadside-assistance service calls to extend the member tow-mileage benefit for the same breakdown.
- AAA Plus® members will be responsible for any additional mileage charges beyond 100 driving miles of towing per roadside-assistance call. AAA Premier® members will be responsible for any additional mileage charges beyond 200 driving miles of towing on one roadside-assistance service call per AAA Premier® household per membership year and beyond 100 driving miles of towing on the remaining allowable roadside-assistance service calls.
- Towing, extrication/winching and tire-change service for RVs and towing and extrication and winching services for motorcycles, unless the member has optional AAA Plus RV® or AAA Premier RV® coverage.
- AAA Plus RV\* members are entitled up to \$500 per allowable service call, and up to \$1,000 total per household per membership year on allowable RV/ Motorcycle service calls. Members will be responsible for all other costs of roadside service above that amount.
- AAA Plus®, AAA Premier®, AAA Plus RV® and AAA Premier RV® emergency-road service is available 7 calendar days after purchase date if paid in full.
- Without limiting any other rights or remedies it may have, AAA may seek reimbursement from a member or associate for roadside-assistance services fraudulently or wrongfully obtained by the member or associate. Primary members are responsible for the conduct and the service demands of their associates.

Extended Roadside Assistance services for AAA Plus®, AAA Plus® RV, AAA Premier® or AAA Premier® RV benefit levels, where available, and certain AAA Premier benefits are effective seven (7) calendar days after processing, and receipt of the full payment due.

## Special Assistance

When your vehicle cannot be made operable upon providing the services listed in this guide, AAA will assist you in finding the nearest open place of repair. If a repair facility cannot be located, we will assist you in obtaining lodging or alternate transportation, which will be at your expense.

## Eligible Vehicles

Service applies to 4-wheeled motor-driven vehicles of the passenger, pleasure or recreational type that

were in operation immediately prior to disablement - provided that services can be safely delivered. If specific towing equipment is requested, but not required to safely transport the vehicle, the associated cost will be at your expense.

Automobiles, pickup trucks, sport utility vehicles, vans and minivans are eligible for those services which can be safely performed with equipment available from the independent-service provider, including slings, wheel-lift devices, car carriers (flatbeds) and dolly wheels. Dual-wheel unloaded pickup trucks are eligible for all services except tire services.

Motorcycle coverage is available with optional AAA Plus RV® coverage. Motorcycles (as defined by registration) must be licensed for highway use.

Recreational Vehicles (RVs) are eligible for service, with the exception of towing, extrication/winching and tire-change service. Towing, extrication/winching and tire service for RVs is available with optional AAA Plus RV® and AAA Premier RV® coverage. RVs include dual-wheel motorhomes, camper vans and cabover campers, motorcycles, and recreational trailers including camping trailers, fifth- wheel trailers and empty horse trailers. Boat trailers, personal watercraft trailers and ATV trailers must be either empty or transporting recreational vehicles or equipment. Utility trailers must be carrying recreational equipment (for non-commercial use). Commercial trailers are excluded. Service does not include transportation of horses.

### Unable to Locate the Vehicle

If a service provider does not appear within the time stated by the AAA customer service representative, please call AAA back to let us know. The service provider may not have been able to locate your vehicle.

### **Cancel Unnecessary Calls**

If the requested service is no longer needed and the AAA service representative has not yet arrived, please call AAA immediately, as each service call is charged against the member's record.

### **Weather Emergencies**

During severe weather conditions, AAA reserves the right to suspend service temporarily if the vehicle is already in a place of safety, such as a private or public garage, driveway, etc. AAA will provide service to the vehicle after the weather emergency is over.

## Alternate Service

If you have followed the procedure outlined to obtain emergency-road service, and AAA service is not available, you may obtain your own service, pay for it and submit the original receipt to your AAA club within 60 days. Reimbursement will be based on the prevailing commercial rate for the region where the vehicle was disabled. In instances where the AAA contractor access is legally restricted (toll roads, limited-access highways), reimbursement will be provided for all covered services. If AAA service was available, but not requested, reimbursement may be limited to the amount the club would normally have paid for the covered service.

No reimbursements will be made by AAA on charges incurred when a member's vehicle is removed from the street or under direction of the police because of illegal parking, traffic violations, or other illegal activities. Storage charges and cleanup fees from the scene of a traffic accident are also not eligible for reimbursement.

Members having more than 4 road-service calls during their membership year are not eligible for alternate service reimbursement.

## Member's Risk

Before servicing any vehicle when there is a possibility of damage to the vehicle or other property as a result of the service, a service representative will inform the member that the member must assume the risk of damage. Any such circumstances should be fully recorded on a release form.

While AAA-affiliated service providers are selected to provide the best emergency-road service to our members, such providers are independent contractors and are not agents of AAA. AAA assumes no responsibility for any injuries to persons or property, including damage to the member's vehicle, as a result of an emergency-road service request.

AAA will make every reasonable effort to work out a settlement between a member and an affiliated service provider of the member's claim for damages resulting from unsatisfactory emergency road service. Please contact AAA as soon as possible, and no longer than 10 days of the incident, and prior to repairs so that a prompt investigation can be made while all facts are available.

## Ship sends Celebrity Cruises to new heights

## About-to-launch Celebrity Ascent set to rise above expectations

elebrity Cruises has a history of sitting near the top of the best cruise lines worldwide. Its detailed ships offer the finest amenities that create the ideal vacation at sea.

Its nearing the launch of its newest ship – a vessel that keeps Celebrity rising near the top of the cruise line ladder. It even has the perfect name: *Celebrity Ascent*.

Celebrity Ascent will debut in November. The Edge Series ship is a resort at sea. It shines brightly among the industry's newest vessels ready to set sail.

Guests will enjoy signature experiences, including a unique outward-facing design that maximizes views and outdoor areas, allowing guests to connect with the surrounding environment. A robust food-and-beverage program includes more than 30 choices from casual to fine dining, as well as spacious and sleek staterooms, that cater to all travelers from solo and couples, to multigenerational family groups.

Incorporating all the features that made her sister ships in the *Edge Series*, *Celebrity Ascent* will offer favored signature experiences, like:

The Theatre – It takes entertainment at sea to a new level with state-of-the-art technology and experiential, imaginative performances.

The Rooftop Garden - The ultimate



**TAKE ME HIGHER** – *Celebrity Ascent* will set sail in November, taking the cruise line's *Edge Series* to a new level. *Image: Celebrity Cruises*.

outdoor haven, where guests can enjoy live music, movies, infinity float pools and even al fresco dining at the Rooftop Garden Grill.

The Spa – Holistic wellness takes center stage through 120 destination-inspired treatments. The SEA Thermal Suite features eight distinctive therapeutic experiences inspired by nature, plus specialty treatment beds, a full-service salon and barber.

The sprawling Resort Deck – It features a main pool lined with cabanas, two-story martini-glass-shaped hot tubs

and The Solarium, an adults-only, tranquil spa-inspired retreat.

The Sunset Bar designed by Nate Berkus – An international beach club ambiance meets fresh sea breezes and boundless views.

The Magic Carpet® – The world's first cantilevered lounge and gathering space at sea sits on the edge of the ship, offering a new way to drink, dine and socialize.

Inventive culinary experiences – Like the three-story Eden Bar and Restaurant that features floor-to-ceiling views, or the fully immersive and animated Le Petit Chef dinner.

The Grand Plaza and Martini Bar – Stun guests with an interactive chandelier and jaw-dropping Flair, Flash, Fusion bartender shows.

Modernized accommodation options – Like the Infinite Veranda® that transforms from window to terrace with the push of a button, and the AquaClass® staterooms built with thoughtful design and exclusive amenities.

*Celebrity Ascent* travelers also will enjoy enhanced entertaining offerings like:

*Nightly entertainment* – The ultimate nightlife experience treats guests to an open-air celebration with live performances, live music and a DJ.

New production shows – Three spectacular new shows in The Theatre, new interactive digital experiences and shows in The Club and new engaging immersive shows in the Eden Bar and Restaurant – all featuring world-class dancers, vocalists, musicians and specialty artists.

Redesigned Casino floor and new games – It will feature a new gaming floor complete with a new layout, new design and new slot machines.

**Redesigned Art Gallery** – The space is thoughtfully reimagined, allowing guests to better experience priceless art pieces, and enjoy exclusive auctions and art events.

## **Hennessey unveils Mustang Dark Horse**

here is no limit to the impact of the Ford Mustang. It gets better – one generation at a time. Hennessey Performance recently unveiled the newest version of Ford's leading sports car.

It boasts high-performance, supercharged upgrades for the seventh-generation 2024 Ford S650 Mustang Dark Horse. The comprehensive turn-key package dramatically boosts engine output and enhances the appearance of the most recent iteration of America's iconic pony car.

Ford's redesigned "S650" Mustang Dark Horse is fitted with the automaker's naturally aspirated Gen-4 Coyote 5.0-liter V8. It upgrades the Dark Horse with GT500 connecting rods and a dual throttle body to earn a factory rating of 500 horsepower.

The vehicle can be ordered with a Tremec six-speed manual (3.73 gears) or Ford's 10-speed automatic (3.55 gearing). Regardless of the transmission choice, the track-focused Mustang features upgraded multi-piston Brembo performance brakes on both axles.

Hennessey's experienced technicians, who have been "making fast cars faster" for 32 years, fit the Mustang's V8 with a high-performance supercharger and a high-flow air-induction system, upgraded fuel injectors, and a new fuel pump. Calibrated with an HPE Engine Management software upgrade, the "H850" Dark Horse produces 850



**PONY EXPRESS** – The 2024 Mustang Dark Horse packs as much as 850 horsepower. *Image: NewsPress USA.* 

horsepower and 650 lb-ft of torque – a 70% increase in power.

To complement its potent powerplant, the Hennessey "H850" Ford Mustang Dark Horse is visually enhanced with a stylish carbon-fiber front splitter, carbon-fiber side skirts, and a carbon-fiber rear spoiler.

Completing the exterior cosmetic enhancements are a set of stunning forged aluminum alloy wheels. Hennessey's embroidered head restraints are fitted to the seats, while Hennessey's badging and script adorn the quarter panels and rear fascia. Unique "Heritage" graphics are optional.

"Our supercharged Mustang builds have continually been customer favorites over the years, and Ford's improved S650 platform will prove to be its most capable," said John Hennessey, company founder and CEO.

## **AAA Travel partners** with review platform

AA's recently launched Trip Canvas just got better. The Club is partnering with Feefo, the world's largest reviews platform, to enhance the Trip Canvas experience.

Trip Canvas is AAA's one-stop destination for users to plan their next vacation. Built-in travel savings, discounts and know-how can be found on the platform, and users will be able to see more than 18,000 reviews and ratings collected by verified AAA Members.

These reviews showcase feed-back from AAA Members for hotels across the nation at which they stayed. This complements AAA's Diamond designation – awarded to hotels and restaurants that pass rigorous onsite inspections conducted by trained experts who evaluate the guest experience by using consistent, objective criteria.

The unique combination of verified-traveler reviews and AAA's unbiased professional inspections provide an unparalleled one-stop shop. This effort will continue to expand with the addition of cruise and tour reviews later this year.

Feefo's verified ratings and reviews help AAA Members see what fellow consumers thought of their hotel experience from cleanliness, staff, room and location. These reviews, combined with AAA Inspector reviews, provide a holistic view of service-level expectations and cleanliness to travelers. AAA also will benefit from the business-building insights Feefo's artificial-intelligence technology and tools provide.

"We are delighted to support the exciting launch of Feefo's verified reviews and analytics platform on Trip Canvas," said Tony Wheble, Feefo CEO. "This is a great testament to the strong relationships we have been building over the past year with AAA and their fantastic team all across the U.S."

"We value the voice of our members and those who chose to travel with AAA," said Paula Twidale, senior vice president of travel for AAA. "Trip Canvas is a dreaming tool designed for planning vacations, and having the benefit of others' experiences will help travelers curate their perfect trip."

## New Cedar Point coaster is a rising star Top Thrill 2 world's best triple-launch ride; debuts next year

edar Point is synonymous with thrill rides – particularly roller coasters. It's arguably the No. 1 thrill-ride destination in the U.S. Heck, it's even called The Roller Coaster Capital of the World®.

Located in Sandusky, the theme park boasts 17 roller coasters. They rank from death-defying to moderate; excitement is a given.

Cedar Point will add to its arsenal in 2024. Top Thrill 2 will debut. It will be the world's tallest and fastest triple-launch strata roller coaster. It redefines roller coaster innovation.

Cedar Point first pioneered the strata coaster – known as a roller coaster eclipsing a height of 400 feet – in 2003. Top Thrill 2 has not one but two 420-foot-tall towers – the equivalent of 39 stories – putting riders in the driver's seat of an unparalleled themepark experience.

Top Thrill 2's formula allows riders to immerse themselves as they join the CP Racing Team and climb one of three sleek, high-performance racing vehicles. Each of the coaster's trains will feature open-air seating, providing heart-palpitating views on the world's first and only dual-tower vertical speedway.

Fueled by an all-linear synchronous motor (LSM) launch system, riders will



**DROP IT** – Cedar Point's newest roller coaster, Top Thrill 2, includes a pair of 420-foot towers. It will debut in 2024. *Image: Cedar Point.* 

burst down the straightaway, reaching speeds of 74 mph, racing toward the sky on Top Thrill 2's original 420-foottall "top hat" tower. After experiencing weightlessness during the "rollback" – the coveted fan-favorite moment when the train's momentum isn't great enough to make it up and over the tower – the train shifts into

reverse and into its second launch, reaching speeds of 101 mph.

Riders will speed into a backward climb at a 90-degree angle on the track tower. Following a flash of weightlessness, the train shifts into drive and races forward into its third launch, clocking in at the ride's top speed of 120 mph.

It's an unprecedented experience that is only getting started.

Crossing over the top hat tower, the train decelerates momentarily before diving into a 270-degree spiral and crossing the finish line. It's the ultimate ride – but would you expect anything less from Cedar Point.

"Top Thrill 2 will be the boldest and most advanced roller coaster Cedar Point has ever introduced. It's another one-of-a-kind that could only be built at Cedar Point," said Carrie Boldman, vice president and general manager of Cedar Point. "Our stamp on the industry is in roller coaster innovation, and that's solidified as we redefine the strata coaster into a mega-thrill that our guests will come from far and wide to experience."

Cedar Point has spent decades setting the standard in roller coast innovation, having introduced many of the tallest and fastest rides worldwide. It's the first park to introduce roller coasters 200-feet tall (the Magnum XL-200 hyper coaster), more than 300-feet tall (the Millennium Force giga coaster) and more than 400-feet tall (the former Top Thrill Dragster strata coaster).

Seekers of the greatest thrill rides on the planet needn't look further than Sandusky. Their mecca awaits on the shores of Lake Erie.

## Thieves preying on catalytic converters Prized metals make vital vehicle part a prime target

By Peter Bohr

fter a day's work, Cathy Cobb switched on her Honda Element, only to be startled by a noise that could wake the dead. It was the second time in less than a year that a thief had ripped apart her car's exhaust system to steal its catalytic converter. The first time, the Honda had been in her driveway.

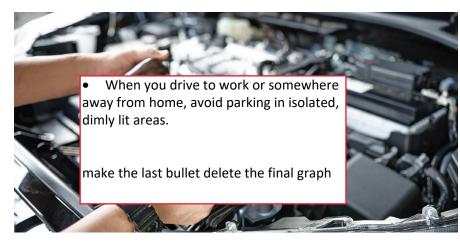
Catalytic converter theft has become an epidemic. From 2008 to 2015, vehicle owners reported 25,394 thefts, according to the National Insurance Crime Bureau (NICB). Since then, thefts have accelerated dramatically – 3,389 in 2019, 14,433 in 2020 and 52,206 in 2021. These numbers reflect thefts for which claims were filed with insurance companies.

Catalytic converters scrub toxic gases and pollutants from the engine's exhaust using platinum, palladium, and rhodium.

Increased world demand has sent prices of these metals soaring tenfold from a decade or so ago. In early March 2022, rhodium was valued at nearly \$20,000 an ounce, palladium \$2,900 an ounce, and platinum \$1,100 an ounce.

Armed with little more than a wrench or a hacksaw, a thief can slither under a vehicle and remove a converter in minutes.

Scrapyards typically pay a couple of hundred dollars or more for converters. Some converters from hybrid vehicles can fetch as much as \$1,400 because they contain more precious metals and they degrade less because the hybrid's gasoline engine doesn't run continuously.



**QUITE A STEAL** – Catalytic converters can fetch big bucks for thieves. *Image: NongAsimo. Adobe Stock.* 

Replacing a converter isn't cheap, running anywhere from several hundred to several thousand dollars.

Unfortunately, catalytic converters are likely to be stolen from anywhere cars are parked, according to the NICB. So, what's a car owner to do to discourage thieves from swiping their converter? Here are the best ways to prevent that from happening:

- If you have a garage, always park your car there.
- If you have a carport or parking space, install motion-detector security lights and set a car alarm.
- During the day, when you drive away

from home, avoid parking in isolated areas.

- Buy an antitheft device. Converterprotection devices have been developed for many vehicles frequently targeted by thieves. Depending on the vehicle, the shields cost \$140 to \$340, plus installation, which takes about an hour. For many vehicles, muffler shops can bend and weld rebar to form a cage around the converter.
- Etch your license plate number or VIN number on your car's converter to make it more easily identifiable to the police.

Catalytic Converter Etching Special Offer

\$59.99 plus tax for catalytic converter etching only

\$49.99 plus tax with another paid service

Appointments are required. Call one of the participating Approved Auto Repair facilities listed below:

Rad-Air, Westlake

440-871-1133

Rad-Air, Garfield Hts

216-663-0663

Rad-Air. Seven Hills

Colin Vivolo manager 440-740-0700

Rad-Air, Pearl/Parma Heights

440-842-6944

Rad-Air, Wickliffe

440-943-9666

**Rad-Air, Downtown Cleveland** 216-344-0145

Rad-Air, Strongsville 440-238-8302

Fortunately, Cathy Cobb's comprehensive auto insurance policy covered replacing a stolen converter – although she had to pay out-of-pocket deductibles.

Veteran automotive journalist Peter Bohr has been writing about cars for more than four decades. Manage YOUR ACCOUNT ONLINE







## **ONLINE**



**VIEW** proof of insurance & replacement cards Simply log in, print and go



## **BOOK** your next vacation

Explore travel deals and book hotel accommodations, car rentals, cruises, flights, and more online



## ADD a family member

Add an Associate for a fraction of the primary membership price



## **UPGRADE** your membership

Receive additional benefits like more towing miles, lockout services and free fuel delivery



**GO** paperless

View billing details online and reduce clutter



## PAY membership & insurance

Make payments to your insurance policy or Membership dues online







## **IN THE APP**



## **BOOK** your next trip

including air, car, hotel, and cruises in a few easy steps!



MANAGE your membership and insurance policies and pay your bills



**FIND** AAA Approved Auto Repair facilities



**USE** the Gas Locator

To find the lowest gas prices near you



**DOWNLOAD** your digital membership and proof of insurance cards



**GET** hundreds of discounts to movie theaters, theme parks, and other retailers



## **DID YOU KNOW?**

You can request Roadside Assistance in a few easy steps using our virtual assistant.

Start a chat from the mobile app or at: AAA.com/GetHelp

